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Final Report Domestic Election Monitoring

General Election November 11, 2000
Bosnia and Herzegovina

December 6, 2000
Sarajevo

Table of Contents

	Summary	3
I.	Introduction	7
II.	Background	7
	1. Center for Civic Initiatives (CCI)	8
	2. Network of NGOs «OKO» BiH	8
III.	Goals and principles of organizing and implementing within CCI and NGO	9
IV.	Network Preparing activities for the election process monitoring	9
	1. Recruitment of non-governmental organizations and citizen-volunteers	9
	2. Education of citizen-observers	10
	3. Process of accreditation	10
	4. Coverage of polling stations	11
V.	Monitoring of election process	11
	1. Monitoring of the MEC's work	11
	a) Informative promotional material of election administration for education and informing of voters	12
	b) Forming of election boards	12
	c) Selection of polling station sites	12
	2. Election Day Monitoring	13
	a) Election Administration	13
	b) Voter lists	15
	c) Critical situation – incidents	15
	3. Observing the Counting Center	15
	4. Appealing Process	16
VI.	Recommendations	18
VII.	Conclusions	19
VIII.	Attachments	21

Summary

BiH General elections were held on November 11, 2000. 5449 citizen-volunteers were recruited from 310 NGOs from both entities, every canton, every region and every municipality. They participated in promotion of free and fair elections and in the biggest citizen initiative in recent history of BiH.

Managed by BiH NGOs and Center for Civic Initiatives (CCI), Network NGOs «OKO» succeeded, for the first time, to conduct the operation of citizens election monitoring for these levels of authority throughout BiH. Participating as a volunteer in this Campaign, a big number of citizens showed a readiness to participate more actively in the development of democratic processes in country. Citizens of BiH showed a readiness to take control over the their own election process that was organized and implemented by International Community since 1996.

Final report of CCI and Network NGOs is following with information about: follow up of the work of 104 MECs, monitoring the process of voting and counting at 2660 polling stations that is 72% of total number of polling stations in BiH, monitoring of counting center and monitoring of the Election Appeals Sub Commission.

Based on our reports, we have concluded that these General elections were conducted in a free and fair manner.

Also, we would like to emphasize that there was better organization and education of elections officers in comparison to municipal elections, for example with the voter lists. There were less irregular ballots cast, in spite of the introduction of new systems of voting. In comparison to the previous elections for these levels of authority there is a proof of success the voter's education.

In general, conduct of these elections was positive. However, CCI and Network «OKO» observers did notice some irregularities. Administrative problems include:

- election administration is not accurate
- poor education of some members of MECs, some polling boards, international supervisors, as well as citizens,
- lack of respecting some Provisional rules and regulations,
- lack of organized work in Counting votes center
- lack of citizens awareness of possibility to make complaints and the procedure to submit them.

Details about irregularities and problems can be found in later in this report.

Based on experiences during the monitoring of MECs, monitoring the Election day, process in Counting votes and monitoring the Election Appeals Sub commission, Center for Civic Initiatives and Network of NGOs are offering the following recommendations to the BiH public and to the election organizer:

1. Elected representatives should accept The Permanent Electoral Law soon as possible. This act would build public trust in electoral system and it would create the possibility to form the Permanent electoral boards.

2. It is necessary to make the Final voting list, that will have first names and family names, ID number and address of citizen, citizens's number on the list. After completion of the Voter's list, all citizens should be notified of its completion and provided with the oppportunity so they can check the correctness of the list.
3. Correction of regulations, in regard to selection of polling station sites should be improved. Maximum number of voters for one polling station should be 700 voters. In this way we would avoid unnecessary crowds at the polling stations and reduce the time taken in the counting process.
4. Secretaries of MECs should ensure an adequate percentage of women professional people.
5. In a selection of election boards and members and chairpersons in polling boards rules about national percentage should be respected.
6. It is necessary to follow the rules and procedures and timelines in Counting votes center. In organizing Counting center adequate technical conditions will give maximum transparency and ensure observing of all procedures. With that counting process will be faster, public trust would be increased, and doubts about regularity of this process would be avoided.
7. Citizens and Political parties of BiH have to be aware of the possibility and procedure of submitting and resolving the appeals.
8. Electoral law must have clear regulations about the way of accreditation and possibility of voters to observe procedures and documentation of Election appeal sub-commission.
9. NGOs should make a contribution to:
 - acceptance of the Permanent Electoral Law
 - continue to work on education of citizens about the importance of elections and electoral systems
 - set up dialogue and co-operation with newly elected representatives.

We consider our engagement in all post war election activities as reasonable and that we have achieved planned goals and it helped in improving the electoral process in our country.

Observer-volunteers of Network of NGO «OKO» and Center for Civic Initiatives will ensure, in decisive, correct and responsible manner that the voice of all BiH citizens is heard in the future.

I. Introduction

Center for Civic Initiatives and Network of NGOs «OKO» Bosnia and Herzegovina, based on their earlier experiences from post war election, independently organized the campaign of CITIZEN ELECTION MONITORING for National elections held on November 11.

This campaign, an historically important initiative, included monitoring the elections throughout BiH in both entities, every region, canton and municipality. Observers monitored the pre-election process, election day and post-election processes. Observers monitored the work of MECs during the pre-election activities. The work of Election Appeals Sub-Commission and Sarajevo Counting Center was monitored in the Post-election period.

Center for Civic Initiatives and NGO Network «OKO» BiH comprising over 300 NGOs, throughout BiH, recruited 5449 observers from both entities, every canton, region, and municipality, who gave their contribution to free and fair elections, by their active and volunteer participation. A major part of citizens, who volunteered in this Campaign, showed the readiness of NGO sector and BiH citizens to take responsibility over the elections processes in their own country.

This report is based on 5159 reports received from our observers deployed at 2660 polling stations, observations from Center of counting and appeal process and analysis of MEC's work.

Based on remarks and reports we have concluded that National elections were conducted in fair and free manner. Although, in a general, conduct of these elections was well done, our observers have noticed certain irregularities and administrative problems. These included: imprecise election administration, lack of education among some MEC members, lack of education among Polling Station Committees, international supervisors, lack of respecting the Provisional rules and regulations, lack of transparency and organized work in the Center for counting the votes and process of complaining and resolving the complaints was not enough transparent and citizens were not aware of appeal process and procedures.

Our detailed observations and recommendations are following.

II. Background

Since 1996, BiH has had four elections. These elections were organized and implemented by the International Community in co-ordination with and under the supervision of Organization for Security and Co-operation in Europe (OSCE)

The municipal elections in 2000 were the second municipal elections in BiH, since Dayton Treaty was signed. The difference was that open lists were introduced and the mandate of municipal representatives is four years and not two, as it was in 1997. These

elections saw the process of transition in which part of the responsibility was taken by BiH election officers. This process of transition was continued during the National elections. New election systems and election units were introduced. New election systems are preferential voting system and system of open lists.

Importance of taking responsibility over local election administration and citizens of conducting the elections under free and fair conditions, became more important and leads to reducing the role of the international community. As the international supervision is reduced, it is very important to strengthen the skills of BiH citizens to monitor their elections and to ensure free and fair conduct. BiH citizens are increasing the control over it by their observing and this brings a trust of BiH citizens in the election process. This helped strengthening and broadening NGO Network as an enabling vehicle for ensuring the transparency of future political processes in BiH.

1. Center for Civic Initiatives (CCI)

CCI is one of the first BiH non-profit, non-governmental organizations that works in both entities. CCI's mission is to initiate and to promote an active citizen participation in democratic processes and to strengthen the capacities of organizations and citizens to solve community problems throughout BiH.

CCI conducts three areas of activities: Strengthening Public Awareness, Local Advocacy Development and Coalition Advocacy Development. Through its activities Of Coalition Advocacy Development activities, CCI works to provide Bosnian citizens with the opportunity to participate in large – scale campaigns and social processes in order for citizens to influence the development and prosperity of BiH society. CCI played a primary role in developing the NGO Network and has significant experience in organizing election monitoring efforts.

2. Network of NGOs «OKO» BiH

The Network OKO started to build up in 1997, when CCI started to work on organizing the first regional coalitions in regions Banjaluka-Prijedor and Tuzla. It gathered 45 NGOs, recruiting 350 observers for a 2 day period. CCI succeeded to form 4 Regional coalitions for Parliamentary, presidential and cantonal elections, in 1998 (Tuzla, Banja Luka-Prijedor-Doboj, Mostar and Sarajevo). These coalitions consisted of 104 NGOs who had recruited 2400 citizen-observers. Regional coalition of Una-Sana canton was formed during the campaign for a Permanent election law in 1999.

CCI led the creation of the Network of BiH NGOs for municipal elections 2000, comprising 254 NGOs, organized through 12 Regional coalitions. Network of NGOs observed voting and counting process at 2078 polling stations with 4280 observers in every municipality, region, canton and both entities of BiH.

III. Goals and principles of organizing and implementing within CCI and NGO Network

Center for Civic Initiatives and NGO Network «OKO» BiH worked in decisive, correct and responsible manner to organize the Campaigns of Citizen Election Monitoring for elections on November 11, 2000.

Reaching the global goal to initiate an active participation of citizens in democratic processes, Network «OKO» focused itself on the election process, through objective effort of citizen monitoring doing its best to reach the goals of campaign:

- to ensure fair and free elections,
- to detect and deter irregularities in electoral process,
- to promote citizen participation in the electoral process as well as the volunteerism idea,
- to increase the level of citizen knowledge about electoral process,
- to strengthen public trust in legitimacy of electoral process,
- to improve election rules and regulations and to provide impartial information
- to contribute to build up fair electoral atmosphere
- to strengthen the NGO Network in BiH in order to contribute to the development of civil society.

CCI's and Network NGOs work is based on responsibility, objectivity, transparency and independence. Multiethnic Network NGO «OKO» BiH reflects gender, age and territorial coverage. CCI and Network NGO «OKO» BiH are organized through 4 sectors with headquarters in Tuzla, Banja Luka, Sarajevo and Mostar and 13 Regional coalitions in Una Sana, Prijedor-Mrkonjic Grad, Banja Luka, Travnik-Bugojno, Tuzla, Doboj-Orašje, Zvornik-Bijeljina, Sarajevo-S. Sarajevo, Zenica, Rudo-Goražde, Mostar, Livno-Ljubuški and Trebinje regions.

(Attachment 1 - The list of partner organizations)

IV. Preparing activities for the election process monitoring

Preparing activities for the election monitoring process, within the DOMESTIC ELECTION MONITORING campaign, can be divided into four categories:

- Recruitment of non-governmental organizations and citizen-volunteers
- Education of citizen-observers
- Process of accreditation
- Coverage of polling stations

1. Recruitment of non-governmental organizations and citizen-volunteers

In order to facilitate better and more efficient recruitment of non-governmental organizations and citizen-volunteer observers, the Network of non-governmental organizations »OKO« of Bosnia and Herzegovina has been organized in 4 sectors with 13 Regional Coalitions in order to be equally present in each municipality, region, canton and entity of Bosnia and Herzegovina.

Non-governmental organizations have been recruited with the goal to expand and increase the Network's capacity, and also to recruit volunteers. The volunteers have been recruited for organizing of street stands, distribution of promotional materials, election process observing, as well as for recruiting other volunteers.

The Centers for Civic Initiatives and the Network of non-governmental organizations »OKO« of Bosnia and Herzegovina have made a great effort to recruit volunteers. Different techniques have been used for making contact with citizens. TV spots and radio jingles have been made and have been broadcast every day. For the purpose of recruitment of volunteers, promotional materials (posters, leaflets, T-shirts, caps, calendars, pens, brochures) have been made. We emphasize that the street stands have been organized in 106 municipalities in both entities on the same day, where we provided citizens with an opportunity to become observers and informed them about their other possible roles in the election process besides the role of a voter. In 15 bigger towns the street stands have been organized for five days with the goal to promote our idea of volunteer recruitment and citizens' opinion research. After two months of hard work the goal was achieved. The Network consists of more than 300 non-governmental organizations and 5.764 citizen-volunteers were recruited who were ready to become observers.

(Attachment 2 – A list of NGOs members of the Network)

2. Education of citizen-observers

For the purpose of education of citizen observers, 150 Mobile Monitors, representatives of non-governmental organizations which are members of the Network, have organized more than 450 educational meetings with volunteer observers in the whole BiH. Each of registered observers has been educated about their rights and obligations, provisional rules and regulations, procedures in the polling station, voting and counting processes and methods of reporting. Every observer received a manual with explanation of the election processes and reporting forms.

3. Process of accreditation

In order to improve the process of accreditation of citizen observers, OSCE and CCI have made a joint effort. We have worked together in creating of the process, which gives citizens freedom to observe the elections as a part of non-governmental sector. We have also made the process of issuing of accreditation badges simpler. In addition to this, citizen observers have signed the Statement about Objectivity (an example is attached), which has been issued by CCI and the Network of NGOs »OKO« of BiH. It is in accordance with Rules and Regulations of Provisional Election Commission. By this statement citizen observers are obliged to respect the election rules and regulations. Changed procedure protects citizens' right to work voluntarily and gives them confidence in success of their efforts.

CCI was in charge of coordinating all recruited observers of the »DOMESTIC ELECTION MONITORING« campaign and ensuring they were properly accredited by Provisional Election Commission and Municipal Election Commissions in a timely fashion.

(Attachment 3 – The Statement of citizen observers)

4. Coverage of polling stations

In order for more and better coverage of polling stations, assignment of volunteer observers was done according to the following criteria:

- Equal coverage in rural and urban area
- Size of voters list in polling stations
- Possible incidents and irregularities that happened on some polling stations for the previous elections

This has been done in cooperation with international and local organizations, which participated in domestic election monitoring.

V. Monitoring of election process

1. Monitoring of the work of Municipal Election Commissions

Monitoring of the Municipal Election Commissions' work was done in the pre-election period. Mobile monitors, representatives of non-governmental organizations members of the Network "OKO" BiH, visited MECs of 104 municipalities of Bosnia and Herzegovina. Representatives of non-governmental organizations were well received by the majority of the Municipal Election Commissions. However, there were cases when members of the Municipal Election Commissions said that they did not have time for representatives of non-governmental organizations, or they did not have the data, which the representatives of NGOs asked from them. Monitoring of the Municipal Election Commissions' work was done through surveys. The surveys questions referred to the following:

- Informative promotional material for education and informing of voters
- Forming of election boards
- Selection of polling station sites

(Attachment 5 – A list of MECs whose work was monitored)

Following there are observations of citizen observers and review of responses of the Municipal Election Commission members to the above-mentioned topics.

a) Informative promotional material for education and informing of voters

General evaluation of citizen observers is that the Municipal Election Commissions educated and informed voters in the best possible way, with respect to the Provisions of the Provisional Rules and Regulations, through informative promotional materials.

Most of MECs put the informative materials, which they had, in the places that had been intended for it. In the offices of MECs, Municipal Assemblies or Municipal Councils, in public places, near and in polling places, citizens had an opportunity to see the following: marks of polling stations, list of polling stations, what the ballot looked like, example for filling in the ballots, lists of candidates.

The evaluation of the MEC members and citizen observers is the same - that citizens have been well informed through promotional materials.

b) Forming of election boards

According to observations of citizen observers, statements and data given by the MEC members, it was established that the provisions of the Provisional Rules and Regulations were respected while election boards were being formed.

On the bases of the survey's analysis we established that most of MECs had informed citizens about the possibility for them to be involved in work of the election boards, most often through political parties, personal acquaintances, and previous experience. A small number of MECs announced an open competition in media or used employment bureaus for informing citizens about this possibility. The most important criteria that citizens were supposed to meet in order to become members of an election board are the previous experience in this kind of job and schooling.

As far as gender representation is concerned, the numbers of men and women varies from municipality to municipality. We have municipalities where there were not any woman engaged, and we have municipalities where 50% of women are engaged in the election boards. According to the surveys it can be noticed that there are few election boards whose chairperson is a female. 25 MECs did not include returnees in the election boards. The reasons for this, according to the statements of representatives of MECs, are that there were not any returnees or they were not interested.

(Attachment 6 – A list of municipalities in which returnees were not included in the election boards)

c) Selection of polling station sites

The selection of most polling station sites met the criteria given by the Provisional Rules and Regulations.

In three municipalities 5 polling stations were located in places where alcohol was served and consumed (Milici-2, Orasje-2, Ribnik-1). In the municipality of Ljubuski 1 polling station was located in a religious building. In the municipality of Kljuc 3 polling stations were located in a building where the office of political parties was located.

34 MECs did not respect the Provisions of the Provisional Rules and Regulations about making and forwarding the lists of voters who were bedridden.

(Attachment 7 – A list of MECs, which did not make lists of voters who were bedridden)

These violations of the provisions of the Provisional Rules and Regulations were not massive, so did not influence implementation of fair and free elections, but we recommend the organizer of elections to examine these cases, and take measure to ensure these violations do not happen in the future.

2. Election Day Monitoring

5449 volunteer – citizen observers, members of 300 NGOs from every municipality, region, canton and both entities of BiH, observed the voting and counting process at 2660 polling stations on November 11,2000. Representatives of Network of NGOs «OKO» BiH were tasked with observing and reporting about irregularities at the polling stations and outside, so that authorized bodies organizing the elections, could be informed. Observers paid attention to illegal voting, impossibility of voting, cases of making intimidation or making threats to the voters, time schedule at the polling stations and other possible violations of election rules. They wrote this down in Reporting form A1 and B1.

(Attachment 8 – overview of number of covered polling stations in regions and number of observers and reporting forms A1 and B1)

CCI's and Network's observers noted that voters were presented with conditions to vote in a free and secret manner. Observers noted that polling stations were well organized and citizens could vote in a way determined by Provisional rules and regulations. The majority of observers mentioned good co-operation with members of Polling boards. This helps to increase the transparency of electoral process.

Activities of campaign of voter registration and activities of sending the notices to voters showed improvement the Election day. Citizen-observers reported that voting lists were more accurate than they were for the municipal elections April 8, and the majority of BiH citizens did not have a disturbance to realize their right to vote.

Comparing the number of irregular ballots this time with the number of irregular ballots from previous elections, it has been noted that there were less irregular ballots in spite of new voting systems. This shows us that BiH citizens better understood the new systems of selecting the elected representatives. OSCE, IFES, UISBiH, CCI and other organizations deserve appreciation for conducting education of voters. We support these organizations who gave all efforts in activities of education of voters, to continue this way for future elections.

a) Election Administration

Citizen-observers noted that 36 polling stations were late in opening. The reasons for being late were different from place to place, such as for example, member of polling board was late or was not ready, voting of members of Polling board, lack of voting material, lack of adequate conditions at the polling station, presence of political party symbols, but these problems were removed quickly and this did not influence the election process.

Polling boards did not show the ballot box to observers before stamping it at 25 polling stations. Polling boards should be warned to strictly respect election procedures in this regard.

Lack of technical organization of polling stations, lack of voting material and poorly organized polling boards were some of the reasons for stopping the voting process at some polling stations. These were isolated cases and this was reduced in comparison to the previous elections in BiH.

(Attachment 8 – The list of polling stations at which such violations and irregularities occurred).

Members of polling stations were better educated than in previous elections. This was showed by survey about impressions from the polling stations, filled out by 4506 citizen-observers. 3% of observer's answers pointed that the Chairpersons of polling board were less informed and skilled less than they should be. These answers come from Banja Luka, Zenica, Prijedor-Mrkonjic Grad, Travnik-Bugojno, Mostar, Una-Sana regions. 1% of observers reported about poorly informed chair persons: Zenica, Travnik-Bugojno, Dobojsko-Orašje, Una-Sana and Prijedor regions.

Citizen-observers noted that members of polling boards were mostly informed and skilled, but their comments stressed that new members were less well informed. This case points that more attention has to be given to new polling stations members trainings which should include practical exercises. Considering political party observers, they were well informed and skilled. International supervisors understood their role. But it was noted that a certain number of international supervisors, because of lack of understanding of election procedures, made confusion in Dobojsko-Orašje, Zenica, Prijedor-Mrkonjić Grad, Una Sana, Banja Luka and Livno-Ljubuški regions.

(Attachment 10 – graphic view of survey results)

In comparison to previous elections, we can say that elections officers were more ready and understood better the role of citizen-observers, but still there is still a need to make it better particularly when we are talking about the education of polling board members. The situation occurred that MEC's accreditation cards were issued at the last moment. This was explained by the fact of late submission of lists of NGOs which had been certified by the PEC to OSCE Field Coordinators.

Thanks to urgent reaction of CCI and MEC this problem was overcome in the last minute. Certain MECs incorrectly used the procedure for international observers. The reason for this was that MECs were not aware of accreditation directive of citizen-observers as they should have been.

Some of the polling boards did not allow citizen-observers to enter the polling station, cause they were not familiar with the role and the way of accreditation the non-political observers and they used the same procedure as with political party observers. These misunderstandings were resolved and our observers entered polling stations. International supervisors removed our observer from two polling stations in Prijedor municipality and from four polling stations in Vukosavlje municipality, but thanks to urgent intervention of organizer of citizen election monitoring, this problem was solved with OSCE's help.

(Attachment 11 – The list of polling stations where observers had problems entering the polling stations).

b) Voter lists

Problems with voter lists were not massive. There was a submission of wrong voter list by OSCE in one town in Zenica municipality, but this was corrected immediately. Based on reports of our observers, up to 5% of voters could not find their name on the voters list and thus could not exercise their right to vote. This is a great improvement in comparison to April elections when number was from 10 to 30%. Despite these improvements of voters lists, we still recommend the establishment of a permanent voters list in BiH so that all voters can be assured that they can exercise their right to vote.

c) Critical situation – incidents

There were a certain cases of threatening and making the pressure on voters, by one or more persons, during the voting process.

Citizen-observers reported that symbols of political parties were in the vicinity of polling station, in diameter of 50 m. This was reported from 14 municipalities at 21 polling stations.

There were attempts to vote without having a valid document, in a couple of cases, but polling board made an intervention and did not allow this. Some people did not know that they should have an ID with a photo on it. In the future there should be more emphasis to educate citizens about the new regulations and in which way they can realize their right to vote.

There were attempts to vote on behalf of another person, and also there were attempts to vote when people were not on the list.

There was a violation of secrecy at some polling stations when more people were behind the curtain than should have been or the place for voting was not regular.

Such cases were not widespread and we congratulate election officers for preventing such cases, but also we recommend not allowing such cases on next elections.

(Attachment 12 – List of polling stations where critical situations and incidents took place)

3. Observing the Counting Center

The process of work and procedures in the Center for counting of votes were monitored by seven observers of the Network of non-governmental organizations “OKO” of BiH.

Our observers noticed that technical preparation of the Center went slowly and that the dead lines set by OSCE were not respected.

Marking of moving direction and halls for receiving of ballots, control, sorting, scanning, manual counting, data inserting, archive, conference halls, resting room and kitchen did not start until November 12 at 8 p.m.

Persons who worked in the Center met the needs considering that the criteria for hiring were very strict. More than 90% of hired persons were under 30 years old. All of them were employed through the ads and selection was made by testing them.

Inside the center a quarter of present employees and officers of OSCE did not put their accreditation on noticeable place, which was contrary to the Regulations which refer to work in the Center. There were too many people in the Center at some times, so that unnecessary crowd was made. In the Center there could be two citizen observers at the same time, which was an insufficient number in order to observe the whole process properly. All these happenings made the observers' work difficult. The Center's staff and political party observers treated citizen observers correctly and with high level respect.

The counting process in the Center for counting at Marijin Dvor (Maria's Court) in Sarajevo, according to observations of citizen observers, went in accordance with established procedures, and was in accordance with the Provisional Rules and Regulations.

Citizen observers noticed some mistakes and lacks, during their observation effort, which should be corrected in the future.

The counting process went slowly with frequent breaks, but it was mostly connected with dynamic of receiving of materials from the field. There were often breakdowns on the scanners, which also influenced the counting dynamic.

Regarding the data inserting, some problems with preferential voting for President and Vice-President of RS were found. The technique available could not recognize different number marks, especially the difference between numbers 1 and 4 as well as 5 and 6 because of their similarity, and because of this the Supervisors often had to arbitrate. In the future there should be different modality of marking of preferential voting in order for handwriting not to be an obstacle to real intention of a voter.

An organizer of work of the Center for counting should pay more attention and precision to timely and correct announcing of data and current results, as well as to better inform political parties and their observers about procedures in the Center and about their rights and obligations, in order to avoid spreading of uncompleted and incorrect information without concrete proofs of irregularities.

4. Appeal Process

The Centers for Civic Initiatives and the Network of non-governmental organizations "OKO" of Bosnia and Herzegovina observed the process of appeals and work of the Election Appealing Sub-Commission.

We started observing the process of complaints on Election Day.

We decided to observe this aspect of elections because of noticed weaknesses during the Municipal Elections, when we found out that the public did not know that this aspect of elections existed, and the ones who knew did not have trust in the process.

At the beginning of our efforts we faced the fact that the Provisional Rules and Regulations did not clearly define if this process could be observed. Having the Provisional Rules and Regulations and Working Policy of the Election Appeals Sub-Commission interpreted, it was decided that observers should have the opportunity to observe public meetings and to have oversight of the documentation (Protocol Books and Decisions of Objections) of this election body.

The Election Appeals Sub-Commission provided citizen observers with the opportunity to have oversight of the Protocol Book of Objections and placed the Decisions of Objections at their disposal.

Citizen observers reported that this election body worked according to the Provisions of the Provisional Rules and Regulations. All objections registered in the Protocol Book were decided within the time designated by the Provisional Rules and Regulations – that is, before announcing of official results. In order to make fair decisions on complaints the Election Appeals Sub-Commission researched cases, invited witnesses, consulted representatives of authorities, political parties, candidates on the lists, and independent experts.

Everyone who submitted a complaint was given a decision and the public was informed about this through regular press conferences organized by OSCE.

In the future more attention should be paid to informing BiH public about the existence of this process; how to submit a complaint; an explanation of the process of making of a decision on a complaint. These actions would ensure public trust and provide BiH citizens with an opportunity to use this process if they need to do so.

VI. Recommendations

Network of NGOs «OKO» Bosnia and Herzegovina and Center for Civic Initiatives succeeded in this historic event in BiH - to organize the biggest citizen campaign in recent history of our country. We are doing our best to build and to ensure effective and successful functioning of our electoral system based on democratic principles.

Based on experiences and observations during the monitoring of MECs, observing Election day processes, observing the process in Counting votes center and appeal process, Center of Civic Initiatives and Network of NGOs «OKO» Bosnia and Herzegovina are offering to the public of Bosnia and Herzegovina, as well as, to the organizer of elections following recommendations:

1. Elected representative should accept The Permanent Electoral Law as soon as possible. This act would build public trust in the electoral system and it would create the possibility to form the Permanent electoral boards.
2. It is necessary to establish the Final voting list, that will have first names and family names, ID number and address of citizen, and citizen's number on the list. After completion of the voter's list, all citizens should be notified, of its completion and provided with the opportunity so they can check the correctness of the list.
3. Corrections of regulations, in regard to selection of polling station sites should be improved. Maximum number of voters for one polling station should be 700. In this way we would avoid unnecessary crowds at the polling stations and reduce the time taken in the counting process.
4. Secretaries of MECs should ensure an adequate percentage of women professional people.
5. In selection of election boards and members and chairpersons in polling boards, rules about national percentage should be respected.
6. It is necessary to follow the rules and procedures and timelines in Counting votes center. In organizing Counting center, with adequate technical conditions will give maximum transparency and ensure observing of all procedures. With that the counting process will be faster, public trust will be increased, and doubts about regularity of this process would be avoided.
7. Citizens and Political parties of BiH have to be aware of the possibility and procedure of submitting and resolving complaints.
8. Electoral law must have clear regulations about the way of accreditation and possibility of voters to observe procedures and documentation of Election appeals sub-commission.

9. NGOs should make a contribution to:
- acceptance of the Permanent Electoral Law
 - continue to work on education of citizens about the importance of elections, electoral systems
 - set up a dialogue and co-operation with newly elected representatives.

VII. Conclusions

We consider that our engagement in all post-war elections was reasonable and it reached the planned goals and helped improve the electoral process in our country.

We realized all activities of this Campaign of citizen election monitoring with the financial help of international and local donors, media support and technical and moral support of PEC, OSCE and NDI.

(Attachment 13 – The list of donors and media list)

We hope our recommendations will ensure better organization and conduct of the next elections that is our mutual goal.

Volunteer-observers of CCI and Network of NGOs will continue to work in decisive, correct and responsible manner, so that the voice of BiH citizens will be heard in the future.

Report made by:

CCI staff and Regional coordinators of Network OKO BiH thanks to the efforts and work of citizen observers

Contact persons

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VIII . Attachments

Attachment 1

CENTAR of CIVILC INICIJATIVES »DOMESTIC ELECTION MONITORING« PARTNER ORGANIZATIONS

NGO »Familija« Sanski Most

Contact person: Senka Jakupović
Tel. 037/681 387

NGO « Koraci nade» Nevesinje

Contact person: Milena Kisić
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NGO « Korak» Kozarska Dubica

Contact person: Branko Savić
Tel. 052/411 048

NGO « Centar za građansku suradnju» Livno

Contact person: Livija Baljak
Tel. 034/ 225 885

NGO « Savez žena grada Banja Luka» Banja Luka

Contact person: Slavica Kosanović
Tel. 051/212 551

NGO «Prijateljice» Konjic

Contact person: Ramiza Zukanović
Tel. 036/ 755 223

NGO « Centar za građansku suradnju» Travnik

Contact person: Snježana Agić
Tel. 066 756 598

NGO » Klub 92» Doboj

Contact person: Gordana Lukić
Tel. 066 581 433

NGO « Demokrat» Kladanj

Contact person: Fatima Bakalović
Tel. 035/ 250 147

NGO « Centar informtivno pravne pomoći» Zvornik

Contact person: Milena savić
Tel. 056/584 396

NGO « Independent» Zenica

Contact person: Gordana Čičak
Tel. 032/ 418-685

NGO « Forum Istok» Rudo

Contact person: Radomir Jagodić
Tel. 058/ 783 204

NGO «Unija Žar» Sarajevo

Contact person: Sanija Avdagić
Tel. 033/205 010

Attachment 2

List of NGO-a members NGO Network „OKO“ Bosnia and Herzegovine

Region Prijedor-Mrkonjić Grad

1. OO "Centar"-Mrkonjić Grad
2. "Centar za razvoj civilnog društva"-Mrkonjić Grad
3. UŽ "Knežica"-Kozarska Dubica
4. HO "21 vijek"-Kozarska Dubica
- 5.-FK "Željezničar"-Prijedor
- 6.-"Demokratska inicijativa"-Šipovo
- 7.-UG "Korak"-Kozarska Dubica
- 8.-UG "DIA"-Novi Grad
- 9.-UŽ "Nada"-Prijedor
- 10.-SDD "Dobrotvor"-Prijedor
- 11.-"Eskim"-Mrkonjić Grad
- 12.-Grupa građana-Novograda
- 13.-"Pro tempore"-Prijedor
- 14.-UG "DON"-Prijedor
- 15.-"Krug"-Ribnik
- 16.-Grupa građana-Jezero
- 17.-UG "Pliva"-Šipovo
- 18.-UG "Razvitak"-Šipovo
- 19.-DOC-Srpska Kostajnica
- 20.-Udruženje penzionera-Kozarska Dubica
- 21.-Grupa građana-Krupa na Uni
- 22.-Grupa građana-Ribnik
23. „Mostovi prijateljstva“ Prijedor

Region Una-Sana

1. Udruženje žena "AMILA"-Sanica –Ključ
2. "Srcem do mira"-Sanski Most
3. UG "Bosanska Dubica-Sanski Most
4. "Dom mladih"-Sanski Most
- 5.-"Feniks"-Sanski Most
- 6.-"Familija"-Sanski Most
- 7.-"UNA"-Bihać
- 8.-"Čovjek u nevolji"-Sanski Most
- 9.-"Nove Nade"-Bihać
- 10.-Ekološki pokret "Zeleni"-Bosanska Krupa
- 11.-UG "Jednakost"-Cazin
- 12.-"Udruženje logoraša"-Ključ
- 13.-UŽ "Ključki biser"-Ključ
- 14.-Udruženje roditelja i nastavnika "Novi milenij"-Velika Kladuša
- 15.-Grupa građana-Bužim
- 16.-Udruženje paraplegičara i distrofičara-Sanski Most
- 17.-Krajiška suza-Sanski Most
- 18.-Grupa građana-Ključ

Region Travnik-Bugojno

- 1.UG P. U. Z. "Sunce"-Bugojno
- 2.UG "Povratak"-Bugojno
- 3.UŽ "Viktorija"-Bugojno
- 4.OD "Behar"-Vitez
- 5.Ekološka udruga "Kremenik"-Vitez
- 6.HO "Proni"-Travnik
- 7.HO "Alter alt"-Travnik
- 8."TNT"-Travnik
- 9.P.D. "Medex"-Novi Travnik
- 10.Udruga žena "Anima"-Donji Vakuf
- 11."Žena danas"-Novi Travnik
- 12.CGS-Travnik
- 13."Centar za obrazovanje i druženje"-Jajce
- 14.Udruženje civilnih žrtava rata-Bugojno
- 15."Sumeja"-Bugojno
- 16.SGV-GPR-Bugojno
- 17.UG "RVI"-Bugojno

- 18.Centar za civilno društvo-G.Vakuf
- 19.RVI-G.Vakuf
- 20.Viktorija-Jajce
- 21.«Biser»-Travnik
- 22.Gradska služba spasavanja GSS-Travnik
- 23.UGB "Sumeja"-Travnik
- 24.Planinarsko društvo "Vlašić" Travnik-Travnik
- 25.Udruženje žena "Biser"-Travnik

Region Banja Luka

1. "Udružene žene"-Banja Luka
- 2."Građanski forum"-Banja Luka
- 3."Uzor"-Prnjavor
- 4.Grupa građana-Prnjavor
- 5.Ekološki pokret "Izvor"-Kneževno
- 6.Udruženje građana-Kotor Varoš
- 7."Prvi osmijeh"-Banja Luka
- 8.Studentska organizacija-Gradiška
- 9.D.D. Krvi-Gradiška
- 10.Udruženje žena -Čelinac
- 11.Ž A "Vidra"-Banja Luka
- 12."Duga"-Banja Luka
- 13.Udruženje penzionera-Gradiška
- 14.Klub 15-100-Banja Luka
- 15.Savez žena grada Banja Luka-Banja Luka
- 16.Udruženje građana-Orahova – Gradiška
- 17.-"Udruženje žena i porodica"-Nova Topola
- 18.-"Stella"-Gradiška
- 19.-"Most"-Banja Luka
- 20.-Udruženje građana Laktaši-Laktaši
- 21.-"Kanarinac"-Laktaši
- 22.-Udruženje penzionera-Srbac
- 23.-"Zeleni Vrbas"-Srbac
- 24.-Grupa građana Glamočani-Srbac
- 25.-Grupa građana Mrčevci-Laktaši
- 26.-Centar mladih-K.Varoš
- 27.-CCI-Banja Luka

REGION LIVNO

1. CARL – LIVNO LIVNO
2. ŽENA 47 DRVAR
3. UDRUGA ŽENA VIKTORIJA LIVNO
4. MO FORUM – BOSNA LIVNO
5. UDRUGA GRAĐANA GRAHOVO B. GRAHOVO
6. CRVENI KRIŽ LIVNO
7. LIGA ŽENA GLASAČA LIVNO
8. MUSLIMANSKO DOBROTIVORNO DRUŠTVO MERHMET TOMISLAVGRAD
9. KUP-LI KUPRES
10. HUMANITARNA ORGANIZACIJA EHO LJUBUŠKI
11. EKO BISTRICA LIVNO
12. GRAĐANSKI DEMOKRATSKI CENTAR LJUBUŠKI
13. CENTAR ZA AFIRMACIJU LJUDSKIH PRAVA LIVNO
14. LI WOMAN LIVNO
15. UDRUGA UMIROVLJENIKA LJUBUŠKI
16. CENTAR ZA GRAĐANSKU SURADNJU LIVNO
17. OO PRIJATELJI LIVNO
18. UNAC DRVAR DRVAR
19. U Ž BOLJE SUTRA GLAMOČ
20. U Ž DUVANJKE TOMISLAVGRAD
21. U P BRAZDA GLAMOČ
22. U Ž LASTA DRVAR

23. UDRUGA UMIROVLJENIKA POSUŠJE
24. GRUPA GRAĐANA POSUŠJE
25. GRUPA GRAĐANA LIVNO
26. HELSINŠKI KOMITET ZA LJUDSKA PRAVA LIVNO
27. SINDIKALAN PODRUŽNICA LIVNOTRANS LIVNO
28. GRUPA GRAĐANA GRUDE

REGION TREBINJE

1. NEFORMALNA GRUPA GRAĐANA LJUBINJE
2. NEFORMALNA GRUPA GRAĐANA NEVESINJE
3. NEFORMALNA GRUPA GRAĐANA GACKO
4. NEFORMALNA GRUPA GRAĐANA KALINOVIK
5. NEFORMALNA GRUPA GRAĐANA BILEČA
6. UDRUŽENJE IZBJEGLIH I RASELJENIH SARAJEVSKIH SRBA I OSTALIH TREBINJE
7. UDRUŽENJE IZBJEGLIH I RASELJENIH TREBINJE
8. DOMOVINA OSTAJE MOJA NEVESINJE
9. OCL NEVESINJE
10. IDIS KALINOVIK
11. UDRUŽENJE IZBJEGLIH I RASELJENIH IZ DOLINE NERETVE LJUBINJE
12. IDIS GACKO
13. KORACI NADE NEVESINJE

REGION MOSTAR

1. ISKRE ŽIVOTA PROZOR - RAMA
2. PRIJATELJI BIH BUTUROVIĆ POLJE
3. ALTRUIST MOSTAR
4. PRIJATELJICE KONJIC
5. VRELO BLAGAJ
6. SUMEJJA BIJELO POLJE
7. POD ISTIM SUNCEM JABLANICA
8. ŽENSKI RAZVOJNI CENTAR MOSTAR
9. CENTAR ŽIVOTA KONJIC
10. UDRUŽENJE PENZIONERA KONJIC
11. IDEJA ČAPLJINA
12. FORMA F ČITLUK
13. UDRUŽENJE PENZIONERA JABLANICA
14. UDRUŽENJE ŽENA KONJIC
15. KORACI NADE BLAGAJ
16. NADA VIŠE KONJIC
17. ŽENE MOSTARA MOSTAR
18. NEFORMALNA GRUPA GRAĐANA BIJELO POLJE
19. NEFORMALNA GRUPA GRAĐANA STARI GRAD MOSTAR
20. NEFORMALNA GRUPA GRAĐANA KONJIC
21. NEFORMALNA GRUPA GRAĐANA MOSTAR ZAPAD
22. NEFORMALNA GRUPA GRAĐANA MOSTAR JUGOZAPAD
23. KORACI NADE MOSTAR
24. FORMA F RAVNO
25. FORMA F STOLAC
26. FORMA F NEUM

Region Sarajevo

1. CIP-Sarajevo
2. CIP – kancelarija RS-Trnovo
3. CIP – kancelarija Fedracija-Trnovo
4. UG Azra-Sarajevo
5. INICIJATIVA MLADIH-Sarajevo
6. UG ŽENA BIH-Sarajevo
7. CENTAR ZA ŽENE ŽAR-Sarajevo
8. NEW DEAL-Sarajevo
9. UGP Novo Sarajevo-Sarajevo
10. UNIJA ŽAR-Sarajevo
11. UG Žene ženama-Sarajevo

12. UG Otvoreno srce-Sarajevo
13. UG Base-Sarajevo
14. UG Terra-Sarajevo
15. UG Bosančica-Sarajevo
16. IDIS-S.Sarajevo
17. IPC-Sarajevo
18. UG Izbjeglice iz Sarajeva-Pale
19. Crveni krst - Centar-Sarajevo
20. RVI Hadžići-Hadžići
21. Savez studenata ekonomskog fakulteta-Pale
22. USP Udruženje studenata prava-Sarajevo
23. UG ELSA -Sarajevo

Region Rudo Goražde

1. UGV-Goražde
2. Udruženje žena Nada-Rogatica
3. Udruženje građana UGDV-Goražde
4. UG Bagrem-Goražde
5. UGP-Goražde
6. Udruženje za borbu protiv alkohola I drugih toks.-Goražde
7. UG za povratak svojim kućama-Srpsko Goražde
8. ANIMA-Goražde
9. Udruženje cerebralne paralize-Goražde
10. UGDB Pale-Pale
11. UGDV-Goražde
12. VISSB-Višegrad
13. Udruženje žena Most-Višegrad
14. Udruženje mladih za bolji život-Rudo
15. UGV Demobilisanih vojnika-Goražde
16. Udruženje izbjeglica-Rogatica
17. Kolo srpskih sestara-Sokolac
18. UŽ Nova nada-Rogatica
19. Udruženje razbjeglih I raseljenih lica Sveti Savo-Rudo
20. Udruženje povratnika Drina-Višegrad

Region Zenica

1. Independent Junior-Zenica
2. SO ECC Zenica -Zenica
3. Centar mladih općine Kakanj CMOK-Kakanj
4. Općinski odbor saveza penzionera Zenica-Zenica
5. Udruženje raselejenih I izbjeglih općine Šipovo-Zenica
6. DHO Naša Djeca-Zenica
7. SGV Zenica -Zenica
8. Unija studenata Zenica-Zenica
9. UG Sreća djeci-Kakanj
10. Forum NGO Zajedno -Vareš
11. UŽ Brezanke-Breza
12. Sumeja-Visoko
13. Mladi trećeg milenija-Zenica
14. Independent Zenica-Zenica

Region Doboj-Orašje

1. Udruženje "Budućnost" Modriča
2. Centar za građansku saradnju Orašje
3. Omladinski savez Teslić
4. Udruženje penzionera Orašje
5. Centar za građansku saradnju i aktivnost
6. Zdravo da ste
7. "Nada"
8. Klub 92 Doboj
9. "Pro Tempore" Doboj
10. Umjetnička kolonija Sava
11. Omladinska zadruga Petrovo
12. Udruga žena općine Odžak

Region Tuzla

1. Organizacija šehida i poginulih boraca Kalesija
2. Jedinствена organizacija boraca Kalesija
3. Srpsko građansko vijeće Živinice
4. Centar za žene Dona Žar
5. Organizacija porodica šehida i poginulih boraca Čelić
6. Bosanski Savjet za Pomoć
7. Jedinствена organizacija boraca Srebrenik
8. Udruženje građana penzionera općine Doboj-Istok
9. Crveni Križ Tuzlanskog Kantona
10. Crveni križ Gradačac
11. Crveni križ Banovići
12. Crveni križ Srebrenik
13. Crveni križ Teočak
14. Crveni križ Sapna
15. Crveni križ Kalesija
16. Crveni križ Gračanica
17. Crveni križ Tuzla
18. Udruženje građana penzionera Brčko-Distrikt
19. Udruženje građana penzionera općine Kladanj
20. Udruženje građana penzionera općine Banovići
21. Udruženje građana penzionera općine Teočak
22. Udruženje građana penzionera općine Kalesija
23. Udruženje građana penzionera općine Srebrenik
24. Udruženje građana penzionera općine Živinice
25. Udruženje građana penzionera općine Lukavac
26. Udruženje nezaposlenih akademskih građana Lukavac
27. Udruženje građana penzionera općine Čelić
28. Udruženje građana penzionera općine Gradačac
29. Organizacija porodica šehida i poginulih boraca TK
30. Organizacija žena "Bošnjakinja" Gračanica
31. Liga Žena Glasača
32. Udruženje Distrofičara od distrofije TK
33. Udruženje žena Sabilha Jamaković
34. Brčanska Udruga Mladih
35. Organizacija ratnih vojnih invalida Živinice
36. Organizacija ratnih vojnih invalida Kalesija
37. Udruženje Inženjera općine Banovići
38. Humanitarno udruženje građana "Zemlja Djece"
39. Udruženje građana "Demokrat" Stupari
40. Crveni Križ Lukavac
41. Landmine Survivors Network
42. Organizacija ratnih vojnih invalida lukavac
43. Centar za građansku saradnju Gradačac
44. Udruženje žena Gračanica
45. Organizacija porodica šehida i poginulih boraca Srebrenik
46. Saez udruženja građana penzionera Tuzlanskog Kanto
47. Udruženje građana porodica šehida i poginulih boraca
48. Organizacija ratnih vojnih invalida Sapna

Region Zvornik-Bijeljina

1. Srpski intelektualni forum zvornik
2. Udruženje penzionera Bratunac
3. Omladinski centar Bratunac
4. PED Majevisa Bijeljina
5. Opštinska boračka organizacija Šekovići
6. Udruženje građana Milićanin
7. Opštinska organizacija Život je lijep
8. Udruženje Penzionera Šekovići
9. Udruženje Penzionera Zvornik
10. Udruženje penzionera opštine Srebrenica
11. Organizacija žena "Zora"
12. Forum žena Bratunac
13. Demokratski centar Zvornik
14. Demokratski centar nove nade Bijeljina
15. Omladinski centar Zvornik
16. Nevladina Organizacija "Lara"
17. "Amika" Srebrenica

18. Udruženje Izbjeglih i raseljenih lica Vlasenica
19. Boračka organizacija opštine Milići
20. Centar Informativno Pravne Pomoći
21. Glas Javnosti
22. Biro za ljudska prava Bijeljina
23. Omladinska Zadruga "Bolji dani"
24. Udruženje građana Osmaci
25. Udruženje žena Priroda
26. Udruženje Sara
27. Klub mladih Sunce
28. Opštinska boračka organizacija
29. Udruženje mladih
30. Centar za Informativnu i pravnu pomoć

Attachment 3



Tuzla matije gupca 19, 75 000 387 (0)35 23 92 66 Fax: 25 01 47 e-mail: ccituzla@bih.net.ba	Banja Luka jovana ducića 45, 78 000 387 (0)51 302 238, 310 239 Fax: 311 009 e-mail: ccibl@necco.net	Mostar kaladžićeva 4, 88 000 387 (0)56 58 05 53 Fax: 58 05 56 e-mail: ccimo@bih.net.ba	Sarajevo fina čevića 5, 71 000 387 (0)33 67 78 65 Fax: 67 78 65 e-mail: ccisar@bih.net.ba
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STATEMENT OF NGO OBSERVER OKO BiH

I, _____ as domestic observer declare:
(name and surname)

- A) I am not an official of any political party or a candidate on General Election on Nov. 11, 2000.
- B) I will respect Rules and Regulations of Provisional Election Commission.
- C) I fully understand duties, rights and responsibilities .
- D) I obligate that I will be an observer on a General Election on Nov. 11, 2000.
- E) I obligate that I will perform my duties impartially, and follow instruction for observing given by NGO Network **OKO**.
- F) By signing the reporting forms personally, I take responsibility for correctness of inserted data.
- G) I obligate that I will give reporting forms back to authorized person of NGO Network **OKO**.

Date : __. __. 2000 godine

Signature

Address : _____

ID Number

phone : _____

Attachment 4

MEC monitored by citizen observers :

1. Ugljevik	28. Olovo	55. Bihać	82. Pale
2. Lopare	29. Čelić	56. Velika Kladuša	83. Sarajevo Centar
3. Zvornik	30. Brčko	57. Bosanska Krupa	84. Novi Grad
4. Osmaci	31. Kailnovik	58. Bužim	Sarajevo
5. Bijeljina	32. Trebinje	59. Cazin	85. Ilijaš
6. Šekovići	33. Nevesinje	60. Ključ	86. Srpska Ilidža
7. Bratunac	34. Bileća	61. Novi Travnik	87. Stari Grad
8. Vlasenica	35. S.Mostar	62. Travnik	Sarajevo
9. Milići	36. Ljubinje	63. Vitez	88. Busovača
10. Srebrenica	37. Gacko	64. Gornji Vakuf	89. Zenica
11. Doboje	38. Mostar Stari Grad	65. Jajce	90. Kiseljak
12. Petrovo	39. Mostar Sjever	66. Bugojno	91. Kreševo
13. Tešanj	40. Mostar Jugozapad	67. Donji Vakuf	92. Maglaj
14. Srpski Brod	41. Konjic	68. Prijedor	93. Kakanj
15. Derventa	42. Jablanica	69. Novi Grad	94. Zavidovići
16. Modriča	43. Mostar Zapad	70. Kozarska Dubica	95. Vareš
17. Šamac	44. Ravno	71. Srpski Sanski Most	96. Visoko
18. Orašje	45. Prozor	72. Mrkonjić Grad	97. Breza
19. Lukavac	46. Posušje	73. Ribnik	98. Žepče
20. Kalesija	47. Glamoč	74. Šipovo	99. Rudo
21. Kladanj	48. Ljubuški	75. Prnjavor	100. Rogatica
22. Živinice	49. Kupres	76. Laktaši	101. Sokolac
23. Banovići	50. Tomislavgrad	77. Srbac	102. Goražde
24. Sapna	51. Široki Brijeg	78. Kneževo	103. Čajniče
25. Srebrenik	52. Grude	79. Čelinac	104. Višegrad
26. Gračanica	53. Livno	80. Trnovo Fed.	
27. Gradačac	54. Sanski Most	81. Trnovo RS	

Attachment 5

Municipalities that did not include returnees in a polling boards :

1. Šekovići	8. Sapna	16. Bužim	23. Čelinac
2. Bratunac	9. Kailnovik	17. Gornji Vakuf	24. Zavidovići
3. Vlasenica	10. Nevesinje	18. Kozarska Dubica	25. Rudo
4. Milićij	11. Ljubinje	19. Srpski Sanski Most	26. Sokolac
5. Petrovo	12. Posušje	20. Mrkonjić Grad	27. Višegrad
6. Derventa	13. Ljubuški	21. Ribnik	28. Trnovo RS
7. Orašje	14. Široki Brijeg	22. Laktaši	
	15. Grude		

Attachment 6

MECs who did not make a list of voters who are bedridden :

1. Ugljevik	19. Vitez
2. Bratunac	20. Prijedor
3. Vlasenica	21. Novi Grad
4. Srebrenica	22. Kozarska Dubica
5. Sapna	23. Srpski Sanski Most
6. Olovo	24. Mrkonjić Grad
7. Nevesinje	25. Ribnik
8. Ljubinje	26. Šipovo
9. Gacko	27. Laktaši
10. Posušje	28. Srbac
11. Glamoč	29. Čelinac
12. Kupres	30. Pale
13. Široki Brijeg	31. Kiseljak
14. Grude	32. Žepče
15. Livno	33. Čajniče
16. Sanski Most	34. Višegrad
17. Cazin	
18. Ključ	

Attachment 7

Number of monitored polling sites and number of observers through regions

Region	Covered polling sites	Number of observers	Mobile monitors and other volunteers	Total
Tuzla	355	655	30	685
Zvornik	224	419	23	442
Doboj-Orašje	257	487	23	510
Banja Luka	255	540	27	567
Prijedor-M.Grad	206	412	21	433
Una-Sana	158	331	18	349
Travnik-Bugojno	117	227	18	245
Mostar	194	326	21	347
Livno-Ljubuški	97	216	16	232
Trebinje	103	214	16	230
Sarajevo	315	574	26	600
Zenica	252	504	24	528
Rudo-Goražde	127	254	17	271
Total	2660	5159	280	5439
Counting center			7	7
Appeal process			2	2
Total active volunteers				5448

REPORTING FORM – A1

Dear observers of NGO Network OKO, please fill this form, and after closing of polling station give it to your contact person, as it has been previously arranged

The observers name and surname: _____

Telephone number : _____ **Address:** _____

Date: _____ **Time of arrival:** _____ **Time of departure:** _____

Municipality: _____ **Address of polling site :** _____

Polling station number: _____

Name and surname of Election Board Chairman : _____

1. Were you forbidden to enter the polling station? YES/NO

If yes, why? _____

2. Was the polling station opened on time? YES/NO

If not, why? When was it opened? _____

3. Were there any kinds of intimidation in and outside the polling station? YES/NO

If yes, what kind? _____

4. Was the ballot box opened before opening the polling station? YES/NO

If not explain? _____

5. Were there any political posters inside or in a circle of 50m the polling station? YES/NO

If yes, describe _____

6. Are there cases that voters can't exercise their right to vote? YES/NO

Circle the answer and write the number :

- it is not on voter list, _____ (how many cases)
- don't have valid personal document, _____ (how many cases)
- other (describe), _____

7. Were there cases of issuing ballots without identification checking? YES/NO

If yes, how many: _____

Describe _____

8. Was there secrecy of vote provided? YES/NO

If not, how _____

9. Did sick and disabled people vote according to the rules? YES/NO

If not, explain _____

10. Were there representatives of the police or army in the uniforms in the polling station, and were the rules followed in such cases? YES/NO

If not, explain _____

11. Were there any cases of intimidation of voters on a polling station? YES/NO

If yes, by whom/how? _____

12. Did you notice that the voters were disturbed by suggestions from some present people? YES/NO

If yes, from who _____

13. Was the polling station closed on time? YES/NO
 If not, why? _____
 When was it closed? _____
14. Were you present during the counting? YES/NO
15. When did counting started? _____
16. Write the number of registrated voters on polling station _____
17. Number of assigned papers for folowing levels of government:
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____
 - FBiH Parlament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
 Total for all levels of government: _____
18. Number of signatures on voter list _____
19. Numbers of voters written in second voter listopad _____
20. Number of ruined ballots for :
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____
 - FBiH Parlament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
 Total for all levels of government: _____
21. Number of unused ballots for :
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____
 - FBiH Parlament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
 Total for all levels of government: _____
22. Number of envelopes with tender ballot in a ballot box _____
23. Number of used ballots for :
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____
 - FBiH Parlament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
 Total for all levels of government: _____
24. Number of valid ballots for :
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____
 - FBiH Parlament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
 Total for all levels of government: _____
25. Number of invalid ballots for :
 - Municipality of Srebrenica _____
 - Canton Assembly (FBiH) _____

- FBIH Parliament, House of Representatives _____
 - People Assembly of RS _____
 - president and Vice president of RS _____
 - BiH Parliamentary Assembly, House of representatives _____
- Total for all levels of government: _____

26. Was the counting and registering done according to the instructions from this manual? YES/NO
 If not, explain _____

27. Did you notice any irregularities during the counting of the ballots? YES/NO
 If yes, which ones _____

28. When was the counting finished? _____

29. Please give estimate work of polling station board 1 to 5: _____

30. Note and additional comments:

OBSERVER

REPORTING FORM – B1

Dear observers of NGO Network OKO, fill this form in a case of critical events and incidents, and immediately inform Central Office about this by phone or fax, and deliver the report to your contact person as soon as possible.

NAME AND SURNAME OF OBSERVER:

Personal phone number :

POLLING STATION NUMBER:

MUNICIPALITY:

ELECTION BOARD CHAIRMAN:

1. Event happened at _____ h.

2. Description of the event:

4. Witnesses (if there are any): name and surname, address _____

OBSERVER

Attachment 8

Polling stations that were late opening :

Centar Sarajevo 136A3016 136A3035 136A3035	148A3018 Čapljina 173A3011	Tuzla 050A3046 Brčko 200C3030 200C3023	Zenica 093A3008 Novi Grad/Bos.Novi 007B2024 007B2014
Novo Sarajevo 139A3055 139A3056 139A3026	Travnik 091A3022 091A3015 091A3035	Srpski Brod 016B3005	Prnjavor 013B3016 013B3005
Drvar 057A3008	Gornji Vakuf 110A3008	Mostar Stari Grad 155A3003	Tomislav Grad 124A3002
Livno 106A3005	Jajce 015A3005	Maglaj 042A2006 042A2018	Široki Brijeg 150A3003 <u>150A3008</u>
Posušje 148A3001 148A3016 148A3002	Zvornik 083B3012 083B3501	Breza 117A3003	

Polling stations that did not show empty ballot box before sealing :

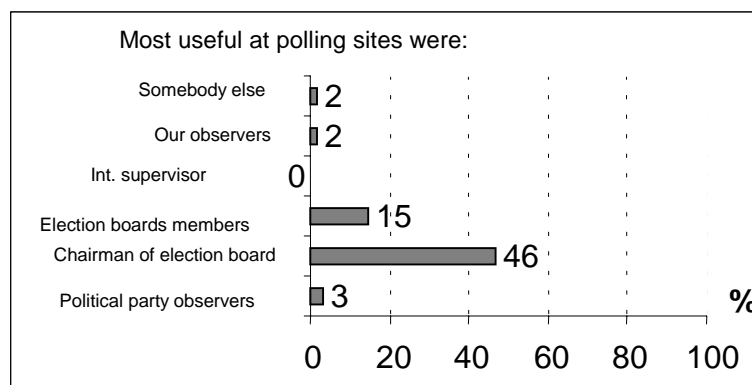
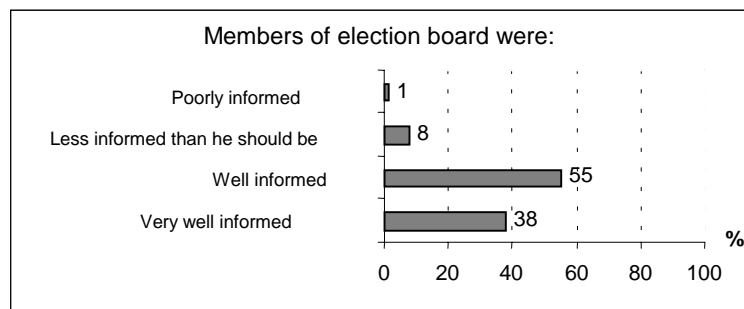
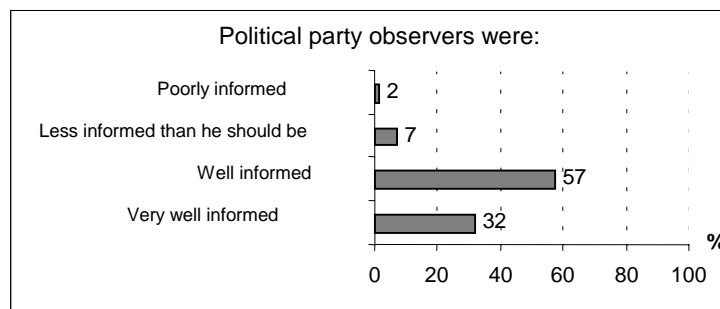
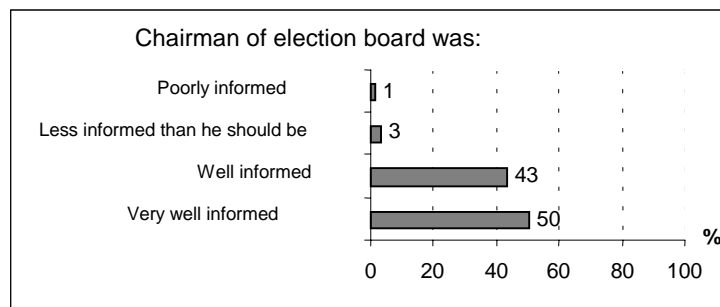
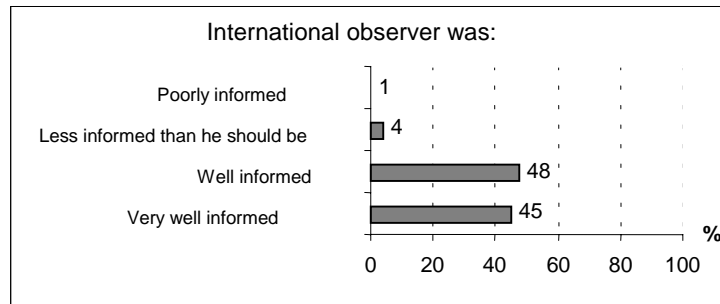
Laktaši 011B3009	Kotor Varoš 070B3003	171A3501	057A3004 057A3002 057A3006 a 057A3006 b
Čelinac 035B3007 035B3002 035B3001 035B3004 035B3012	Gradiška 012B3012 012B3011 012B3003 012B3001	Tomislavgrad 124A3002 124A3003 124A3001 124A3005 124A3014	Široki Brijeg 150A3005 150A3002 150A3008 150A3012
	Ljubuški	Drvar	

Polling sites with technical problems :

Fojnica 114A3003	Travnik 091A3035 091A3032	Zenica 093A3046 093A3524	093A3506
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Attachment 9

**Opinions of observers on personel at polling sites
Analysis of questionnaires**



Attachment 10

Polling sites where observers were not allowed to enter :

Višegrad 147B3012	Vukosavlje 018B3001 018B3002	Bratunac 104B3004	155A3515 155A3514 155A3504
Banja Luka 034B3041 034B3082 034B3074 034B3029 034B3503 034B3502	018B3004 018B3005	Široki Brijeg 150A3005	155A3503 155A3003 155A3004 155A3006 155A3007 155A3009
Tomislavgrad 124A3501	Kozarska Dubica 008B3006	Jablanica 126A3005	
Modriča 024B3016	Prijedor 009B3010 a 009B3010 b 009B3001 009B3021 009B3028 009B3030	Sjevr Mostar 154A3501 154A3004	Mostar Zapad 156A3002 156A3013
		Stari Grad Mostar 155A3505 155A3506 155A3508	Tuzla 050A3079

Attachment 11

Polling sites with critical incidents :

- Threats and pressures :

Travnik 091A3035 091A3017 091A3032 091A3023 091A3010	Kakanj 094A3026	035B3004 035B3011	Ljubuški 171A3011 171A3016 171A3005
Banja Luka 034B3034 034B1011 034B3020	Novi Grad/Bos.Novi 007B3023	Kotor Varoš 070B3001 070B3016 070B3007	Tomislavgrad 124A3501 124A3002
Laktaši 011B3001 011B3024	Mostar Jugozapad 153A3016 153A3027	Prozor 125A3002 125A3003 125A3001 125A3024 125A3017	135A3504 135A3014
	Mostar Sjever 154A3004	Široki Brijeg 150A3005 150A3015	Čitluk 172A3010
	Mostar Stari Grad 155A3003		
	Čelinac 035B3005		

- Political sings

Bihać 003A3033	Banja Luka 034B3028 034B3018	Čapljina 173A3501	Čitluk 172A3012
Cazin 002A3016 002A3017	Tomislavgrad 124A3501	Mostar Sjever 154A3004	Konjic 127A3029
Srebrenik 049A3002 049A3023	Široki Brijeg 150A3011	Mostar Zapad 156A3012	133A3003 133A3065 133A3061
Drvar 057A3004	Jablanica 126A3009	Mostar Stari grad 155A3003	137A3028

- *Voting without valid document*

Živinice 079A3004	Orašje 022A3011	124A3002	Mostar Sjever 154A3004
Domaljevac 020A3501 020A3001	Gradiška 012B3063	Široki Brijeg 150A3005	Čitluk 172A3010
	Tomislavgrad	Grude 149A3501	

- *Attempt to vote for another person*

Novi Travnik 111A3005	111A3010 111A3008	Gradačac	025A3011
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- *Violation of secrecy of voting*

Kakanj 094A3026	Mostar Stari Grad 155A3508	Tomislavgrad 124A3014	Prozor 125A3002
Mostar Jugozapad 153A3018	155A3003 Novi Travnik 111A3010	124A3501 124A3002	125A3003 125A3017
Mostar Sjever 154A3004	Široki Brijeg 150A3005	Drvar 057A3006	Čitluk 172A3010

Thank You

We want to thank all citizens of Bosnia and Herzegovina and all non- governmental organisations that were included in Domestic Election Monitoring Campaign on a voluntary basis.

Also we want to thank all public of our country who helped us in the achievement of our goals, local donors and media who covered our work

<i>TV BiH</i>	<i>Radio Trebinje</i>	<i>Radio Kameleon</i>	<i>Dnevni Avaz</i>
<i>TV OBN</i>	<i>Radio Pegaz</i>	<i>Radio Tuzla</i>	<i>Radio Sana</i>
<i>NTV Hayat</i>	<i>TV Jablanica</i>	<i>Radio Srebrenik</i>	<i>RTV KD</i>
<i>NTV Studio 99</i>	<i>Radio STEP</i>	<i>Radio Slon</i>	<i>Radio Novi Grad</i>
<i>Radio BiH</i>	<i>Radio Majevica</i>	<i>Radio Soli</i>	<i>RTV Prijedor</i>
<i>Radio Fern</i>	<i>Radio OSVIT</i>	<i>TV Živinice</i>	<i>Glas Srpski</i>
<i>Radio Stari Grad</i>	<i>TV Zvornik</i>	<i>TV Kakanj</i>	<i>Kontakt Radio</i>
<i>TV Tuzla</i>	<i>Radio Bratunac</i>	<i>Radio Gradačac</i>	<i>Radio Banja Luka</i>
<i>TV TK</i>	<i>RTV Palma</i>	<i>Radio Gračanica</i>	<i>NES Radio</i>
<i>Alternativna TV</i>	<i>TV Milići</i>	<i>Radio Kalesija</i>	<i>Vickom Radio</i>
<i>Banja Luka</i>	<i>Radio Birač</i>	<i>TV Banovići</i>	<i>Gradiška</i>
<i>NTV Banja Luka</i>	<i>Radio Vlasenica</i>	<i>Radio DRINA</i>	<i>Reporter</i>
<i>RTRS</i>	<i>Radio Visočnik</i>	<i>Radio Brčko</i>	<i>Radio 078</i>
<i>TV Bel</i>	<i>Radio Han Pjesak</i>	<i>TNT Travnik</i>	<i>Radio Ljubić</i>
<i>TV Mostar</i>	<i>Radio Srebrenica</i>	<i>Radio G. Vakuf</i>	<i>BIG Radio</i>
<i>HRT Mostar</i>	<i>Radio Glas Drine</i>	<i>Radio Jajce</i>	<i>SRT</i>
<i>HRTV Oscar C</i>	<i>Radio Sapna</i>	<i>Radio Bugojno</i>	<i>Slobodna Bosna</i>
<i>Radio Mostar</i>	<i>SRNA</i>	<i>Radio Postaja Vitez</i>	<i>RTV Rudo</i>
<i>Radio Herceg Bosna</i>	<i>ONASA</i>	<i>Slobodni Radio</i>	<i>RTV Goražde</i>
<i>Radio Ljubuški</i>	<i>NTV Patria</i>	<i>Prijedor</i>	<i>100.Radio Zenica</i>
<i>Radio N Livno</i>	<i>Glas Srpski</i>	<i>Radio Boston</i>	<i>101.Radio</i>
<i>Radio Posušje</i>	<i>Radio ZOS</i>	<i>TV 101</i>	<i>Zavidovići</i>
<i>Radio Drvar</i>	<i>Radio Orašje</i>	<i>Radio B. Krupa</i>	<i>RTV Kiseljak</i>
<i>Radio Kupres</i>	<i>Radio Odžak</i>	<i>Radio Bihać</i>	<i>Radio Postaja Žepče</i>
<i>Radio T.Grad</i>	<i>Radio Teslić</i>	<i>TV USK</i>	<i>Radio21</i>
<i>Radio Nevesinje</i>	<i>Radio Modriča</i>	<i>Radio Cazin</i>	
<i>Radio Gacko</i>	<i>Radio Doboј</i>	<i>Radio Bužim</i>	
<i>Radio Bileća</i>	<i>Radio Hayat</i>	<i>Radio Ključ</i>	

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NOVIB
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Thank You !

Centres for Civic Inicijatives Tuzla, Banja Luka, Mostar and Sarajevo

Network of Non-governmental organisations "OKO" Bosnia and Herzegovina



NE ZATVARAJTE OČI



CENTRI CIVILNIH INICIJATIVA

CENTRI CIVILNIH INICIJATIVA
Tuzla-Banja Luka-Mostar-Sarajevo
MREŽA NVO "OKO" BIH
WWW.SOROS.ORG.BA/~CCI



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KONTAKTIRAJTE TELEFONE CCI-A:**

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BANJA LUKA	051/311-009
MOSTAR	036/580-553
SARAJEVO	033/677-865