KOSOVO PUBLIC OPINION SURVEY

The opinions expressed here are from the Public Opinion Research conducted in May 2020 and do not necessarily reflect the views of NDI, USAID or of the United States Government.

Pristina, May 2020
Research Methodology

• Data Collection Time Period: 13-22 May, 2020
• Quantitative Research using Computer-Assisted Telephone Interviews (CATI)
• Total Number of Interviews: 1,300 Respondents Aged 18+ Throughout Kosovo
• Margin of Error for the Full Sample is +/- 3% at the 95% Confidence Level
• Sample was weighted to ensure the final results reflect the structure of the population, in terms of ethnicity and age-group
Demographics

**Gender**
- Male: 51%
- Female: 49%

**Age-group**
- 18 - 24: 20%
- 25 - 34: 24%
- 35 - 44: 20%
- 45 - 54: 19%
- 55 - 64: 12%
- 65+: 5%

**Ethnicity**
- Albanian: 77%
- Serbian: 15%
- Others: 8%

**Gender**
- Male: 49%
- Female: 51%
Sample Demographics

**Education**
- Primary school: 17%
- High School: 59%
- University (Bachelor degree): 18%
- Masters/PhD: 3%
- No formal education: 4%

**Employment**
- Student/pupil: 7%
- Housewife: 17%
- Pensioner: 6%
- Employed from time to time: 2%
- Working in private sector: 24%
- Working in public sector: 15%
- Unemployed (not looking for work): 6%
- Unemployed (looking for work): 22%
General Direction
Do you think things in Kosovo are going in the...
In the next six months, do you expect that the general economic and political situation in Kosovo will...

- Stay the same: 28%
- Improve: 46%
- Worsen: 22%
- Don't know/NA/Ref: 3%
Which of the following issues will be the biggest problem for Kosovo in the near future? Choose two options.

- Unemployment
- Corruption
- Fighting corruption
- Delay of visa liberalization
- Dialogue with Serbia
- Indictments by the Special Court
- Inter-ethnic tensions
- Don't know/NA/Ref

Unemployment: 84%
Corruption: 53%
Fighting corruption: 48%
Delay of visa liberalization: 35%
Dialogue with Serbia: 21%
Indictments by the Special Court: 8%
Inter-ethnic tensions: 5%
Don't know/NA/Ref: 0.3%
On a scale of 1 to 5, where 1 is the least corrupt and 5 is the most, to what degree do you think the following are involved in corruption?

<table>
<thead>
<tr>
<th>Role</th>
<th>Mar-19</th>
<th>May-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Presidency</td>
<td>4.05</td>
<td>4.05</td>
</tr>
<tr>
<td>Prosecution</td>
<td>4.03</td>
<td>4.03</td>
</tr>
<tr>
<td>Judiciary</td>
<td>3.96</td>
<td>3.96</td>
</tr>
<tr>
<td>Members of parliament</td>
<td>3.96</td>
<td>3.96</td>
</tr>
<tr>
<td>Mayors</td>
<td>3.84</td>
<td>4.05</td>
</tr>
<tr>
<td>The government/Executive</td>
<td>4.05</td>
<td>4.05</td>
</tr>
<tr>
<td>Police</td>
<td>3.22</td>
<td>3.22</td>
</tr>
<tr>
<td>Health workers</td>
<td>3.45</td>
<td>3.45</td>
</tr>
</tbody>
</table>
Please tell us how trustworthy you consider the following institutions to be?

<table>
<thead>
<tr>
<th>Institution</th>
<th>May-20 Trusted</th>
<th>May-20 Not trusted</th>
<th>Mar-19 Trusted</th>
<th>Mar-19 Not trusted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Political Parties in Kosovo</td>
<td>18%</td>
<td>82%</td>
<td>22%</td>
<td>78%</td>
</tr>
<tr>
<td>Judiciary (including prosecution)</td>
<td>29%</td>
<td>71%</td>
<td>23%</td>
<td>77%</td>
</tr>
<tr>
<td>Office of the President</td>
<td>20%</td>
<td>80%</td>
<td>23%</td>
<td>77%</td>
</tr>
<tr>
<td>National Assembly</td>
<td>30%</td>
<td>70%</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>NGOs/CSOs</td>
<td>47%</td>
<td>53%</td>
<td>44%</td>
<td>56%</td>
</tr>
<tr>
<td>Media</td>
<td>49%</td>
<td>51%</td>
<td>47%</td>
<td>53%</td>
</tr>
</tbody>
</table>
How would you rate the trustworthiness of the following institutions?

<table>
<thead>
<tr>
<th>Institution</th>
<th>May-20 Trusted</th>
<th>May-20 Not trusted</th>
<th>Mar-19 Trusted</th>
<th>Mar-19 Not trusted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Government</td>
<td>53%</td>
<td>41%</td>
<td>42%</td>
<td>42%</td>
</tr>
<tr>
<td>Constitutional court</td>
<td>59%</td>
<td>41%</td>
<td>58%</td>
<td>42%</td>
</tr>
<tr>
<td>Kosovo Government</td>
<td>70%</td>
<td>30%</td>
<td>74%</td>
<td>26%</td>
</tr>
<tr>
<td>Healthcare Institutions</td>
<td>68%</td>
<td>32%</td>
<td>32%</td>
<td>68%</td>
</tr>
<tr>
<td>Kosovo Police</td>
<td>79%</td>
<td>21%</td>
<td>79%</td>
<td>21%</td>
</tr>
<tr>
<td>KFOR</td>
<td>64%</td>
<td>36%</td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td>Kosovo Security Force - KSF</td>
<td>84%</td>
<td>16%</td>
<td>84%</td>
<td>16%</td>
</tr>
</tbody>
</table>
POLITICAL AFFAIRS AND COVID-19
Which statement do you agree with the most?

- National elections should happen right after Coronavirus is over: 68%
- National elections shouldn't happen and the new government should be formed: 21%
- I don’t know/NA/Ref: 11%
Which of the following two options is more acceptable to you personally?

- Kosovo should not follow its own path if it means spoiling its good relations with USA: 67%
- Kosovo should follow its own path even if it means spoiling its good relations with USA: 20%
- Don’t know/NA/Refuse: 12%
To what extent do you agree with the following statements?

- **The USA is treating Kosovo as an equal partner**
  - Completely/somewhat disagree: 13%
  - Neutral: 19%
  - Completely/somewhat agree: 62%
  - Don't know/Refuse: 6%

- **The EU is treating Kosovo as an equal partner**
  - Completely/somewhat disagree: 18%
  - Neutral: 28%
  - Completely/somewhat agree: 48%
  - Don't know/Refuse: 6%
Will the situation created by the novel coronavirus affect your business / workplace?

Gender Breakdown

<table>
<thead>
<tr>
<th></th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>43%</td>
<td></td>
</tr>
<tr>
<td>No</td>
<td>23%</td>
<td></td>
</tr>
<tr>
<td>I do not have a business and I am not employed</td>
<td>32%</td>
<td></td>
</tr>
<tr>
<td>Don’t know/NA/Ref</td>
<td>2%</td>
<td>1%</td>
</tr>
</tbody>
</table>

50% Male, 36% Female
How concerned are you that you, or someone in your family, will lose a job in the following months due to the novel coronavirus?

- Very concerned: 21%
- Somewhat concerned: 49%
- Not at all concerned: 21%
- Already lost a job: 1%
- We do not have any employed family members: 5%
- Don't know/NA/Ref: 1%
How satisfied are you with measures that the Kosovo caretaker (Kurti) government took in response to the novel coronavirus?

- Very Satisfied: 46%
- Somewhat Satisfied: 39%
- Somewhat Dissatisfied: 10%
- Very Dissatisfied: 4%
- I don’t know/NA/Ref: 1%
How satisfied are you with measures that your Municipality and Mayor took in response to the novel coronavirus?

- Very Satisfied: 38%
- Somewhat Satisfied: 46%
- Somewhat Dissatisfied: 9%
- Very Dissatisfied: 4%
- I don't know/NA/Ref: 2%
Do you trust the following institutions in terms of providing accurate information on the novel coronavirus and what to do during this period? (Yes/No)

- Kosovo Public Health Institute: 96%
- Medical and health professionals: 95%
- Caretaker Minister of Health Vitia: 92%
- Mayor: 86%
- Traditional Media (TV, Radio and Newspapers): 85%
- Caretaker Prime-minister Kurti: 81%
- Social media and online source: 68%
Since the novel coronavirus outbreak, how many hours a day do you spend on household chores, including cooking, cleaning, and buying groceries for your family?

### More than 9 hours per day
- Male: 3%
- Female: 13%

### 8-9 hours per day
- Male: 4%
- Female: 25%

### 6-7 hours per day
- Male: 6%
- Female: 27%

### 4-5 hours per day
- Male: 16%
- Female: 34%

### 3-4 hours per day
- Male: 30%
- Female: 22%

### 1-2 hours per day
- Male: 11%
- Female: 9%

### 0 hours per day
- Male: 1%
- Female: 4%

### Gender Breakdown

- **0 hours per day**
  - Male: 2%
  - Female: 13%

- **1-2 hours per day**
  - Male: 4%
  - Female: 25%

- **3-4 hours per day**
  - Male: 11%
  - Female: 27%

- **4-5 hours per day**
  - Male: 16%
  - Female: 34%

- **6-7 hours per day**
  - Male: 30%
  - Female: 22%

- **8-9 hours per day**
  - Male: 3%
  - Female: 9%

- **More than 9 hours per day**
  - Male: 1%
  - Female: 4%
GOVERNMENT AND NATIONAL ASSEMBLY
What should the priority be for members of the Kosovo Assembly? (Choose two)

- To approve a cross party economic package to support the economy during Coronavirus: 63%
- To adopt and initiate necessary legislation for fighting Coronavirus: 56%
- To take a stronger role in consensus building and monitoring activities of the Government related to Coronavirus actions: 48%
- Don't know/No answer/Refuse to answer: 9%
How would you rate the level of ethics of current members of the Kosovo Assembly?

- Excellent: 6%
- Good: 32%
- Not so good: 36%
- Poor: 24%
- Don't know/NA/Ref: 2%
To what extent do you agree with the following statements?

**Violence against women is normal part of politics in Kosovo**
- Absolutely disagree: 30%
- Somewhat disagree: 16%
- Neutral: 18%
- Somewhat agree: 16%
- Absolutely agree: 13%
- Don’t know/Refuse: 7%

**Violence against women in politics is widespread in Kosovo**
- Absolutely disagree: 19%
- Somewhat disagree: 16%
- Neutral: 17%
- Somewhat agree: 24%
- Absolutely agree: 17%
- Don’t know/Refuse: 7%
DIALOGUE WITH SERBIA
To what extent do you agree with the following statements? Choose the one that is closest to your views.

- Kosovo’s territorial integrity should not be sacrificed to get a deal with Serbia—even if it means slowing down Kosovo’s European and transatlantic integration. 77%
- An agreement with Serbia is worthwhile for Kosovo to advance in European and transatlantic integration — even if it means sacrificing Kosovo’s territorial integrity. 14%
- Don’t know/refuse. 9%
To what extent do you agree with the following statements?

US and EU should guarantee Kosovo’s territorial integrity as part of getting to a deal with Serbia.  
- Absolutely/somewhat disagree: 5% 6%
- Neutral: 83%
- Agree: 5%

It is okay if the US and EU have different policies on Kosovo’s territorial integrity in terms of negotiations for an agreement between Kosovo and Serbia.  
- Absolutely/somewhat disagree: 21%
- Neutral: 49%
- Agree: 22%
- Strongly Agree: 9%
What will the future of Kosovo be like 3 years from now, if an agreement with Serbia is not achieved?

- Much worse: 6%
- Somewhat worse: 34%
- Somewhat better: 35%
- Much better: 10%
- Don't know/refuse: 14%
Which of the following sources of information do you trust the most?

- Kosovo TV stations: 66%
- Social media (Facebook, Instagram, YouTube etc.): 15%
- News Portals: 8%
- Relatives, friends, neighbors, colleagues: 5%
- Serbia TV stations: 2%
- Local media: 1%
- Radio: 0.3%
- Hard to tell, I don’t know: 3%
Do you think some online news websites/portals report false information?

- **Yes, regularly**: 43%
- **Yes, occasionally**: 38%
- **No, they do not do it**: 10%
- **Don't know/NA/Ref**: 12%

Survey conducted in May 2020, compared to March 2019.
How would you evaluate your opinion about the following states and international institutions, from 1 (very unfavorable) to 5 (very favorable)?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>NATO</td>
<td>4.67</td>
</tr>
<tr>
<td>United States of America</td>
<td>4.62</td>
</tr>
<tr>
<td>European Union</td>
<td>4.16</td>
</tr>
<tr>
<td>Turkey</td>
<td>3.84</td>
</tr>
<tr>
<td>Arabic Countries</td>
<td>3.17</td>
</tr>
<tr>
<td>China</td>
<td>1.42</td>
</tr>
<tr>
<td>Russia</td>
<td>1.32</td>
</tr>
</tbody>
</table>
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