OPPORTUNITIES AND CHALLENGES FACING UKRAINE’S DEMOCRATIC TRANSITION

Nationwide Survey
July 1 – August 3, 2021

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Survey fieldwork was conducted by Kyiv International Institute of Sociology
SURVEY REGIONS

Fieldwork dates:
July 1 – August 3, 2021
6,097 completed interviews
GENERAL COUNTRY CONTEXT
How important is it to you that Ukraine becomes a fully functioning democracy? (q6 X Settlement)

“Very important/Important” only

National – 76%

Lviv 92%
West 82%
Center/North 76%
Kyiv 76%
Vinnitsia 82%
Kharkiv 76%
Mariupol 61%
South 72%
Odesa 71%
East 71%
There are many characteristics of a fully functioning democracy. Which three are most important? (q5 X Sex)

Select up to three
Overall, do you expect the next generation to be...? (q3 X Settlement)

* Survey was conducted via Computer-assisted telephone interview (CATI) method
There are different opinions regarding the direction in which Ukraine is going. In your opinion ...? (q4)

* Survey was conducted via Computer-assisted telephone interview (CATI) method
Do you feel the following are either a big threat, some threat or no threat at all to your way of life? (q49)

- **Russian military aggression**: 57% big threat, 25% some threat, 10% no threat at all, 6% DK, 2% RA
- **Economic uncertainty**: 57% big threat, 35% some threat, 4% no threat at all, 4% DK, 2% RA
- **Political uncertainty**: 46% big threat, 39% some threat, 7% no threat at all, 7% DK
- **Coronavirus/COVID-19**: 44% big threat, 43% some threat, 11% no threat at all, 10% DK
- **Russian disinformation or propaganda**: 41% big threat, 32% some threat, 19% no threat at all, 8% DK, 1% RA
- **Moving closer to Russia**: 34% big threat, 29% some threat, 25% no threat at all, 10% DK
- **Moving closer to the West (EU and the USA)**: 13% big threat, 23% some threat, 52% no threat at all, 12% DK
### Which national issues are most important to you and your family? (q1)

*Select up to three*

<table>
<thead>
<tr>
<th>Issue</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rising prices</td>
<td>45</td>
</tr>
<tr>
<td>Health Care</td>
<td>44</td>
</tr>
<tr>
<td>War in Eastern Ukraine</td>
<td>34</td>
</tr>
<tr>
<td>Corruption</td>
<td>32</td>
</tr>
<tr>
<td>Economy</td>
<td>31</td>
</tr>
<tr>
<td>Pensions</td>
<td>27</td>
</tr>
<tr>
<td>Employment</td>
<td>25</td>
</tr>
<tr>
<td>Coronavirus</td>
<td>12</td>
</tr>
<tr>
<td>Education</td>
<td>10</td>
</tr>
<tr>
<td>Returning Crimea to Ukrainian control</td>
<td>6</td>
</tr>
<tr>
<td>EU accession</td>
<td>3</td>
</tr>
<tr>
<td>COVID-19 vaccine availability</td>
<td>3</td>
</tr>
<tr>
<td>De-oligarchization</td>
<td>2</td>
</tr>
<tr>
<td>NATO accession</td>
<td>2</td>
</tr>
<tr>
<td>Stable currency rate</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
</tr>
</tbody>
</table>
How do you think the situation has changed in Ukraine since the 2019 presidential election? (q2)

- Rising prices: 48% better, 43% worse
- Health Care: 7% better, 52% worse
- War in Eastern Ukraine: 23% better, 4% worse
- Corruption: 13% better, 42% worse
- Economy: 2% better, 68% worse
- Pensions: 4% better, 42% worse
- Employment: 2% better, 59% worse
- Education: 4% better, 32% worse
- Returning Crimea to Ukraine: 1% better, 15% worse
- EU accession: 1% better, 14% worse
- De-oligarchization: 4% better, 35% worse
- NATO accession: 4% better, 12% worse
- Stable currency rate: 6% better, 24% worse
Which local issues are most important for you and your family? (q15)

Select up to three

- Roads: 52
- Local medical services: 47
- Communal services: 35
- Transportation: 18
- Personal security: 15
- Local schools: 11
- Water supply: 11
- Trash collection: 10
- Street cleaning: 9
- Electricity: 9
- Pre-schools/Kindergarten: 8
- Playgrounds: 8
- Air quality: 7
- Public parks: 4
- Other: 4
- DK: 3
How do you think the situation has changed in Ukraine since the 2020 local elections? (q16)

<table>
<thead>
<tr>
<th>Service</th>
<th>Better</th>
<th>Worse</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roads</td>
<td>36</td>
<td>20</td>
</tr>
<tr>
<td>Local medical services</td>
<td>8</td>
<td>45</td>
</tr>
<tr>
<td>Communal services</td>
<td>42</td>
<td>3</td>
</tr>
<tr>
<td>Transportation</td>
<td>11</td>
<td>22</td>
</tr>
<tr>
<td>Personal security</td>
<td>5</td>
<td>11</td>
</tr>
<tr>
<td>Local schools</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>Water supply</td>
<td>3</td>
<td>15</td>
</tr>
<tr>
<td>Trash collection</td>
<td>13</td>
<td>12</td>
</tr>
<tr>
<td>Street cleaning</td>
<td>17</td>
<td>11</td>
</tr>
<tr>
<td>Electricity</td>
<td>4</td>
<td>15</td>
</tr>
<tr>
<td>Pre-schools / Kindergarten</td>
<td>8</td>
<td>10</td>
</tr>
<tr>
<td>Playgrounds</td>
<td>23</td>
<td>8</td>
</tr>
<tr>
<td>Air quality</td>
<td>13</td>
<td>17</td>
</tr>
<tr>
<td>Public parks</td>
<td>25</td>
<td>6</td>
</tr>
</tbody>
</table>
Since the start of the coronavirus outbreak in Ukraine in March 2020, would you say that in economic terms you and your family are...? (q7)
Since the start of the coronavirus outbreak in Ukraine in March 2020, would you say that in economic terms you and your family are ... ? (q7 X Settlement)

“Worse off” only
Have you personally faced the following since the start of the coronavirus outbreak in Ukraine? (q60 X q59 X Sex)

Of the 49% who had a paid job by the time the coronavirus outbreak started in March 2020
How satisfied or dissatisfied are you with the response of the following to the coronavirus outbreak? (q58)

- Your local government: 36% Very satisfied/Somewhat satisfied, 50% Very dissatisfied/Somewhat dissatisfied
- Your healthcare provider: 32% Very satisfied/Somewhat satisfied, 54% Very dissatisfied/Somewhat dissatisfied
- Ministry of Health: 22% Very satisfied/Somewhat satisfied, 69% Very dissatisfied/Somewhat dissatisfied
- National Government: 20% Very satisfied/Somewhat satisfied, 71% Very dissatisfied/Somewhat dissatisfied
When the COVID-19 vaccine becomes available to you, would you be willing to get vaccinated? X As more people in Ukraine get a COVID-19 vaccine and there is more information about it, would you say....

(q54 X q57)
Who should be more involved in political life, men or women? (q18 X Settlement)

“Men slightly more than women”, “Men and women equally”, “Women slightly more than men” only

National – 61%

West 72%
Lviv 65%

Center/North 59%

South 56%
Odesa 74%

East 49%
Mariupol 49%

Vinnytsia 61%

Kharkiv 56%

Lyiv 58%
Why do you think a better balance of men and women in political life is important? (q19)

of the 61% who support more balance in political life

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>It would be fair</td>
<td>45</td>
</tr>
<tr>
<td>More focus on social issues</td>
<td>41</td>
</tr>
<tr>
<td>More focus on peace</td>
<td>22</td>
</tr>
<tr>
<td>More effective government</td>
<td>17</td>
</tr>
<tr>
<td>Less corruption</td>
<td>17</td>
</tr>
<tr>
<td>More economic growth</td>
<td>15</td>
</tr>
<tr>
<td>More qualified leaders</td>
<td>14</td>
</tr>
<tr>
<td>More focus on security</td>
<td>12</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
</tr>
<tr>
<td>DK</td>
<td>8</td>
</tr>
</tbody>
</table>

There are no statistically significant differences in responses between men and women.
PERFORMANCE, TRUST, EXPECTATIONS AND ENGAGEMENT
To what extent, if at all, do you trust the following? (q30)

- Your local government: 2% fully trust, 24% trust, 36% neither trust nor distrust, 25% do not trust, 9% do not trust at all, 3% do not know.
- President Volodymyr Zelenskyy: 3% fully trust, 16% trust, 29% neither trust nor distrust, 31% do not trust, 18% do not trust at all, 2% do not know.
- National police: 1% fully trust, 14% trust, 31% neither trust nor distrust, 36% do not trust, 15% do not trust at all, 4% do not know.
- National Security and Defence Council: 1% fully trust, 13% trust, 29% neither trust nor distrust, 30% do not trust, 13% do not trust at all, 1% do not know.
- Central Election Commission: 1% fully trust, 12% trust, 31% neither trust nor distrust, 32% do not trust, 13% do not trust at all, 12% do not know.
- Speaker of the Verkhovna Rada Dmytro Razumkov: 1% fully trust, 10% trust, 30% neither trust nor distrust, 33% do not trust, 14% do not trust at all, 13% do not know.
- Ministry of Health: 1% fully trust, 8% trust, 29% neither trust nor distrust, 41% do not trust, 19% do not trust at all, 3% do not know.
- The National Government: 1% fully trust, 5% trust, 26% neither trust nor distrust, 46% do not trust, 21% do not trust at all, 2% do not know.
- Prime Minister of Ukraine Denys Shmygal: 1% fully trust, 4% trust, 22% neither trust nor distrust, 41% do not trust, 20% do not trust at all, 12% do not know.
- Courts: 4% fully trust, 18% trust, 45% neither trust nor distrust, 27% do not trust, 6% do not trust at all, 1% do not know.
- Parliament: 3% fully trust, 22% trust, 47% neither trust nor distrust, 26% do not trust, 2% do not trust at all, 1% do not know.
How would you rate President's / Parliament's / Current Government's performance so far? (q21, 24, 25)
How much do you agree or disagree with the following statements? (q22)

- President Zelenskyy is effectively responding to coronavirus outbreak: 35 Agree, 51 Disagree
- President Zelenskyy is effectively working to resolve the conflict in the East: 23 Agree, 63 Disagree
- President Zelenskyy is effectively working to ensure equal justice for all: 22 Agree, 61 Disagree
- President Zelenskyy is effectively tackling corruption in Ukraine: 22 Agree, 65 Disagree

There is very little statistically significant differences regionally on each of these questions.
To what extent do you agree or disagree that the following will make changes that matter to you (q26)

- **Your local government**
  - Completely agree/Somewhat agree: 35
  - Completely disagree/Somewhat disagree: 55

- **President Volodymyr Zelenskyy**
  - Completely agree/Somewhat agree: 26
  - Completely disagree/Somewhat disagree: 65

- **National Government**
  - Completely agree/Somewhat agree: 13
  - Completely disagree/Somewhat disagree: 79

- **Parliament**
  - Completely agree/Somewhat agree: 12
  - Completely disagree/Somewhat disagree: 81
Are any of the following interested in hearing your opinions? (q29)

- Your local government: Yes 30, No 57
- Mayor: Yes 25, No 60
- President Volodymyr Zelenskyy: Yes 18, No 71
- Member of Parliament: Yes 13, No 76
- Governor: Yes 8, No 76
- Political parties: Yes 7, No 85
- National Government: Yes 6, No 86
If the government were interested in hearing your opinion on an issue that matters to you, would you be willing to provide your input? (q13)

- Yes: 39
- No: 49
- DK: 12

Men slightly more than women are willing to provide their input.
There are no statistically significant differences in responses between men and women.
Here is a list of actions citizens can take when they want to change something. Have you done any of these within the last 12 months? (q12)

<table>
<thead>
<tr>
<th>Action</th>
<th>Yes at least once</th>
<th>No, but I would if I had a chance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get together with others to raise an issue with local officials</td>
<td>12</td>
<td>32</td>
</tr>
<tr>
<td>Attend a community meeting</td>
<td>16</td>
<td>28</td>
</tr>
<tr>
<td>Submit an appeal to authorities</td>
<td>7</td>
<td>31</td>
</tr>
<tr>
<td>Collect money to support a cause</td>
<td>13</td>
<td>24</td>
</tr>
<tr>
<td>Ask a CSO to help solve a problem</td>
<td>7</td>
<td>30</td>
</tr>
<tr>
<td>Sign an electronic petition</td>
<td>8</td>
<td>27</td>
</tr>
<tr>
<td>Participate in a discussion on reforms with national government</td>
<td>14</td>
<td>22</td>
</tr>
<tr>
<td>Attend a demonstration or march about a specific issue</td>
<td>5</td>
<td>20</td>
</tr>
<tr>
<td>Comment on a draft law on a government website</td>
<td>3</td>
<td>17</td>
</tr>
<tr>
<td>Help out a political campaign</td>
<td>11</td>
<td>4</td>
</tr>
<tr>
<td>Join a political party</td>
<td>1</td>
<td>7</td>
</tr>
</tbody>
</table>

There are no statistically significant differences in responses between men and women.
By 2030, do you want/expect Ukraine to be... (q42/q43)

4% of respondents only want Ukraine to be a member state of Eurasian Customs Union.
What is your attitude towards the following parties today? (q31)

- Servant of the People (O. Kornienko)
  - Very positive/Positive: 14
  - Neutral: 29
  - Very negative/Negative: 47

- Opposition Platform - For Life (Y. Boiko)
  - Very positive/Positive: 13
  - Neutral: 51
  - Very negative/Negative: 26

- Batkivshchyna (Y. Tymoshenko)
  - Very positive/Positive: 11
  - Neutral: 48
  - Very negative/Negative: 13

- European Solidarity (P. Poroshenko)
  - Very positive/Positive: 27
  - Neutral: 57
  - Very negative/Negative: 11

- Ukrainian Strategy of Groisman (V. Groisman)
  - Very positive/Positive: 8
  - Neutral: 41
  - Very negative/Negative: 34

- UDAR of Vitalii Klyuchko (V. Klyuchko)
  - Very positive/Positive: 8
  - Neutral: 41
  - Very negative/Negative: 41

- Svoboda (O. Tiahnybok)
  - Very positive/Positive: 6
  - Neutral: 52
  - Very negative/Negative: 29

- Holos (K. Rudyk)
  - Very positive/Positive: 4
  - Neutral: 39
  - Very negative/Negative: 31

- National Korpus (A. Biletsky)
  - Very positive/Positive: 4
  - Neutral: 39
  - Very negative/Negative: 25

- ProPosition (B. Filatov)
  - Very positive/Positive: 3
  - Neutral: 32
  - Very negative/Negative: 24

- For the Future (I. Palytsia)
  - Very positive/Positive: 3
  - Neutral: 32
  - Very negative/Negative: 26

- Ukraine is our home (B. Kolesnykov)
  - Very positive/Positive: 2
  - Neutral: 29
  - Very negative/Negative: 23
Do political parties currently do / should be doing any of the following? (q39/q40)

- Act with impunity: Currently do 85, Should be doing 6
- Represent the interests of oligarchs: Currently do 84, Should be doing 7
- Participate in corruption: Currently do 84, Should be doing 5
- Engage in nepotism: Currently do 82, Should be doing 8
- Propose reforms: Currently do 44, Should be doing 89
- Bring together like-minded people: Currently do 34, Should be doing 86
- Provide leaders for the country: Currently do 30, Should be doing 85
- Represent citizens' interests: Currently do 10, Should be doing 91
- Meet your expectations: Currently do 6, Should be doing 90
- Keep their promises: Currently do 6, Should be doing 91
Of the following people, please tell me whether you like or dislike... ? (q41)
MEDIA
Where do you get information about politics and current events? (q51)

- Television: 75
- Social media and messaging apps: 50
- Websites: 29
- Friends and family: 27
- Radio: 6
- I don’t get information about politics and current events: 31
How often do you engage with the following platforms? Do you get information about politics and current events from...? (q52 x q53)

- Viber: At least once a week - 62, Get information about politics and current events - 10
- YouTube: At least once a week - 60, Get information about politics and current events - 40
- Facebook: At least once a week - 58, Get information about politics and current events - 37
- Instagram: At least once a week - 34, Get information about politics and current events - 12
- Telegram: At least once a week - 26, Get information about politics and current events - 13
- WhatsApp: At least once a week - 13, Get information about politics and current events - 2
- TikTok: At least once a week - 12, Get information about politics and current events - 3
- Twitter: At least once a week - 8, Get information about politics and current events - 3
- Vkontakte: At least once a week - 5, Get information about politics and current events - 12
- Odnoklassniki: At least once a week - 4, Get information about politics and current events - 2

Men, more often than women, use YouTube to get information about politics and current events.
Bi-annual Survey Methodology

Fieldwork dates: July 1 – August 3, 2021

6,097 completed interviews

The nationally representative sample was random at all stages:
  • Random selection of election precincts
  • Random selection of households via random route sampling
  • Random selection of respondents within the households using modified Kish grid

Areas outside the control of the Ukrainian government were excluded

Six oversamples

- Kyiv city [600]
- Vinnytsia [600]
- Kharkiv city [600]
- Mariupol city [600]
- Odesa city [600]
- Lviv city [600]

Quality control

- All interviewers received a three level training system which includes 16 hours of training
- An independent network of controllers conducted quality control interviews
- 30% of all interviews were checked by controllers
- All 6,097 interviews were conducted using tablets

The margin of error for national sample is 2.7%
  • Margin of error for oversamples does not exceed 6%

In this presentation, the margin of error is shown for each question/option
  • This is shown in the example below:
    - A is statistically greater than B and C
    - There is no statistical difference between B and C