



# Iraqis Call on the New Government for Jobs, Services, and Reconstruction

August – October 2018 Survey Findings  
**PUBLIC REPORT**



This material has been funded by the UK government; however the views and opinions expressed do not necessarily reflect the UK government's official policies.

## Methodology Overview

- 17 August – 1 October 2018
- 3804 face-to-face interviews (14,582 unweighted)
- National, covering 18 governorates; including 102 interviews from IDP camp
- Avg. MOE +/-: 1.6% national; 4.8% Baghdad; 1.8% South (Babil, Basra, Kerbala, Missan, Najaf, Qadisiyah, Wassit); 2.4% West (Anbar, Diyala, Kirkuk, Ninewa, Salahaddin); 3.1% Kurdish Region of Iraq (KRI)
- Representative by gender, age, education, urban/rural
- Multi-stage cluster sampling; probability proportional to size sampling down to block level in urban areas; simple random sampling at rural village selection and house/individual level
- Half and quarter split samples were used on select questions for testing purposes or to reduce the survey length
- Implementation team: NDI, JPM Strategic Solutions, GQR, IIACSS
- 14<sup>th</sup> national survey in Iraq conducted by team dating back to 2010; 2<sup>nd</sup> national survey conducted by team this year

## Key findings

1. Country mood more pessimistic, driven by increasing frustration in services and lingering job concerns in West and South.
2. Smaller majority perceive security is improving, as concerns toward ISIS or terrorism-related violence increase.
3. Low trust in government institutions and low confidence in elections drive perceptions that Iraq is more divided and drive support for protests.
4. Most see Shia-Sunni relations as improving.
5. Role of women in Iraq at pivot point. Strong demand for equal rights that are not being delivered. Some differences in views by gender.
6. High expectations on government to create jobs, while most see bribes and connections are necessary to get a government job.

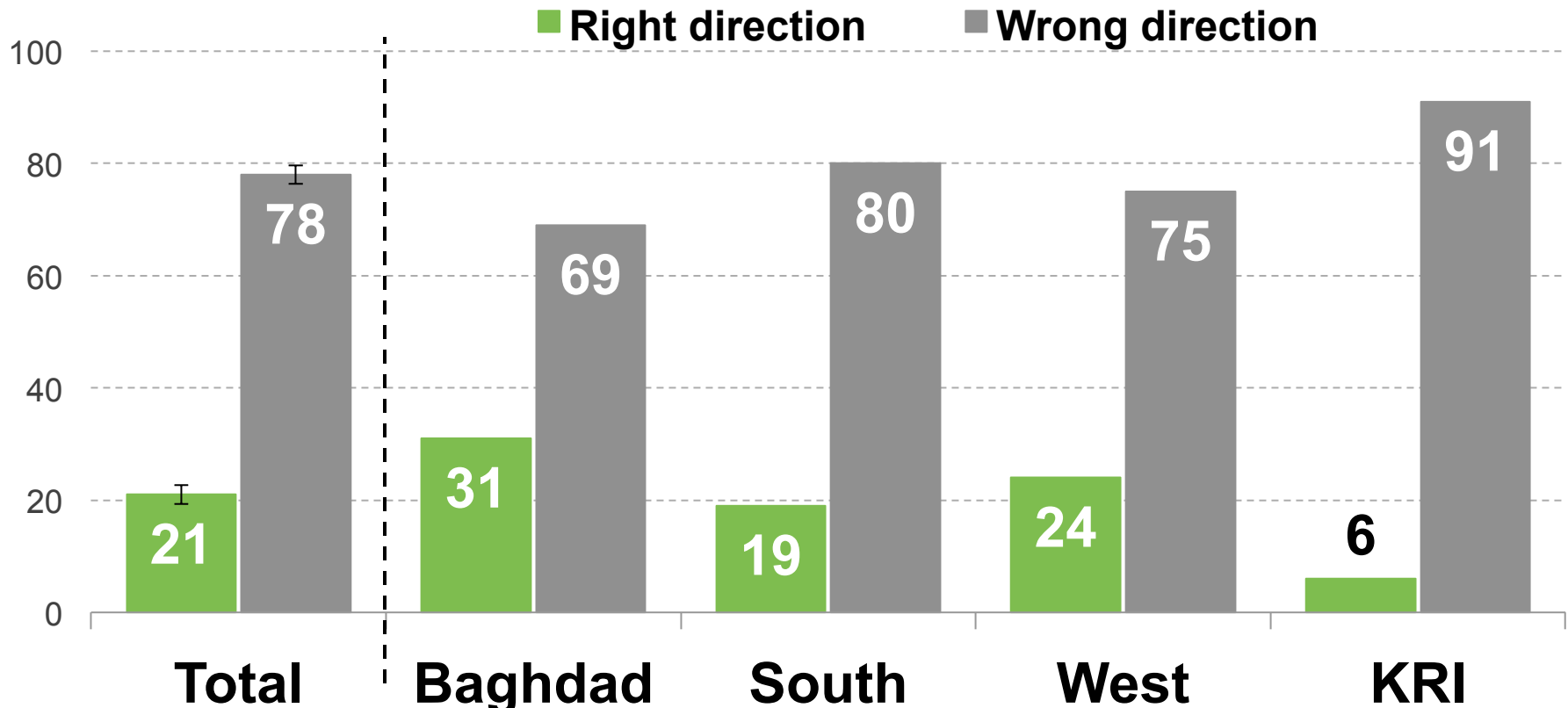
# **Country mood worsens, especially in West**

## Country mood worsening especially in West

*Generally speaking, do you think that things in Iraq are going in the right direction, or do you think things are going in the wrong direction?*

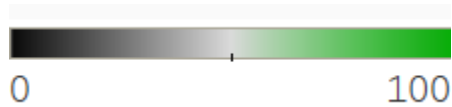
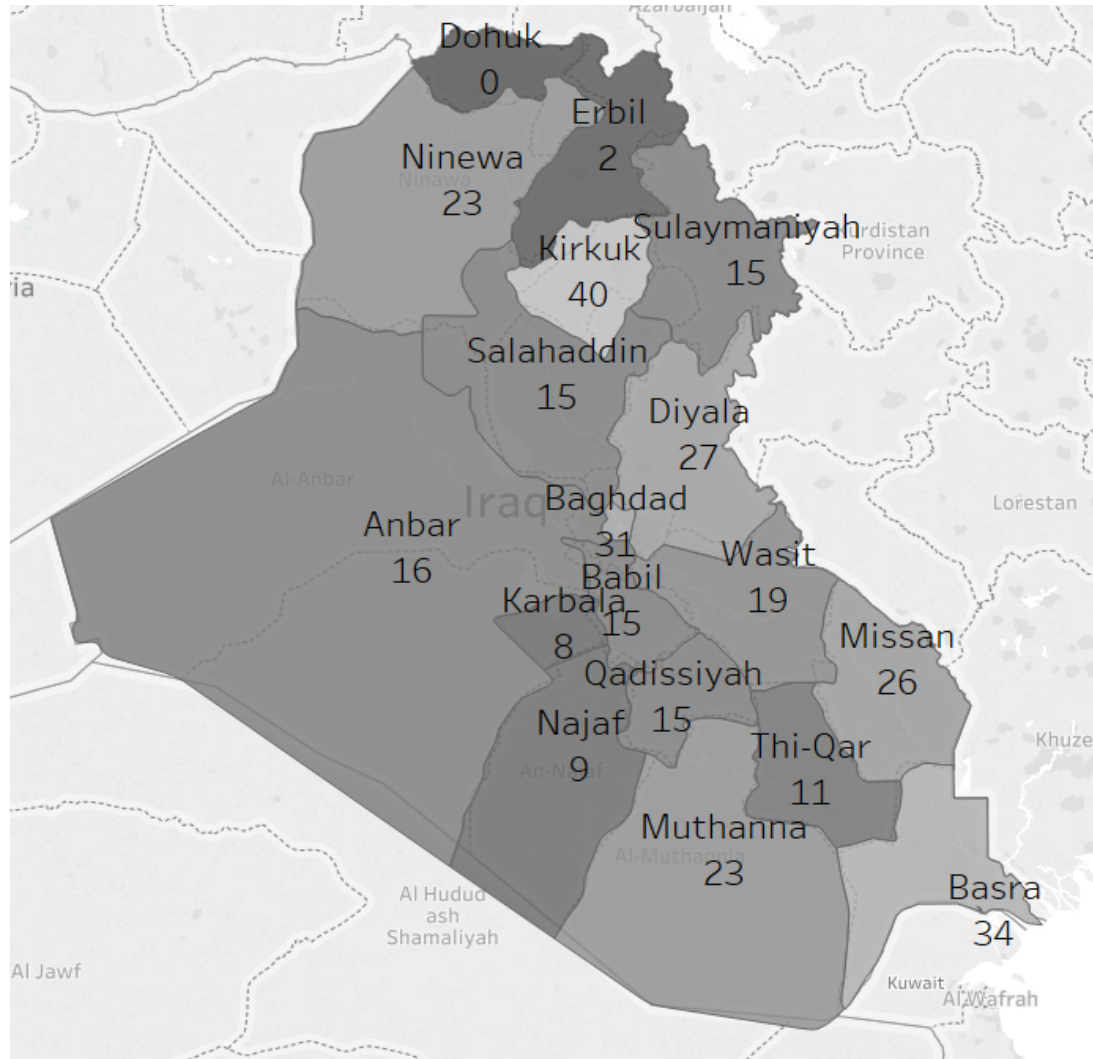
*Δ April '18*

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# Most say country not going in right direction

**Generally speaking, do you think that things in Iraq are going in the right direction, or do you think things are going in the wrong direction?**



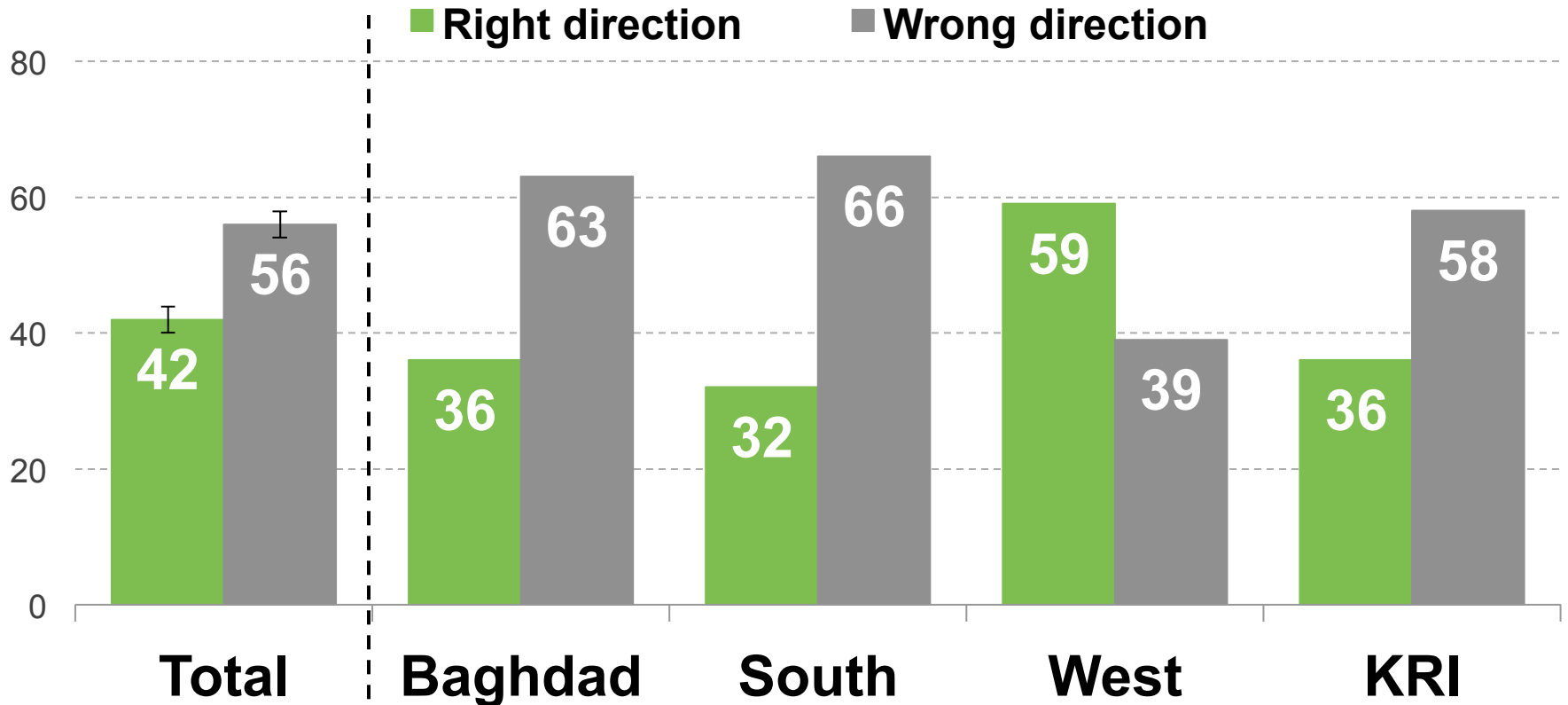
**% saying right direction**

# But views toward governorates in West more positive

*And generally speaking, do you think that things in (Province/KRI) are going in the right direction, or do you think things are going in the wrong direction?*

△ April '18

-3   +4   +0   +1   -3   +5   -5   +6   +4   -6

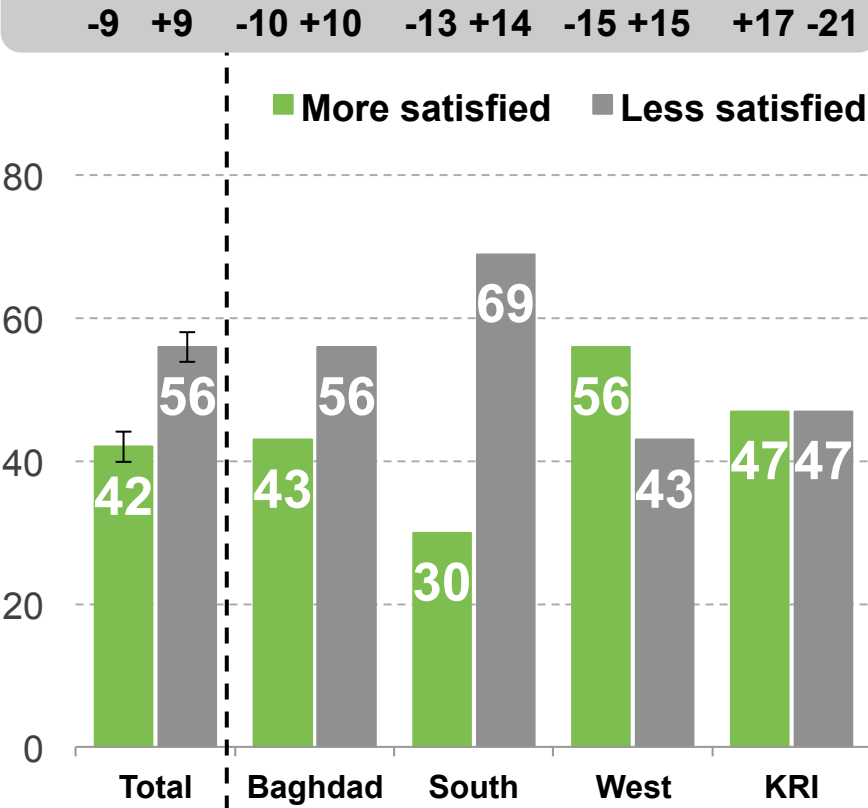




# Satisfaction and expectations down outside KRI

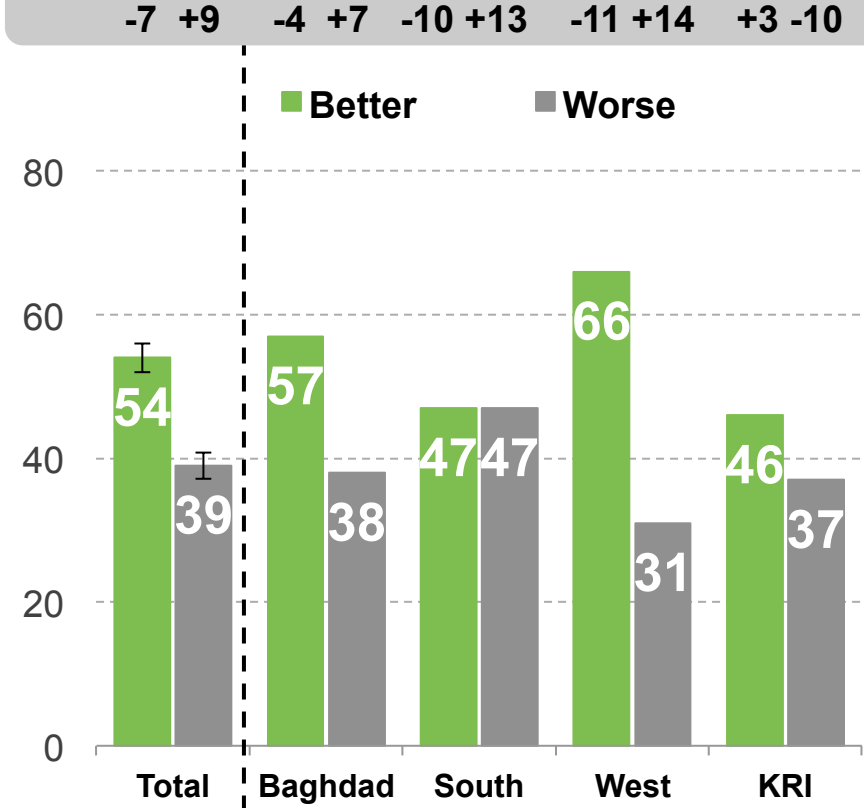
*Thinking specifically about your life now compared to 6 months ago, would you say you are more or less satisfied now than compared to 6 months ago?*

*△ April '18*



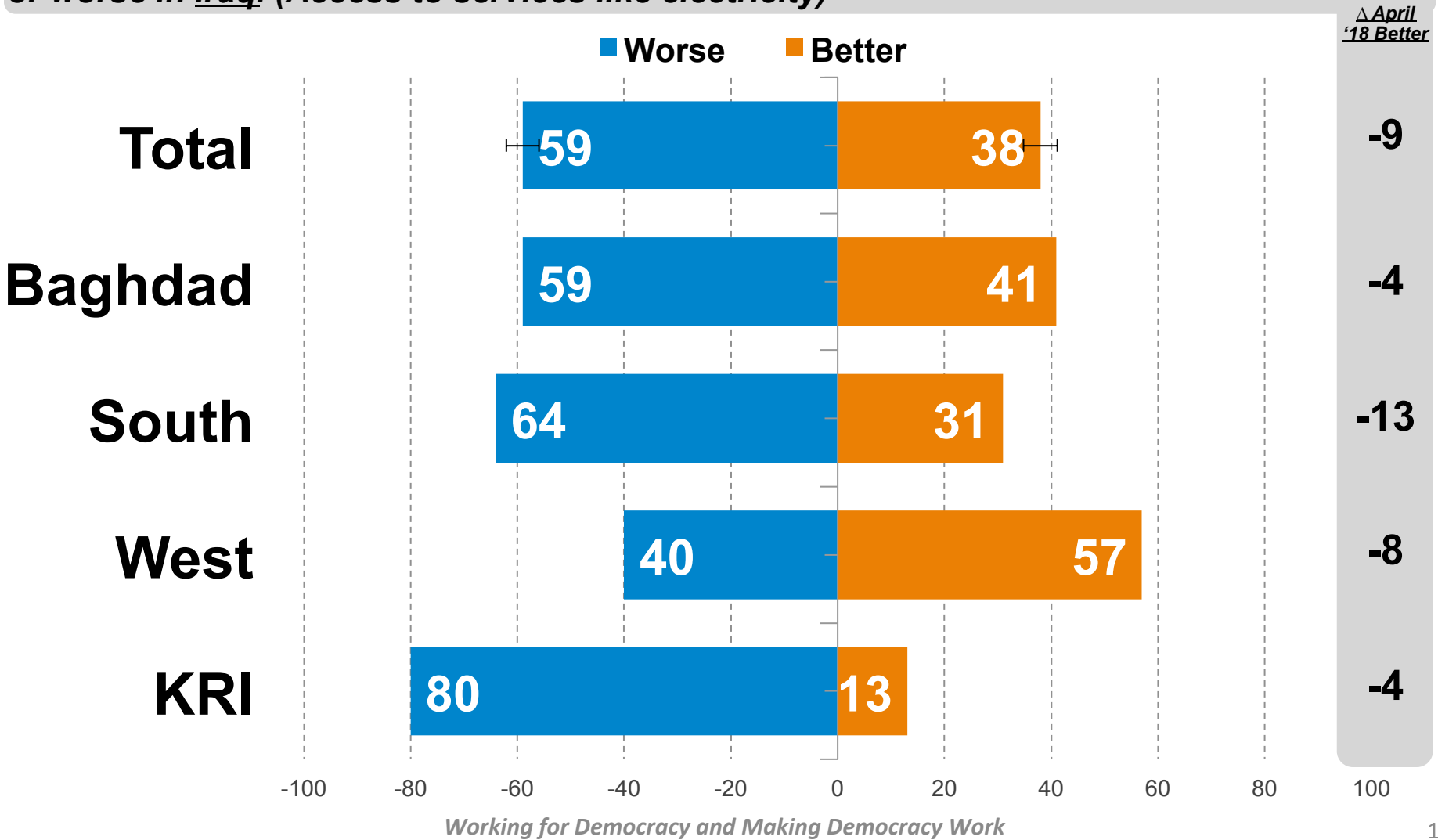
*Thinking specifically about your life, do you expect things to get better for you or worse for you over the next 6 months.*

*△ April '18*



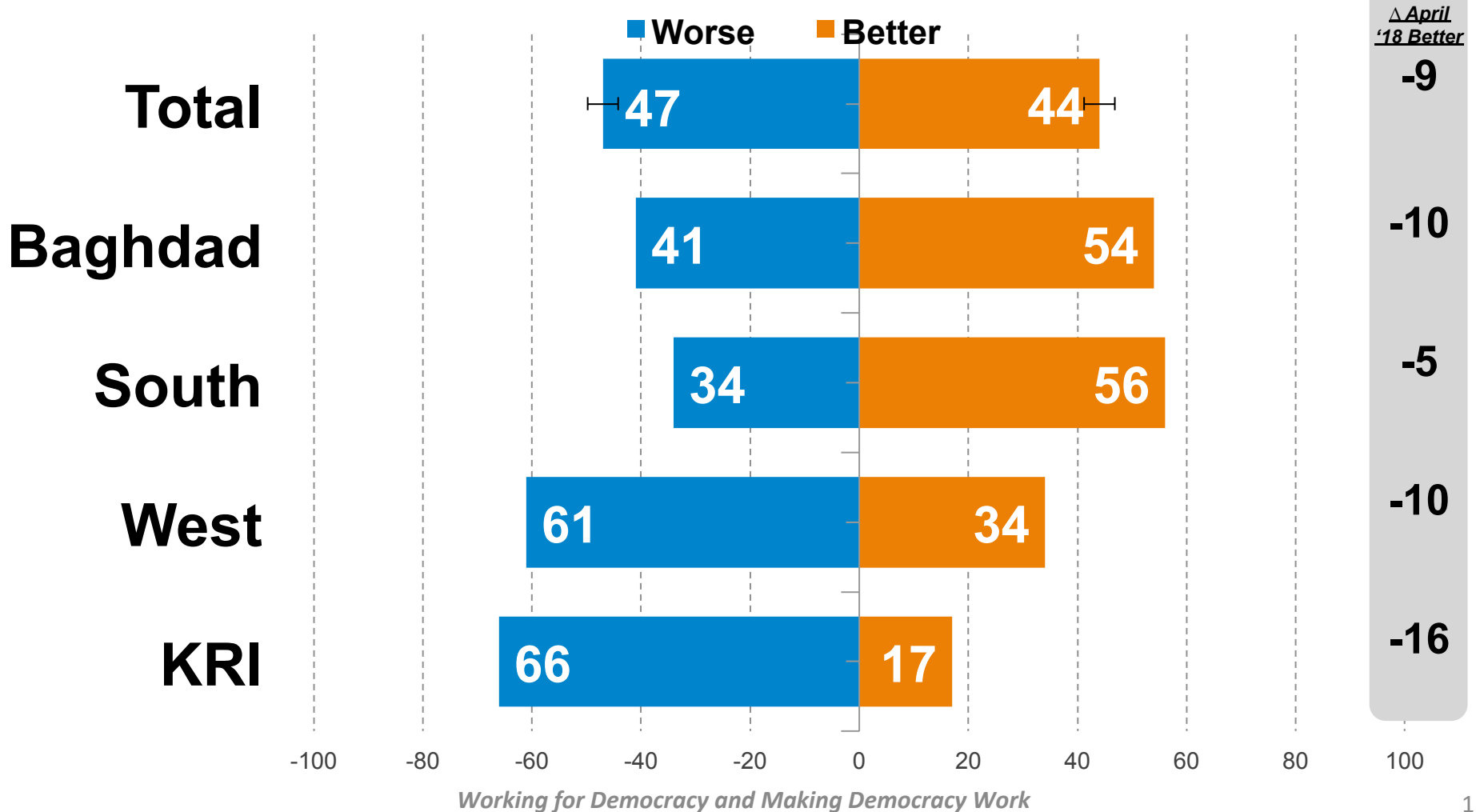
# Access to basic services worsening, especially in South

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Access to services like electricity)



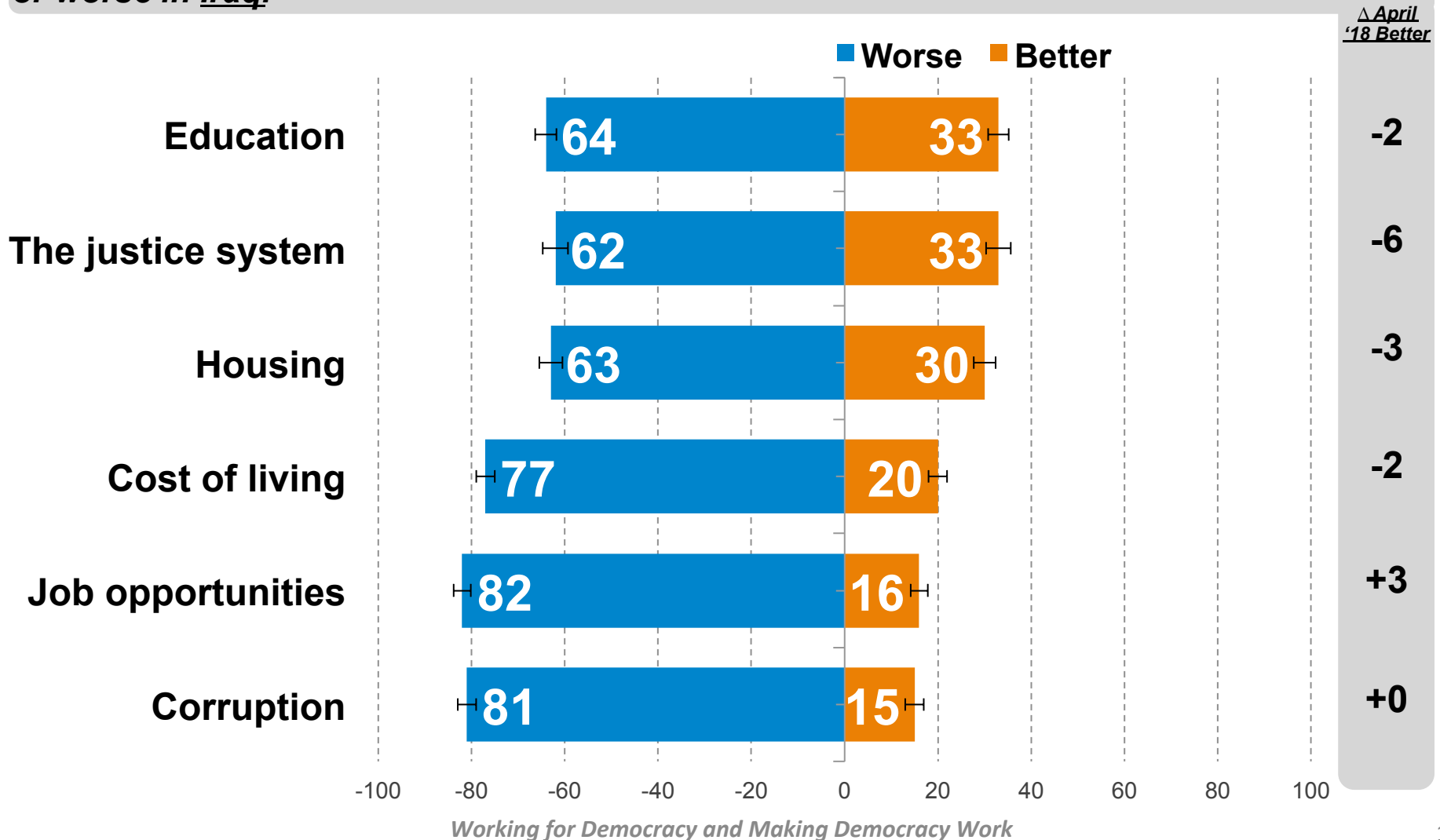
# Growing majority in West say reconstruction efforts worse

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Government's response to reconstruct areas once occupied by ISIS)



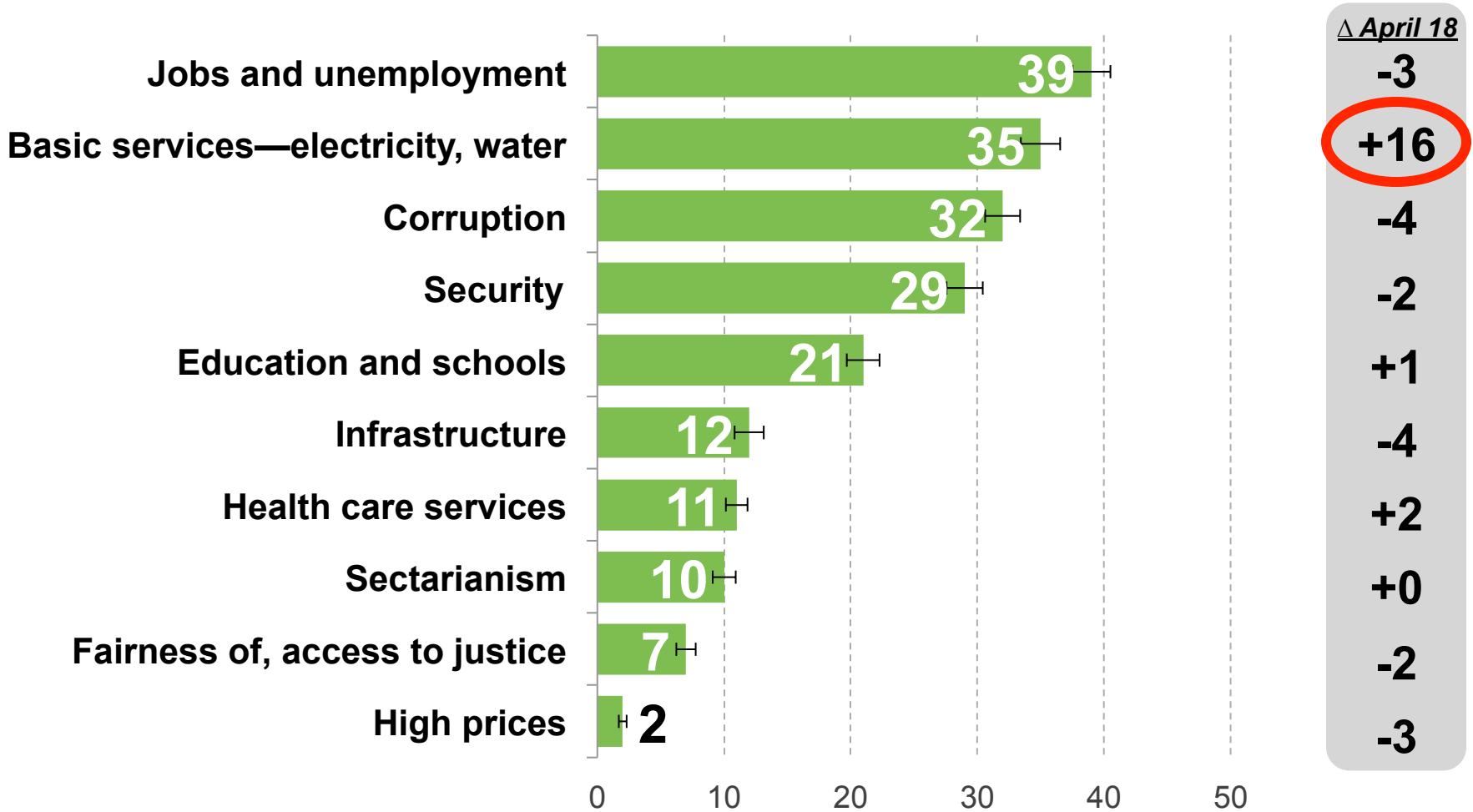
# Views on other issues, economy reflect worsening mood

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq.



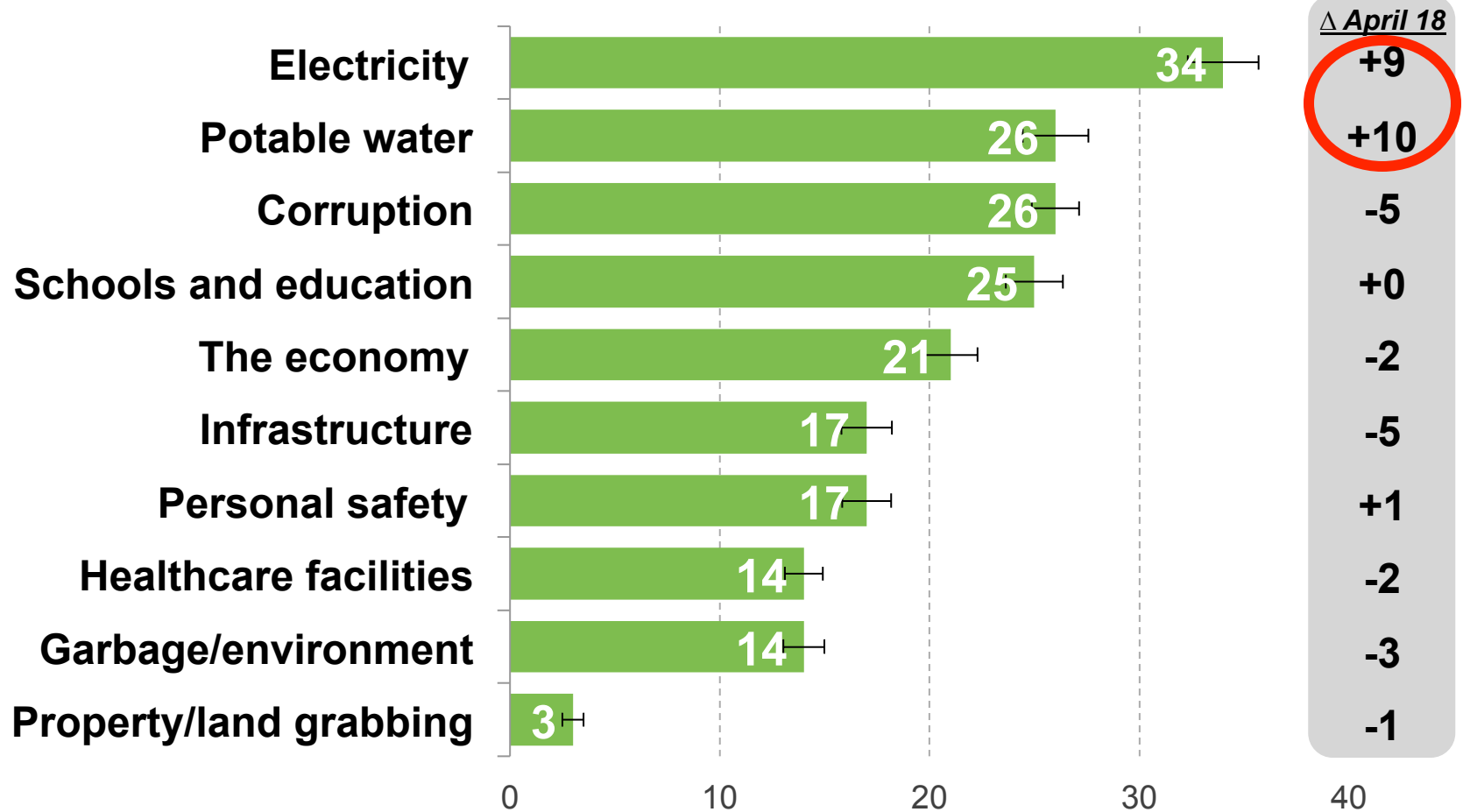
# Top priorities for the next Iraqi government

Now, I am going to read you a list of concerns that some people may have. Please tell me which **TWO** of these are the most important for the Iraqi government to address.



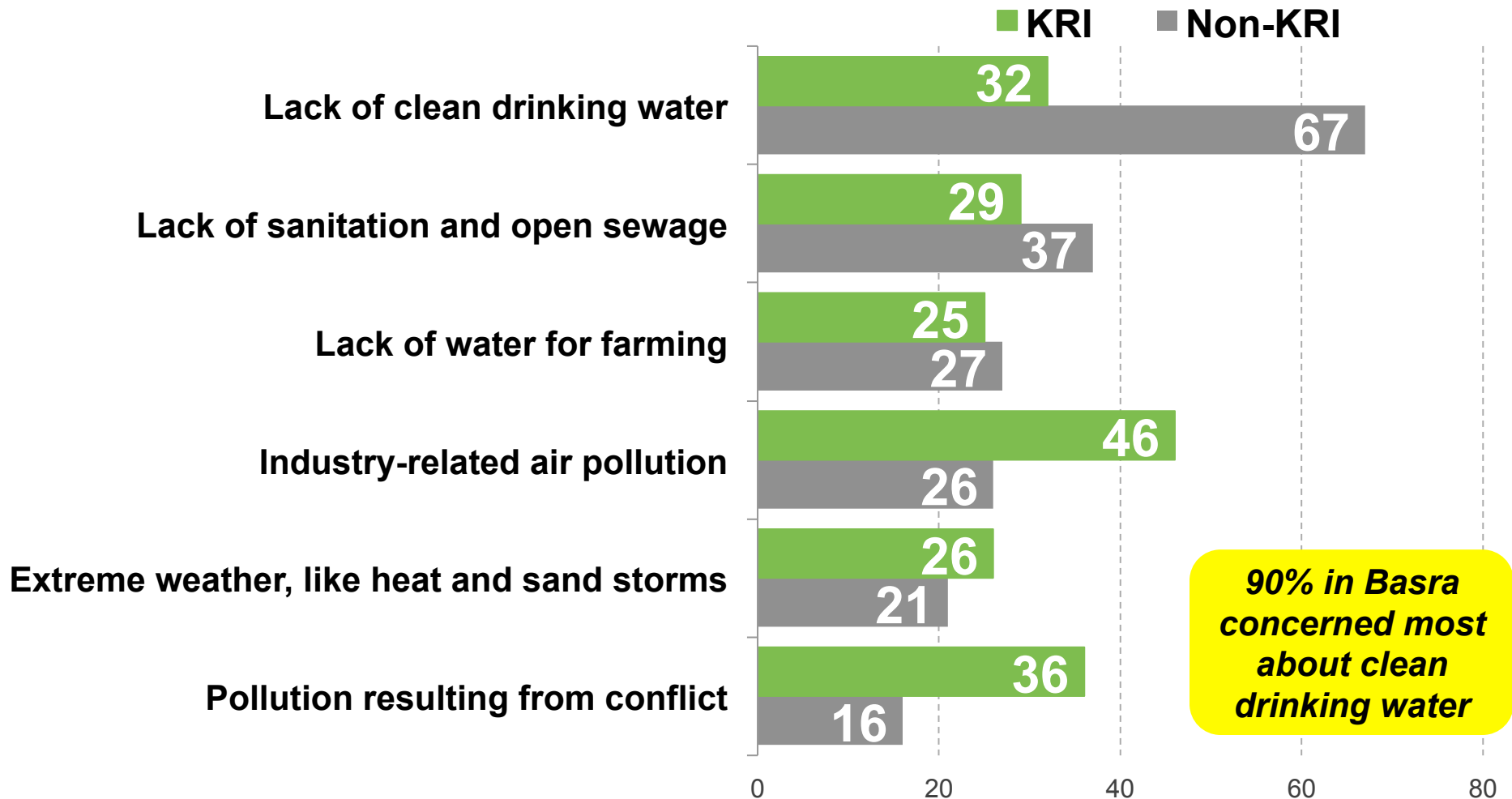
# Electricity and water top demand of local government

Please tell me which TWO of these are the most important for your governorate's government to address.



# Outside of KRI, majority concerned about drinking water

*Now, I am going to read you a list of environmental concerns that some people may have. Please tell me which two concern you the most?*



**90% in Basra concerned most about clean drinking water**

# **Government Institutions and Elections Viewed More Negatively**

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# Awareness of government priorities remains low

I generally have a good idea what my local government's priorities are.

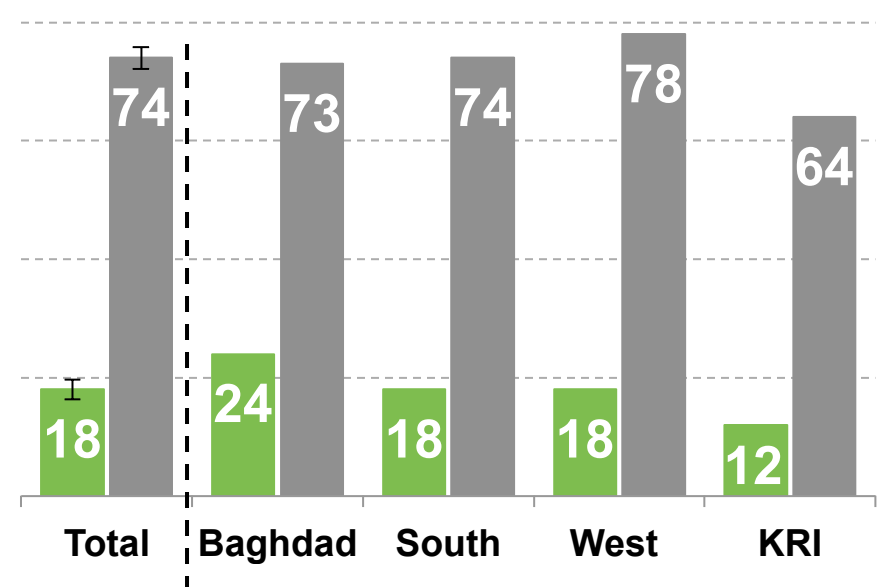
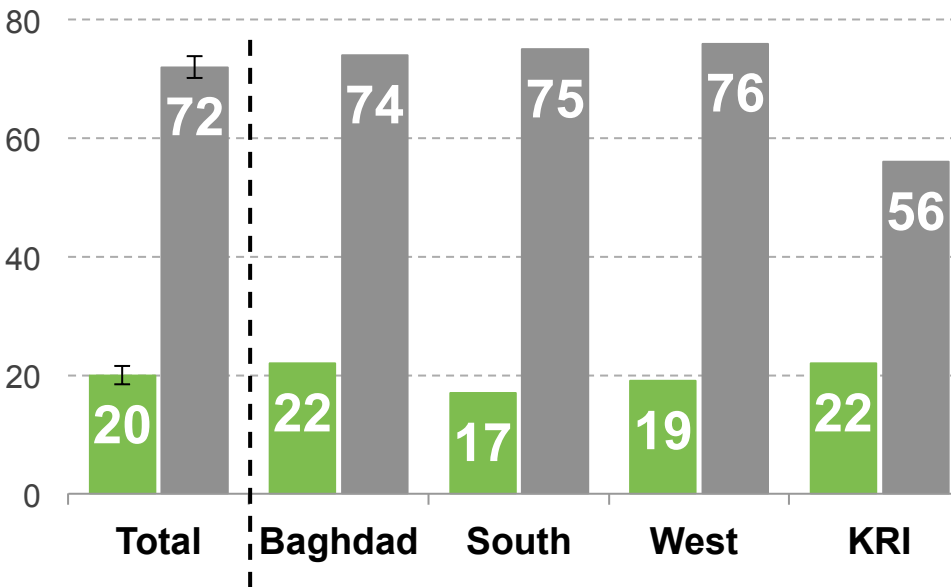
I do not have a good sense of what my local government's priorities are.

I generally have a good idea what the Iraqi government's priorities are.

I do not have a good sense of what the Iraqi government's priorities are.

△ April '18

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# Dissatisfaction with election results, voice to make change

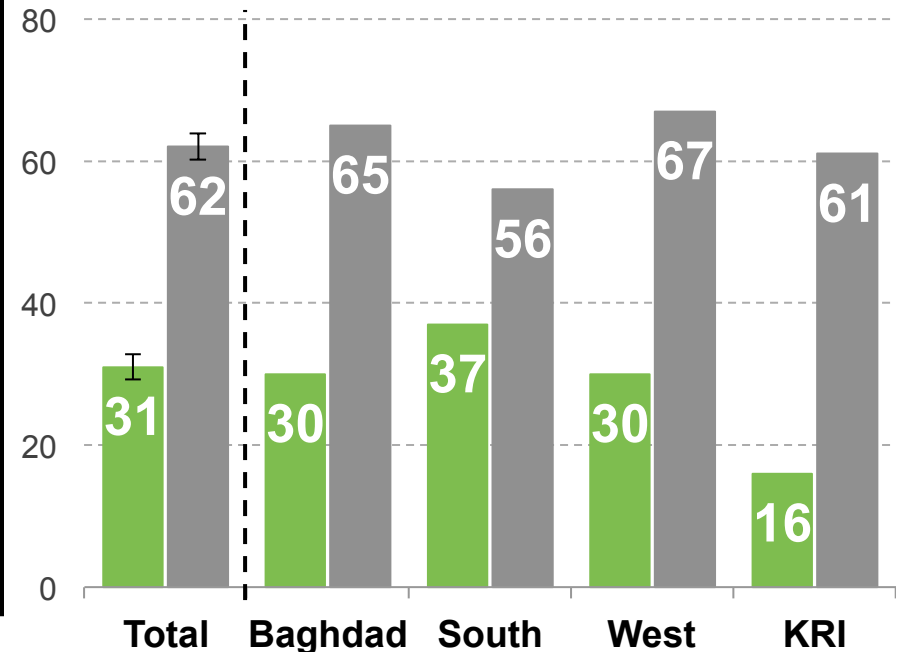
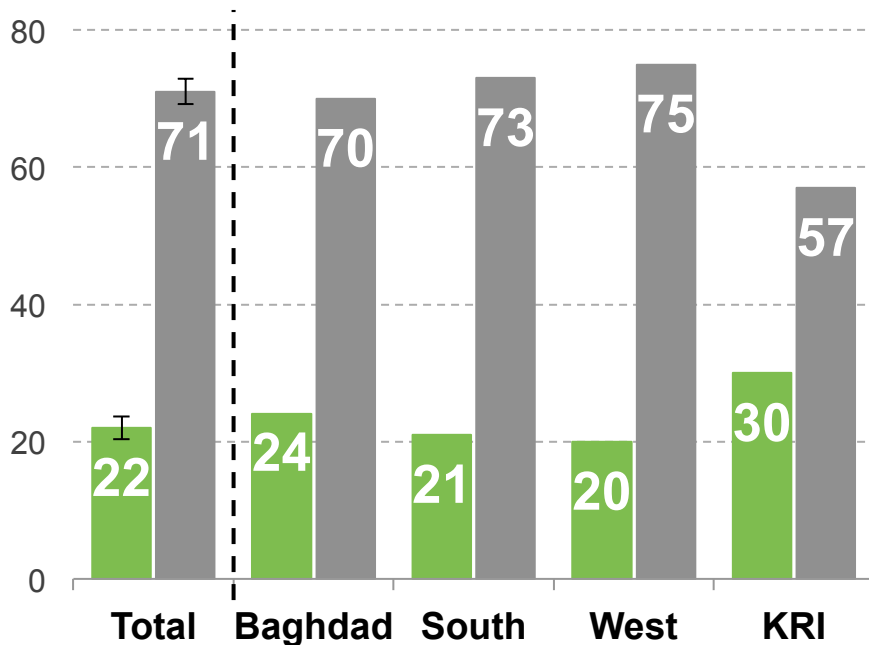
*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

Generally speaking, I am happy with the outcome of last May's parliamentary elections.

Generally speaking, I am unhappy with the outcome of last May's parliamentary elections.

The May 2018 election affirms I have a say in the direction of Iraq.

The May 2018 election makes me feel I have little say in the direction of Iraq.

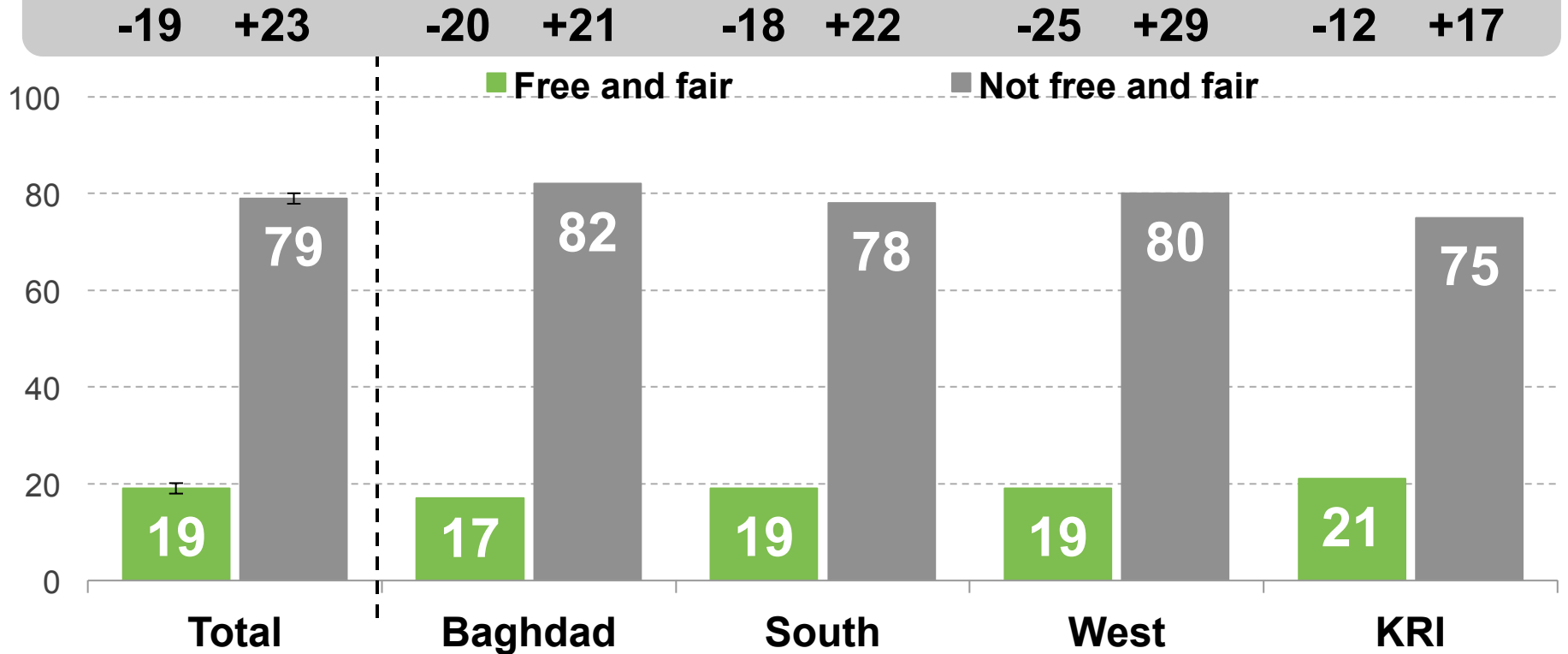


# Less than 1 in 5 think elections were free and fair

*This wave: Do you think the May 2018 Iraqi parliamentary elections were mostly free and fair or mostly NOT free and fair?*

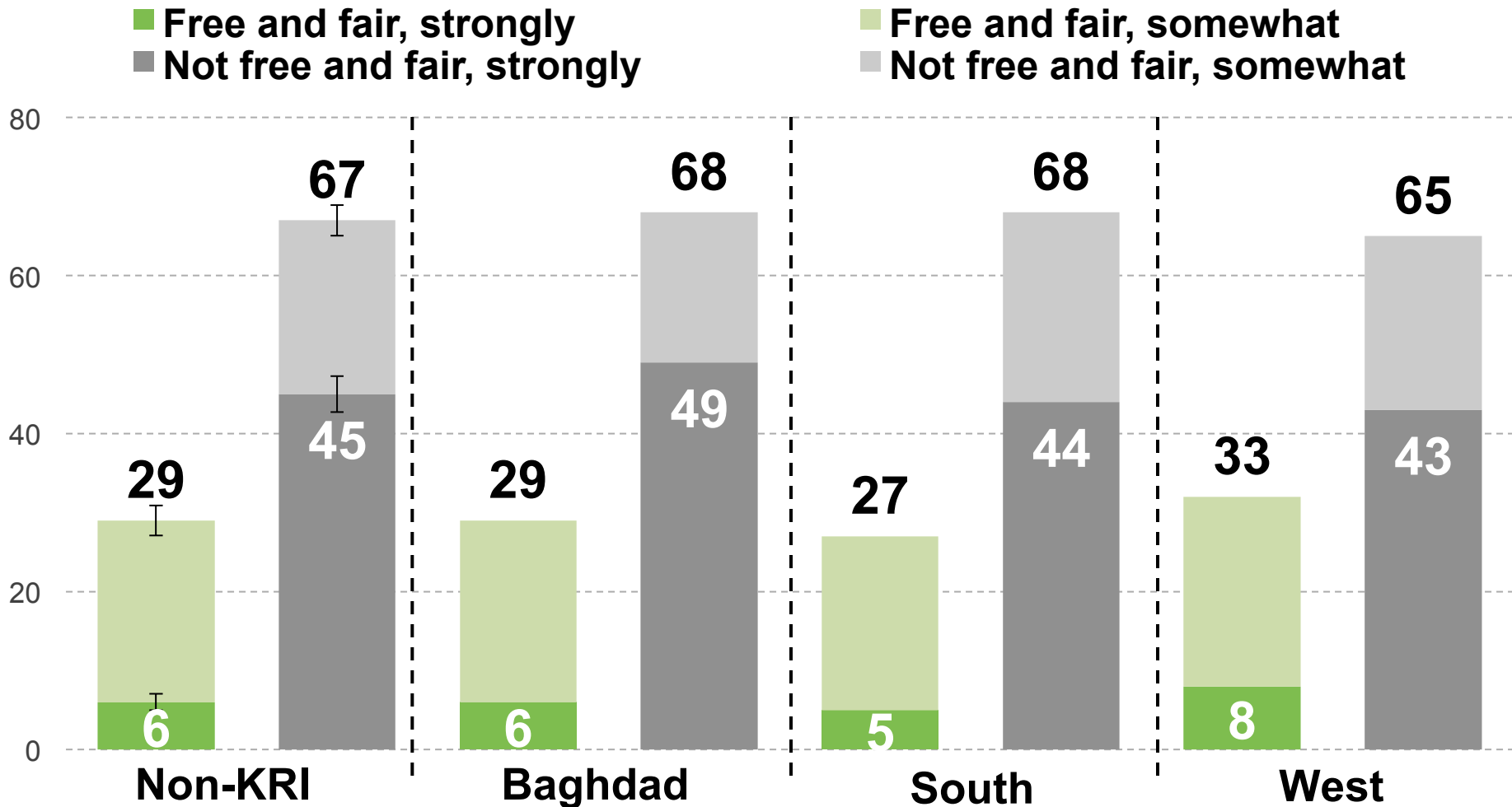
*April question was: Based on what you know, will the anticipated May 2018 Iraqi elections be mostly free and fair or not mostly free and fair?*

**Δ April '18**



## Views of fairness of upcoming provincial elections just as poor

*Based on what you know, will the upcoming provincial elections be mostly free and fair or not mostly free and fair?*



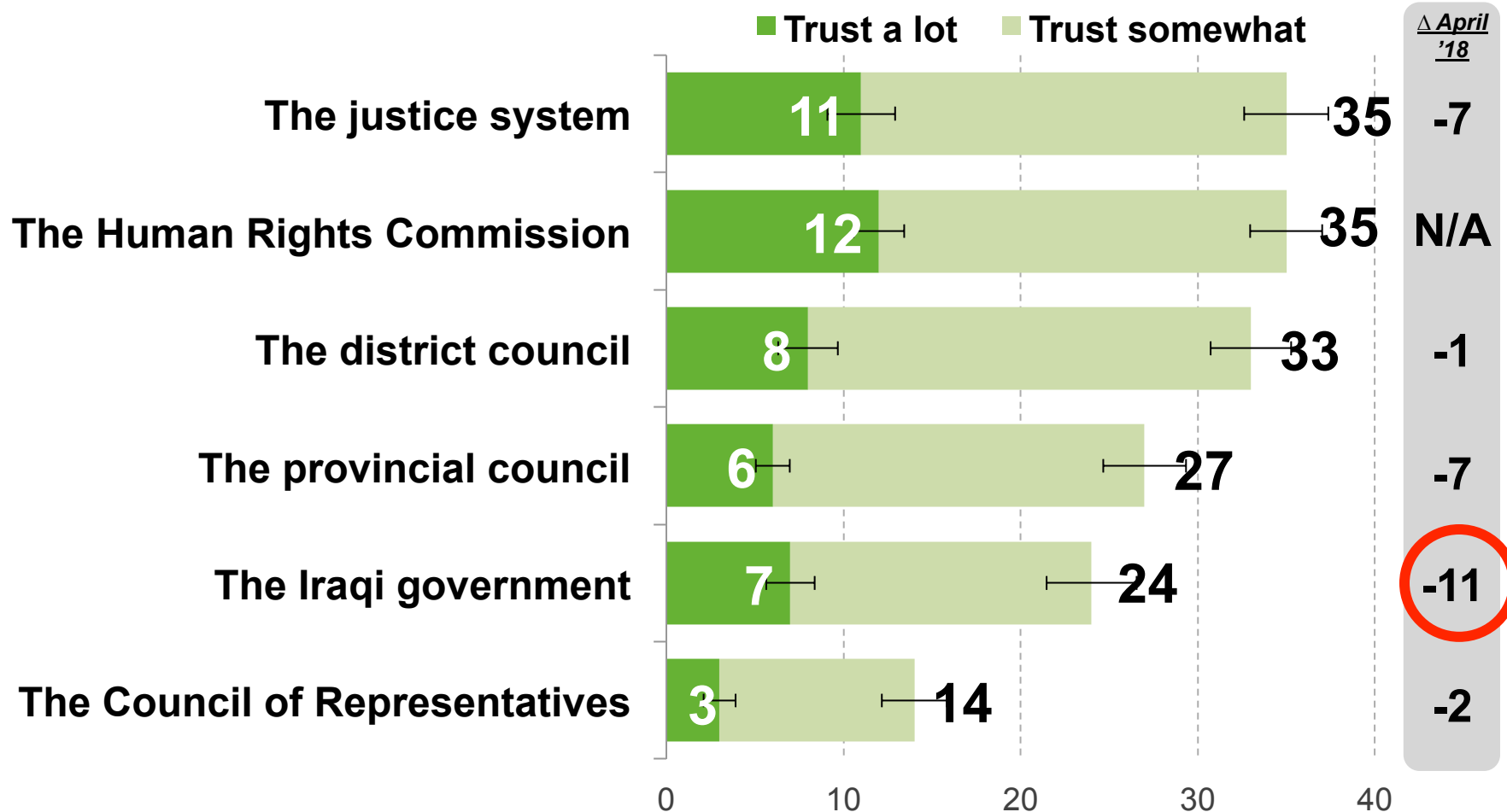
## Election reforms focused on counting increases trust

*Now I will read you a list of things that could be done to improve confidence in the results for the upcoming provincial elections. For each, please indicate if that action would increase your trust a great deal, somewhat, just a little, or not at all?*



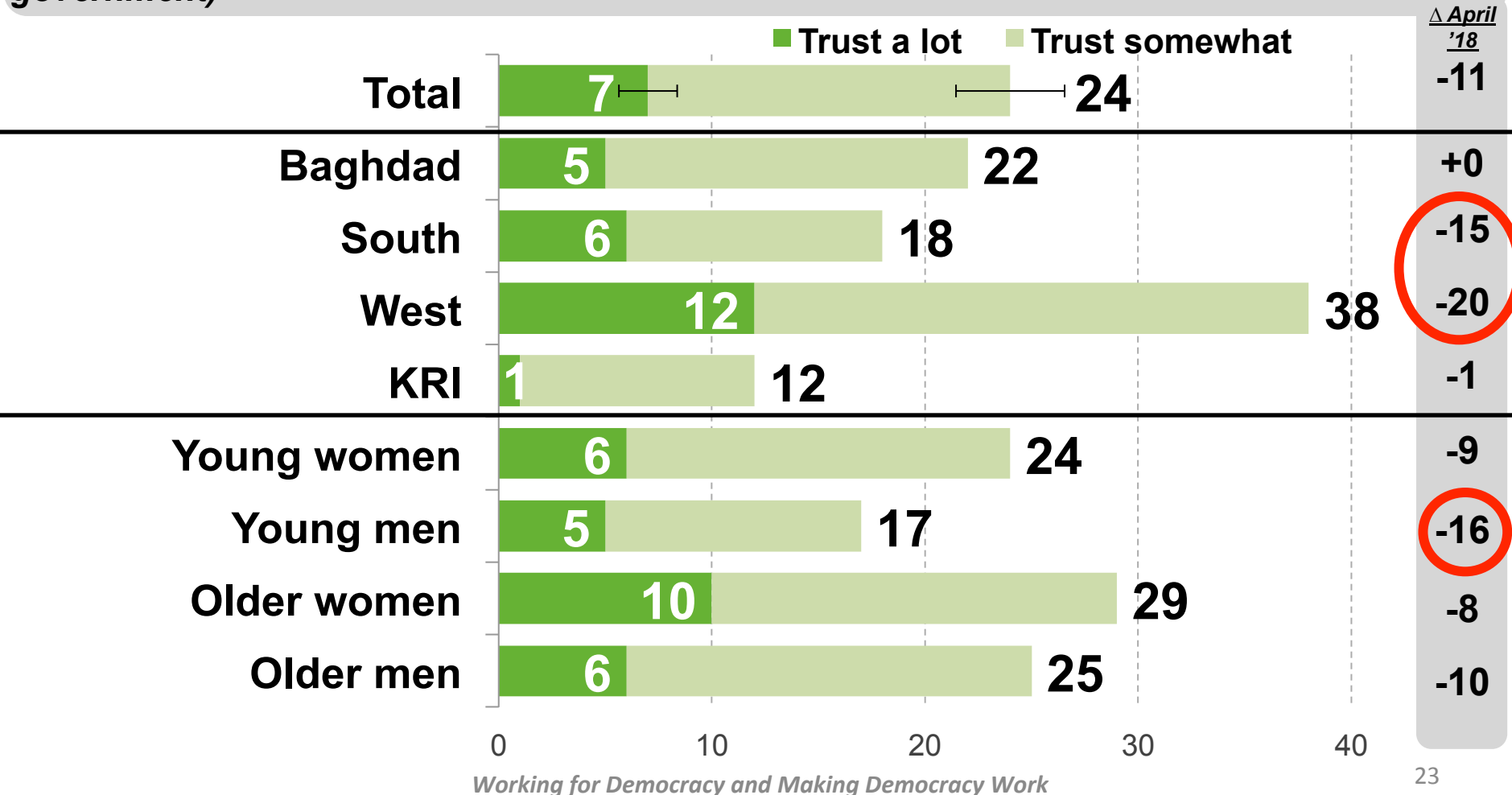
# Low trust in government institutions

*I will now give you a list of institutions. For each, please tell me how much you trust that institution. Do you trust that institution a lot, somewhat, just a little, or not at all?*



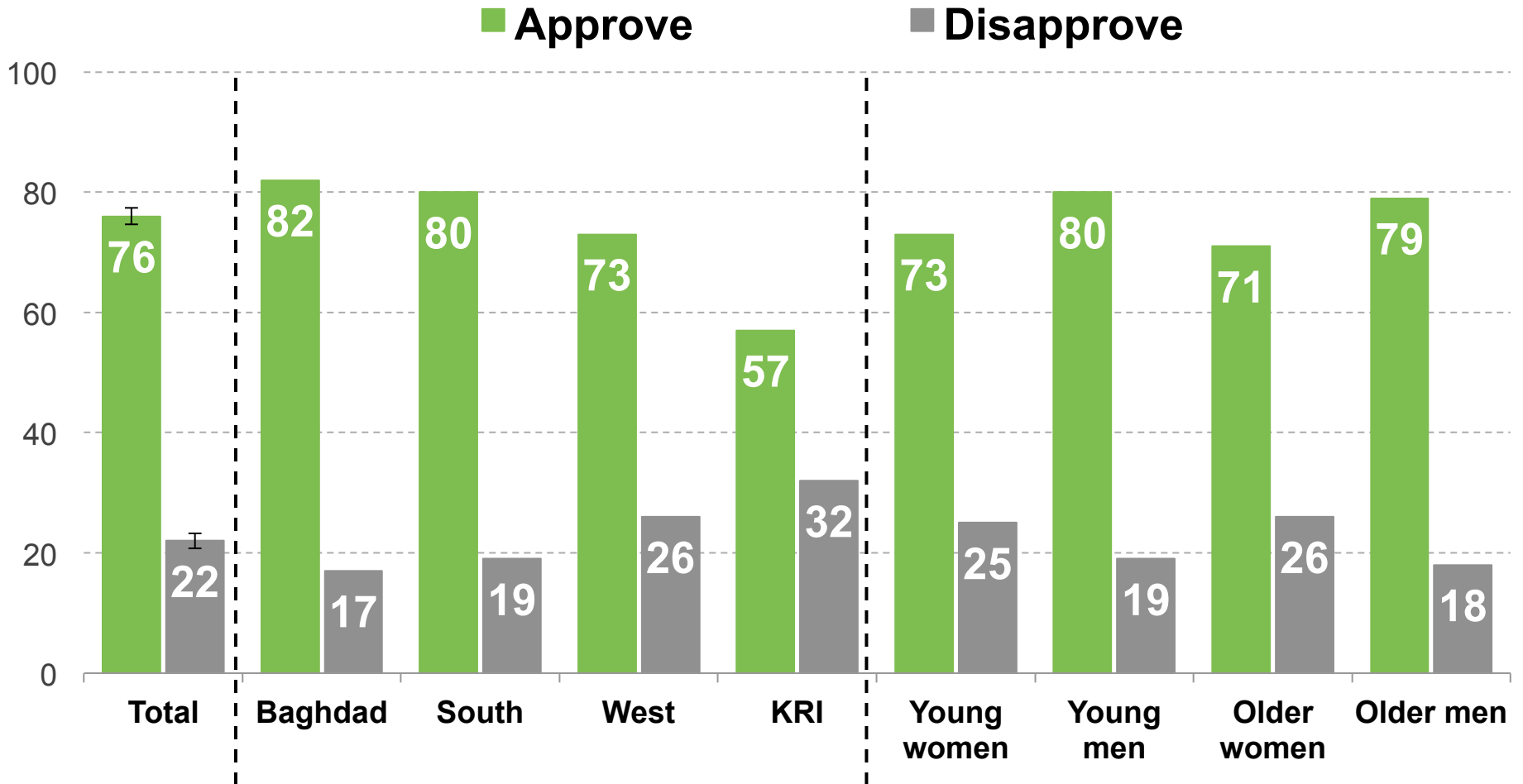
# Trust in Iraqi government drops in West and South

*I will now give you a list of institutions. For each, please tell me how much you trust that institution. Do you trust that institution a lot, somewhat, just a little, or not at all? (Iraqi government)*



# Strong support for protests

Generally speaking, do you approve or disapprove of the most recent public protests throughout Iraq?

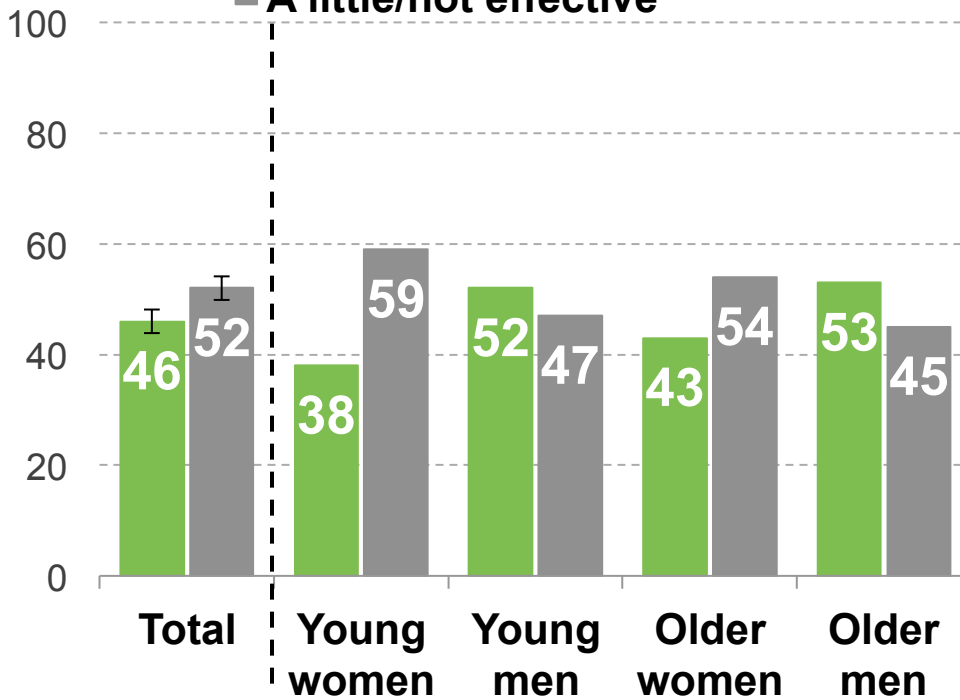




# Mixed views on effectiveness of protests

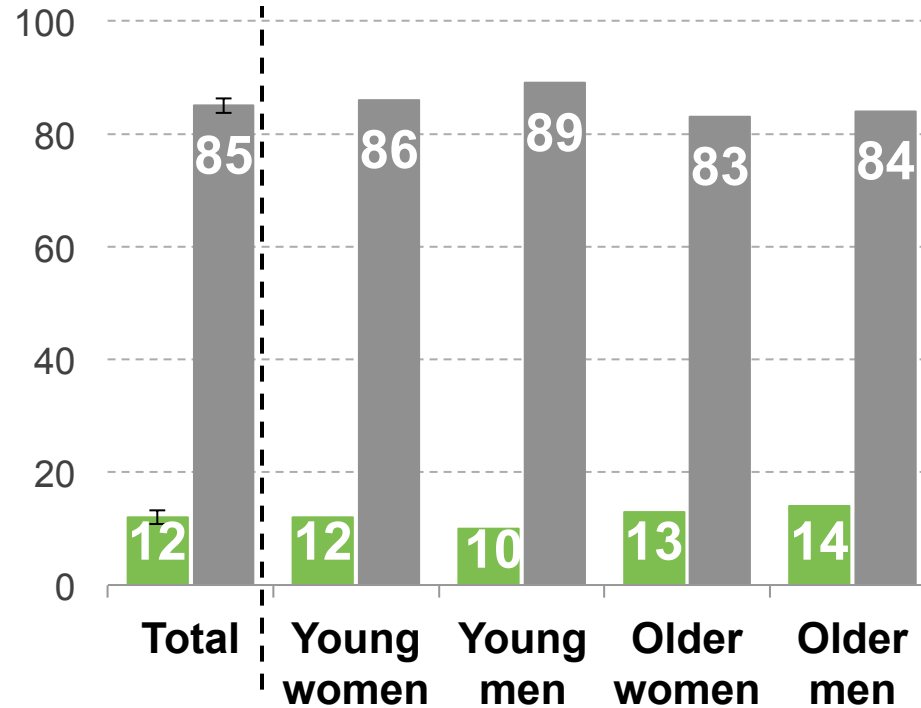
Regardless of whether you approve or disapprove of the protests and demonstrations, do you think these protests and demonstrations are a very effective means to influencing the government's actions, somewhat effective, a little effective, or not at all effective in influencing the government's actions?

■ Very/somewhat effective  
 ■ A little/not effective



Regardless of whether you approve or disapprove of the protests and demonstrations, do you think the politicians in Baghdad have done enough to respond to the demands of the protestors or have not done enough to respond to the demand of the protestors?

■ Done enough  
 ■ Not done enough

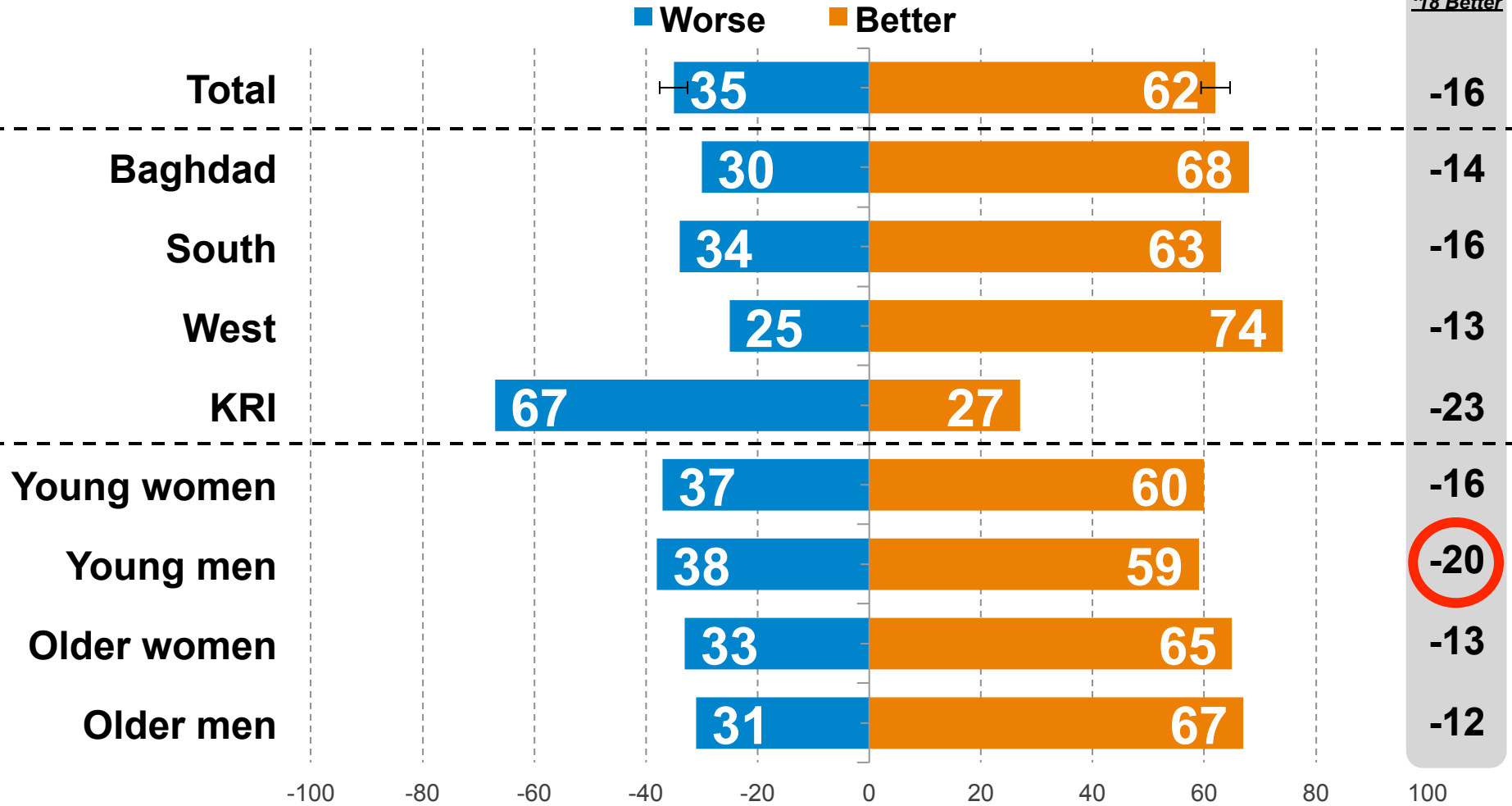


# **Some weakening in security perceptions**

## Fewer Iraqis view security as getting better

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Security)

Δ April '18 Better



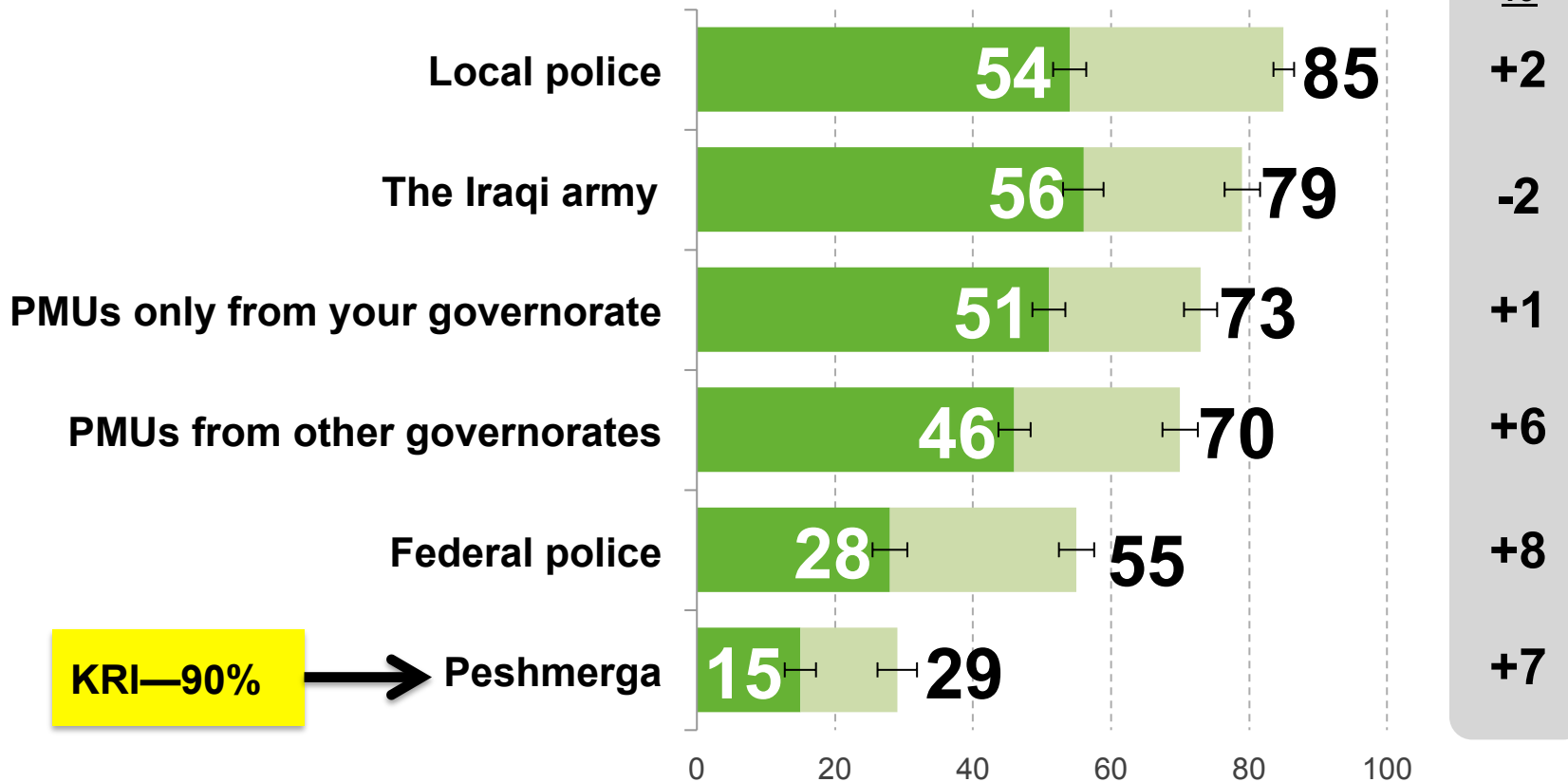
# But security forces continue to be seen as responsive

Now I am going to ask about different groups in Iraq. For each one, please tell me how responsive they would be to you if you need help.

■ Very responsive

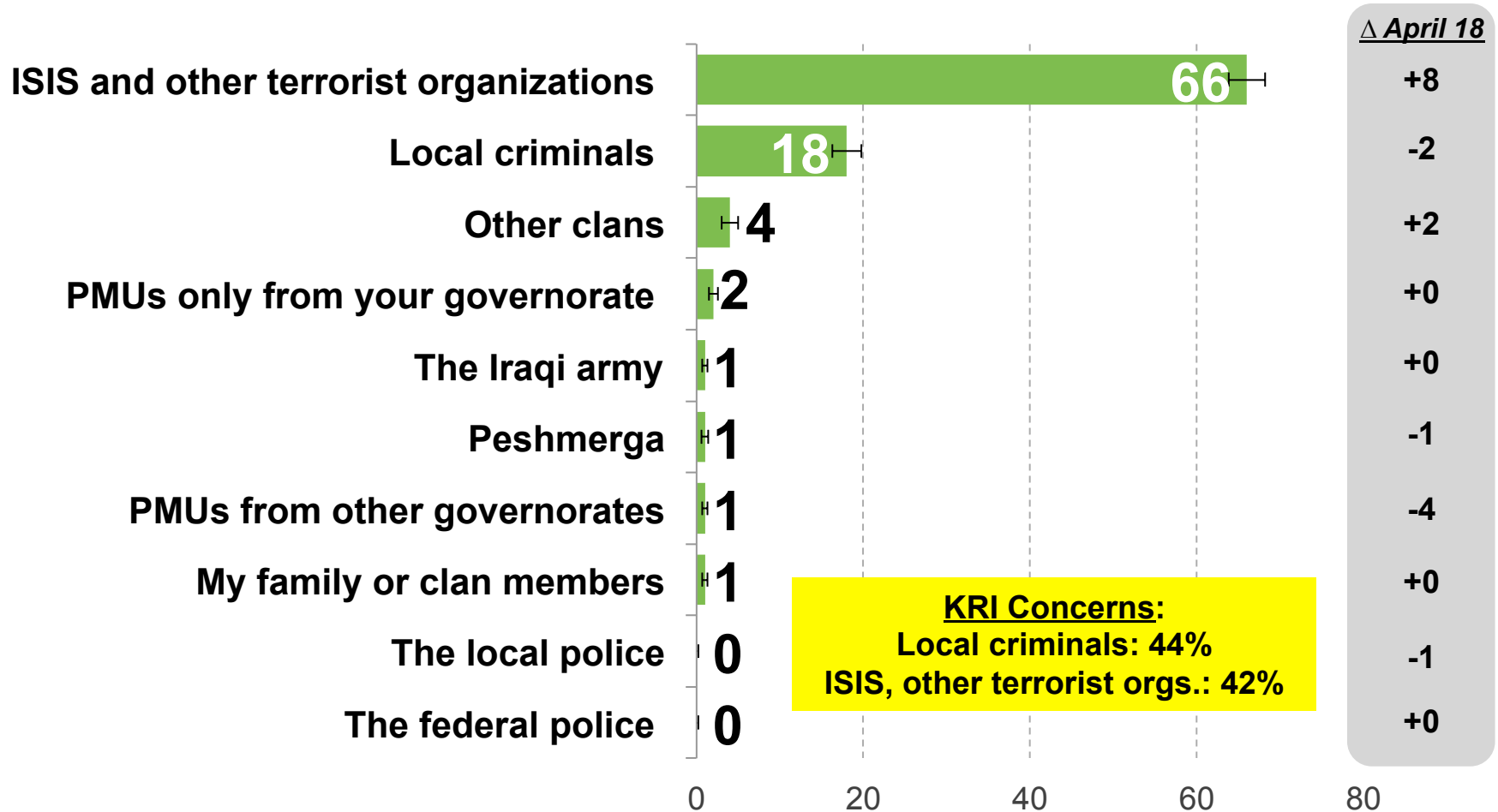
■ Somewhat responsive

△ April 18



# ISIS continues to be biggest security concern

*Based on what you know, which ONE of the following do you feel is the biggest threat to your day to day security?*



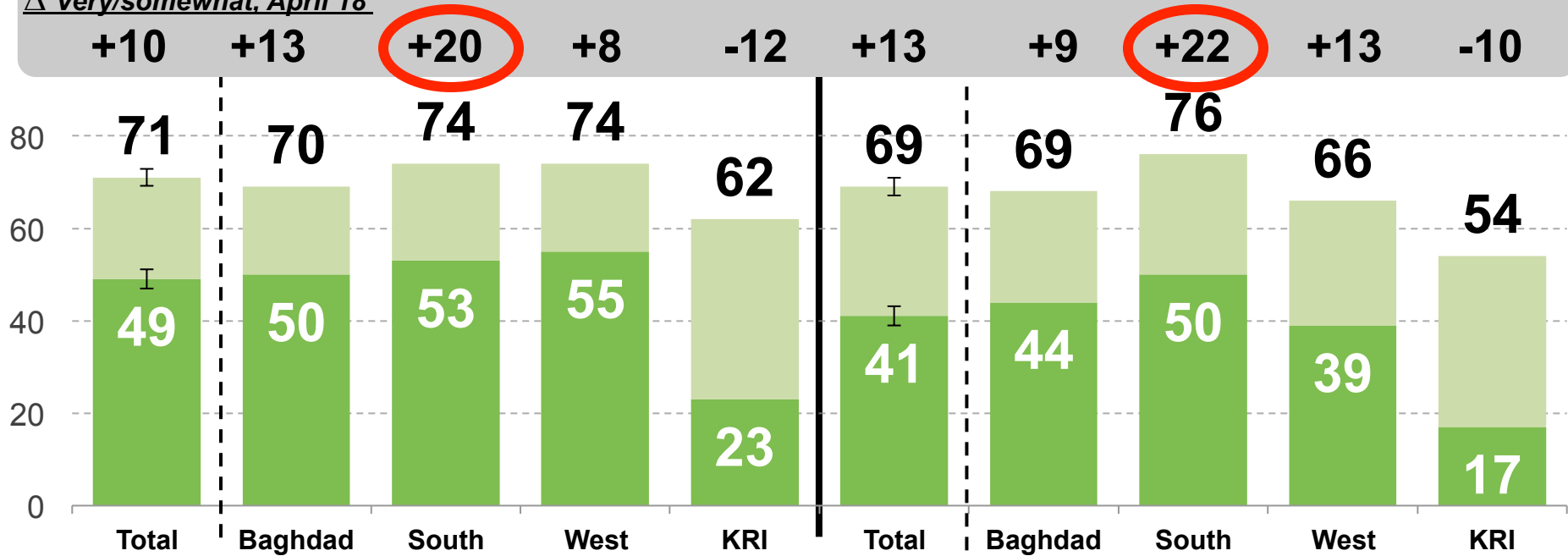
# High and growing violence concerns, especially in South

*Would you say you are very concerned about ISIS and other extremist groups re-emerging in your area, somewhat concerned, just a little concerned, or not at all concerned about ISIS and other extremist groups re-emerging in your area?*

*Would you say you are very concerned about violence in your community getting worse over the next 6 months, somewhat concerned, just a little concerned, or not at all concerned about violence in your community getting worse over the next 6 months?*

■ Very Concerned    ■ Somewhat Concerned

△ *Very/somewhat, April '18*



# Concerns also increase for PMUs and Army violence

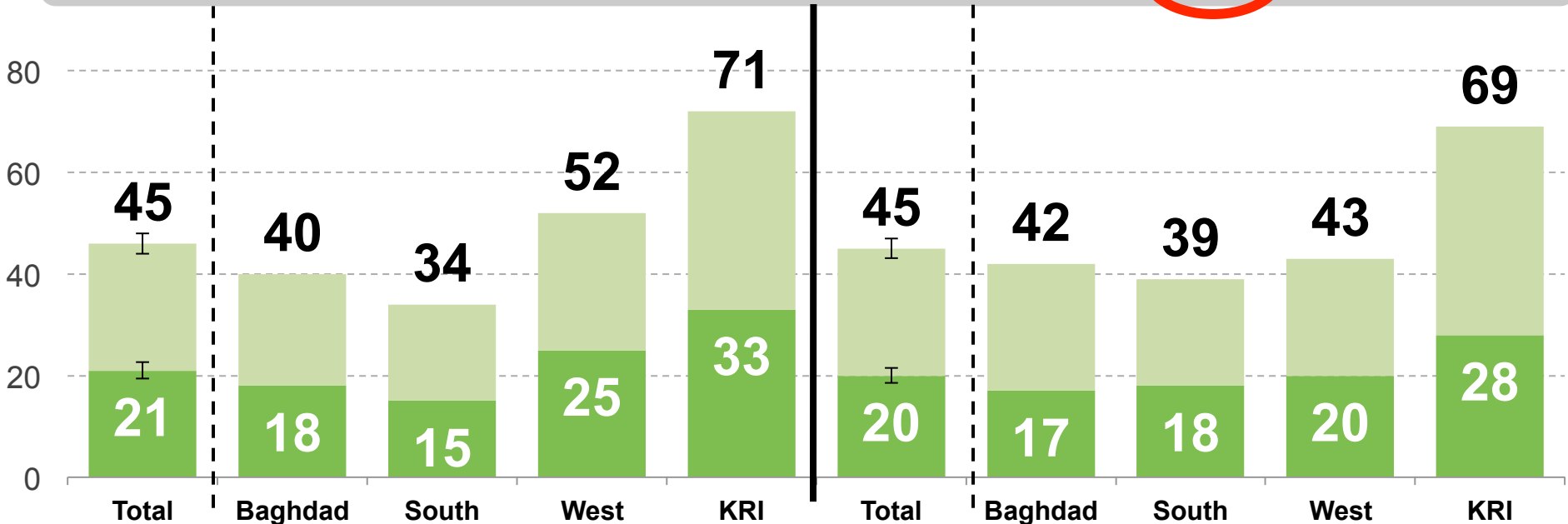
*As you know, many people have differing opinions about the PMUs. We want to gain a better understanding of these views. Based on what you know, how concerned are you about members of the PMUs committing violence?*

*How concerned are you about members of the Iraqi Army and Security Forces committing violence? Would you say you are very concerned, somewhat concerned, just a little concerned, or not at all concerned?*

■ Very Concerned    ■ Somewhat Concerned

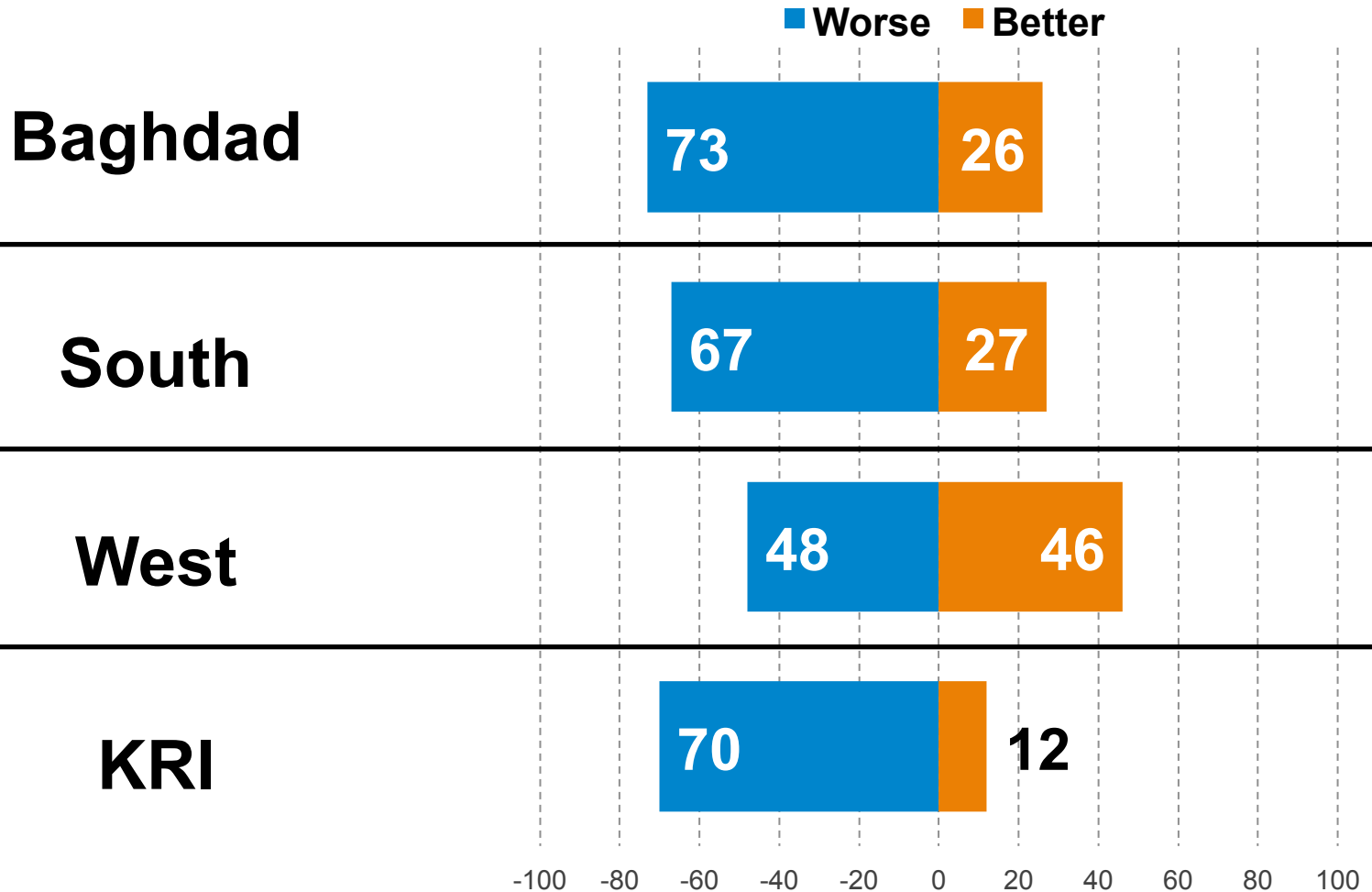
Δ Very/somewhat, April'18

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# More say tribal violence getting worse

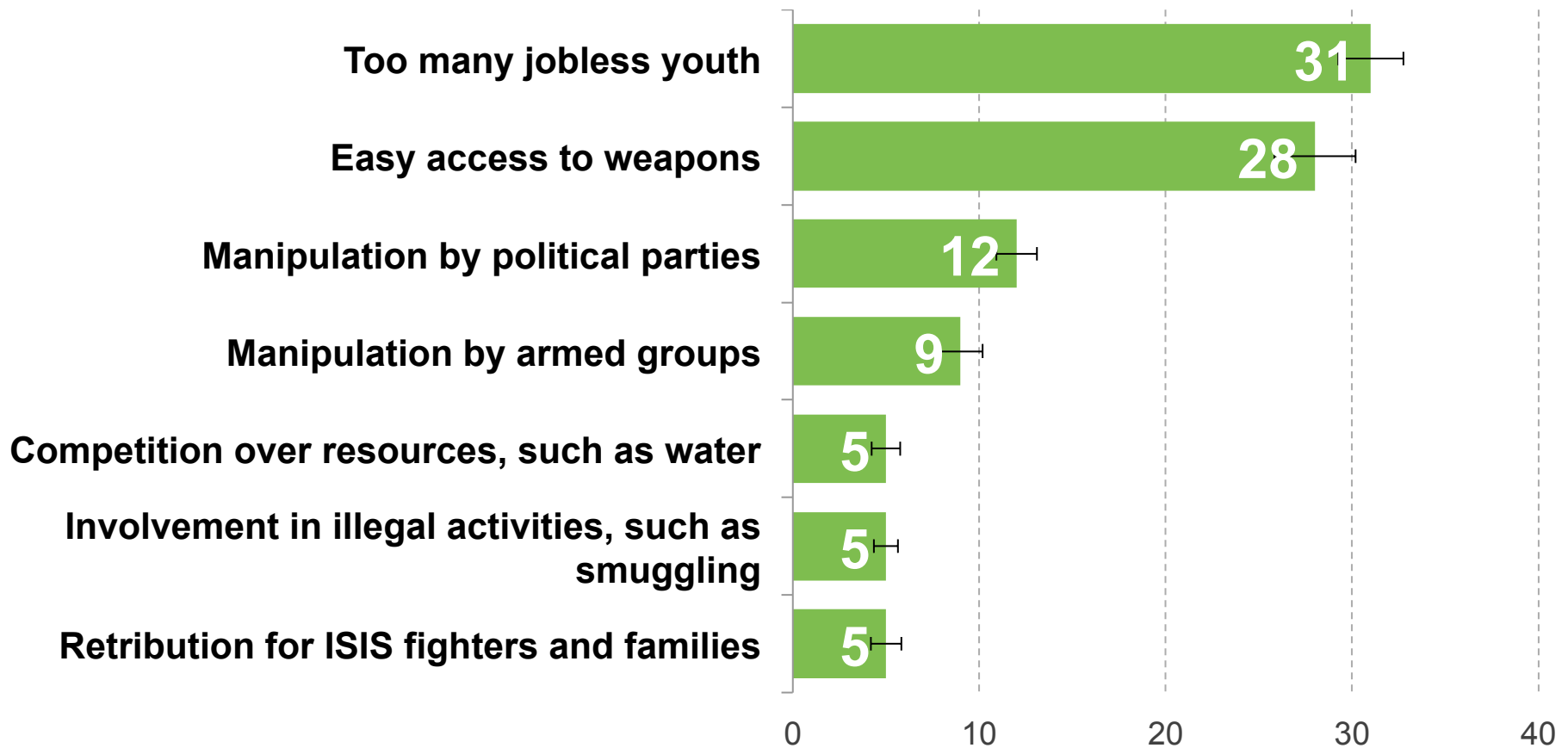
Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Violence between tribes)





## Unemployment, access to weapons cause tribal violence

*Now, to something else. Some say that tension among tribes in some parts of Iraq has increased lately. I am going to read you a list of potential causes of violence between tribes in Iraq. Please tell me which ONE of these do you think is the biggest cause of violence between tribes in Iraq.*



# **Iraq divided, but not specifically sectarian**

# Large majority see Iraq more divided than unified

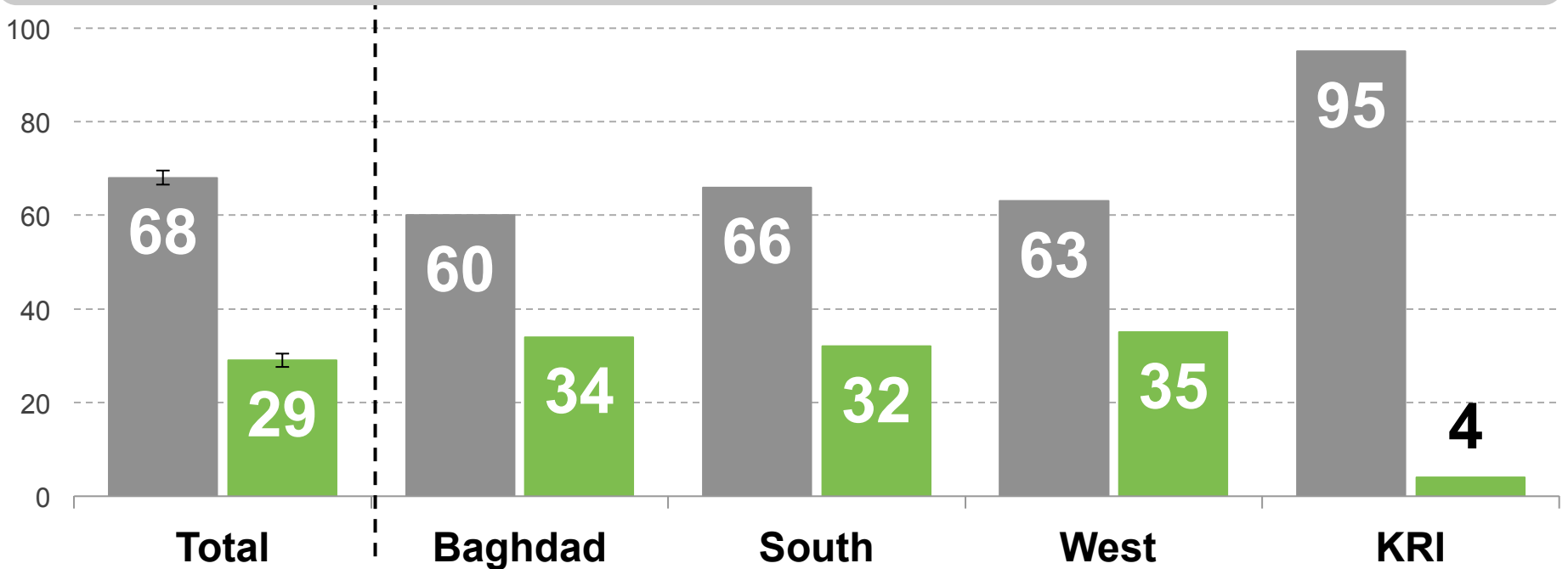
*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

Iraq is mostly a divided country.

Iraq is mostly a unified country.

**Δ Apr'18**

**+18   -18   +17   -20   +21   -20   +19   -19   +4   -3**



# Majority feel other components get more services

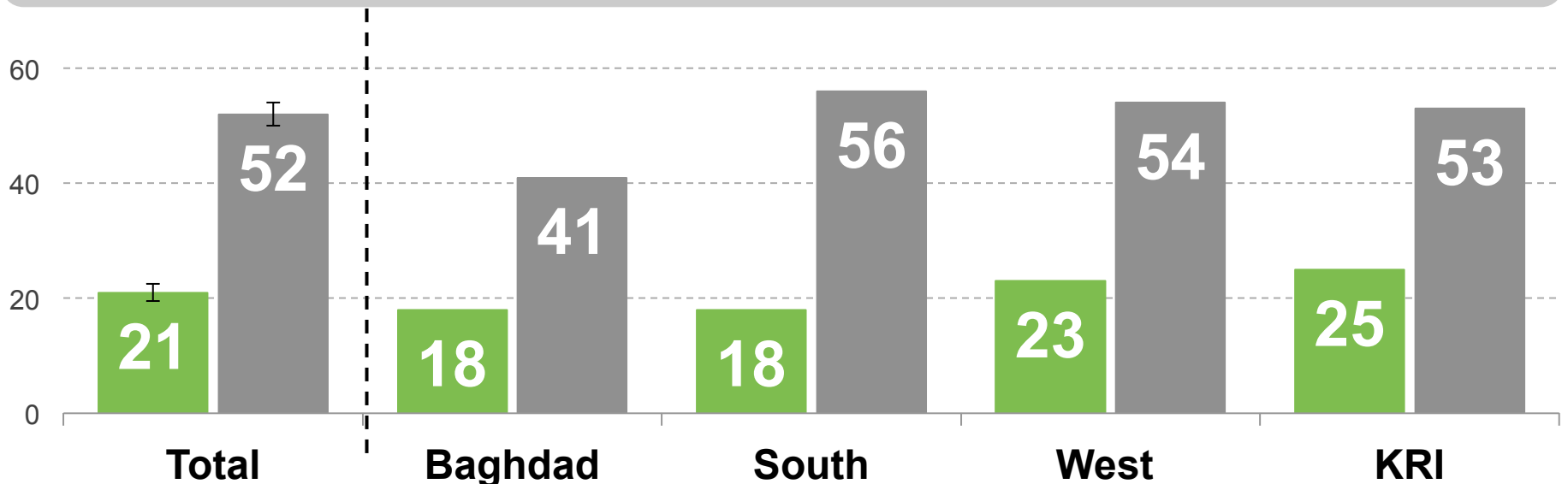
*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

**I generally feel that my component gets its fair share of services.**

**I feel that other components get more services than they should.**

Δ April '18

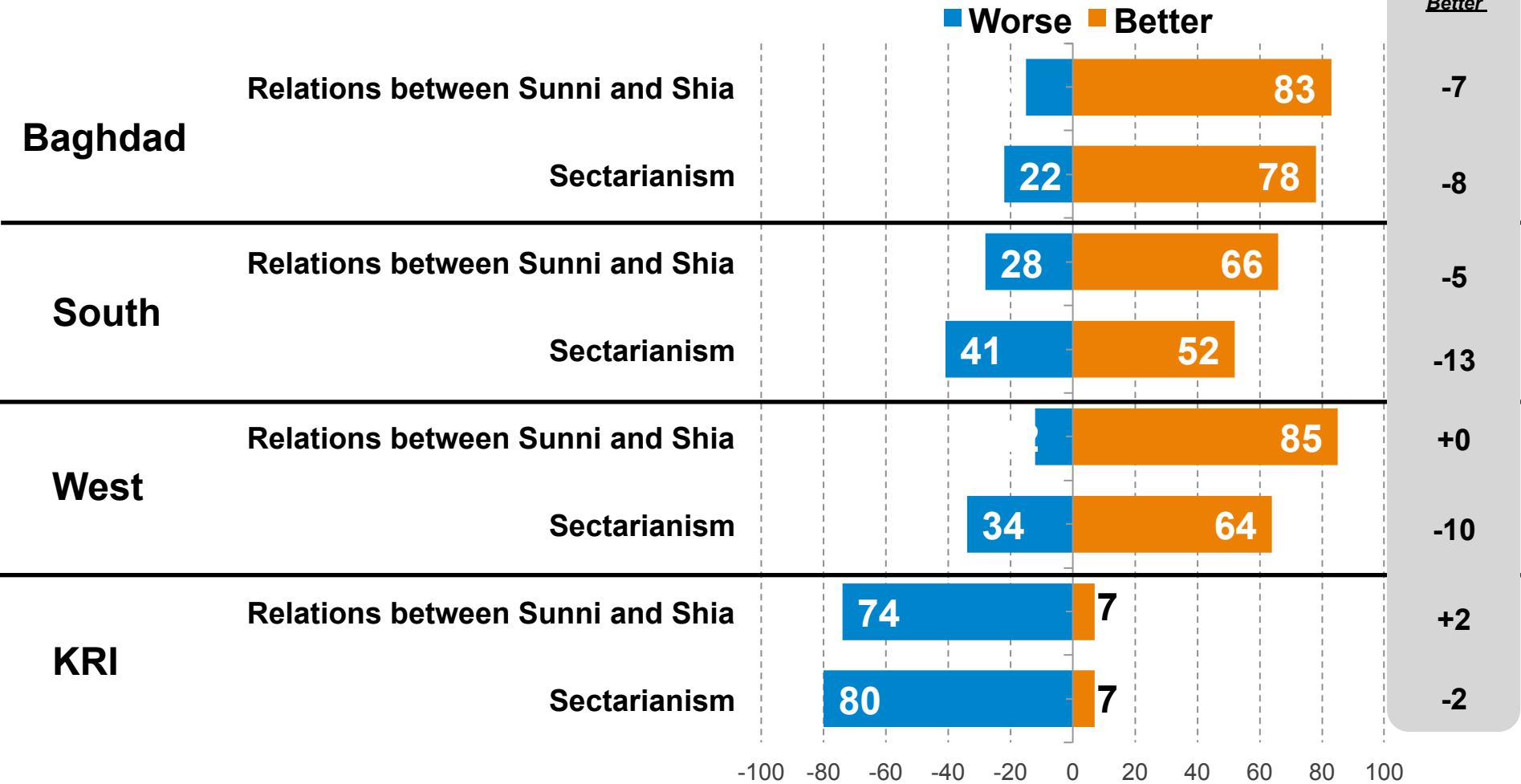
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# Division not on sectarian lines; Sunni-Shia relations seen as improving

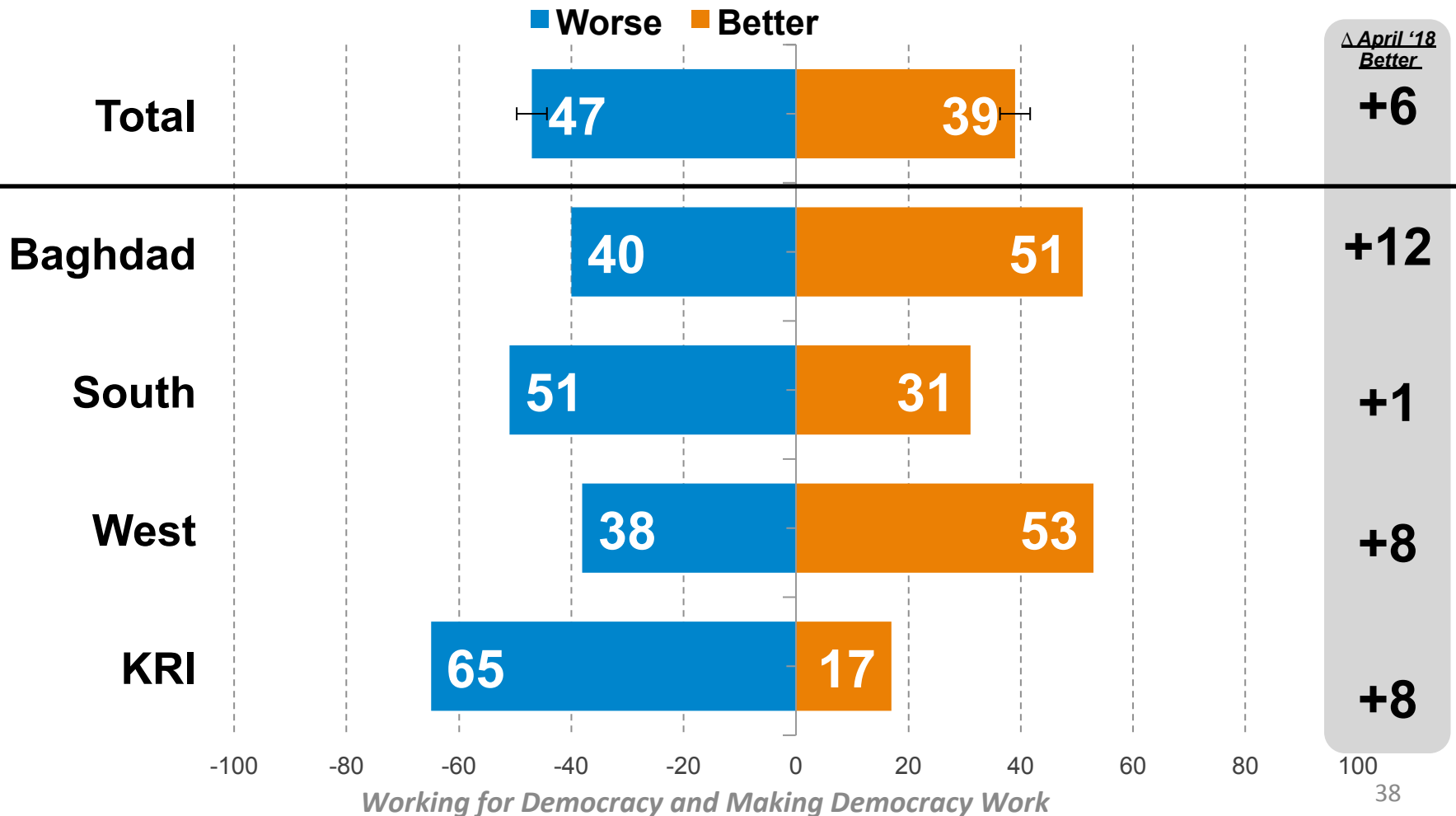
*Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq.*

Δ April '18  
Better



# Perceptions of relations with KRG slightly improving

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Relations between the Kurdistan Regional Government and the central government.)



Δ April '18 Better

+6

+12

+1

+8

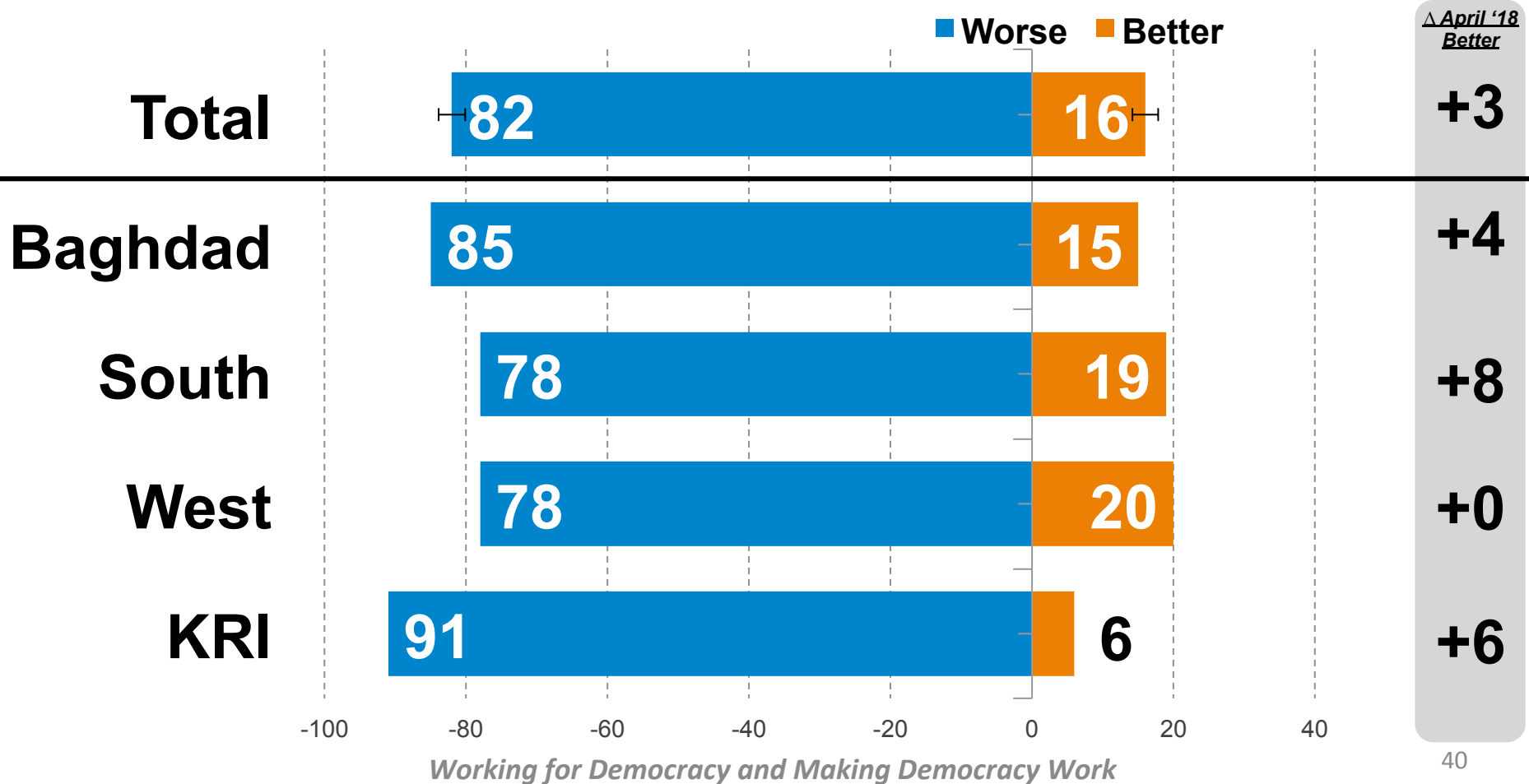
+8

# **Iraqis and job creation**

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# Job opportunities continue to be viewed as worsening

*Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq. (Job opportunities)*





# Pluralities want government jobs over private jobs

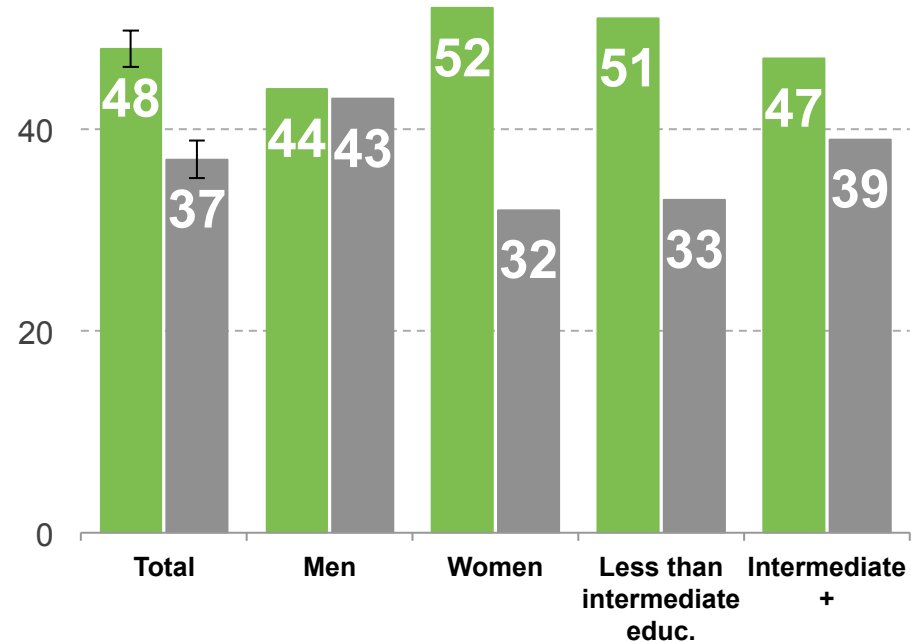
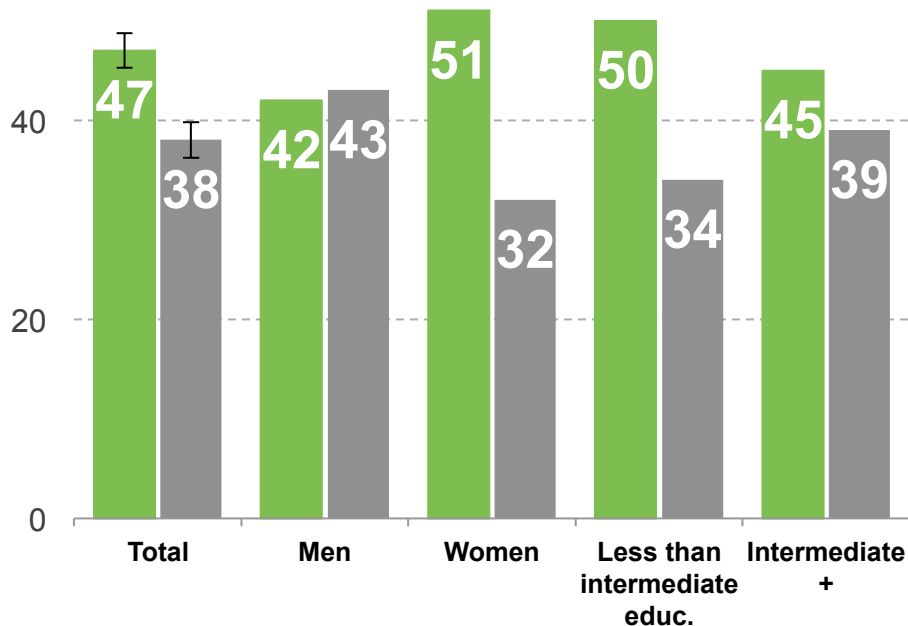
*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

The government should play an active role in increasing jobs in the country by increasing government jobs.

The govt's role should help private sector by creating a coherent legal framework, eliminating corruption, & boosting spending on infrastructure.

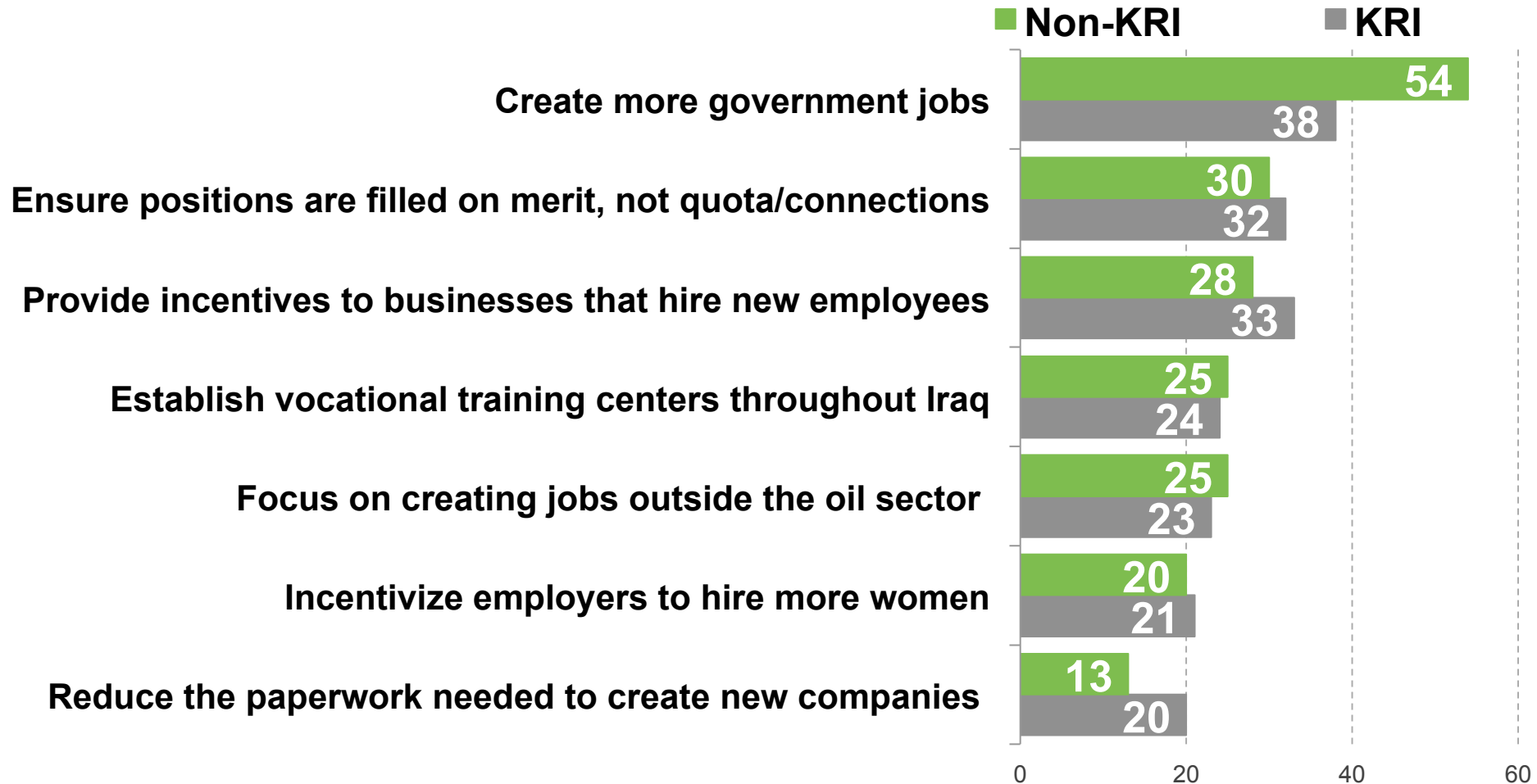
What Iraq needs most right now is more jobs created by the government.

What Iraq needs most right now is more jobs created by private companies and businesses.



# Focus on government jobs to reduce unemployment

Now I am going to read you a list of things the next government of Iraq could do to improve the country's employment situation. Please tell me which TWO of these would be most important to improve the country's employment situation?

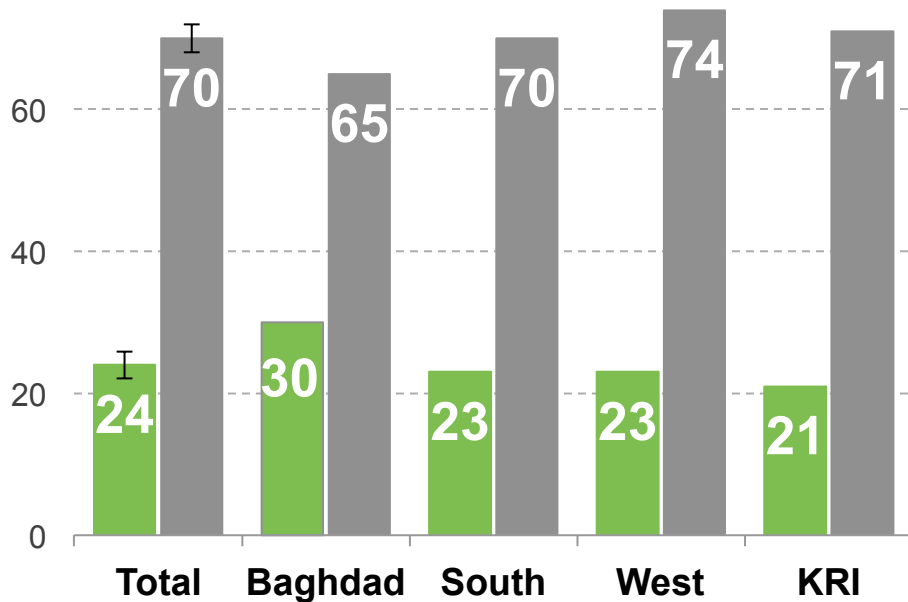


# In public and private sector, you need to know right people

*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

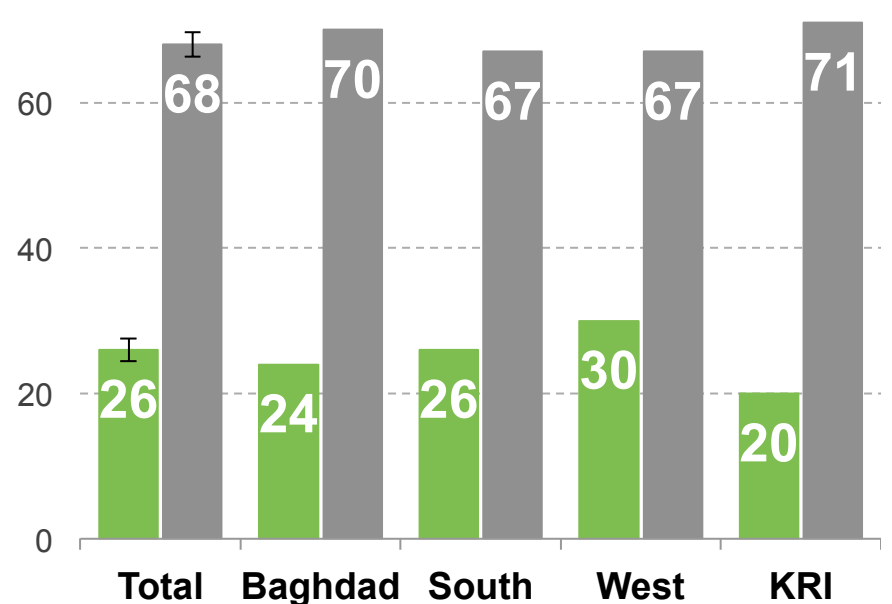
You are likely to get a public sector job if you are the most qualified candidate.

You are most likely to get a public sector job if you know the right people.



You are likely to get a private sector job if you are the most qualified candidate.

You are most likely to get a private sector job if you know the right people.



# Bribes and connections for government jobs

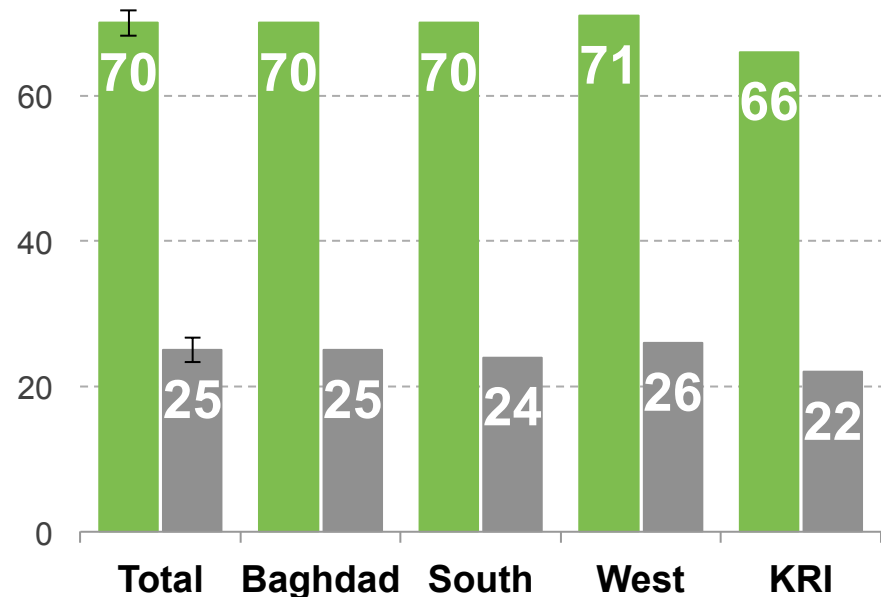
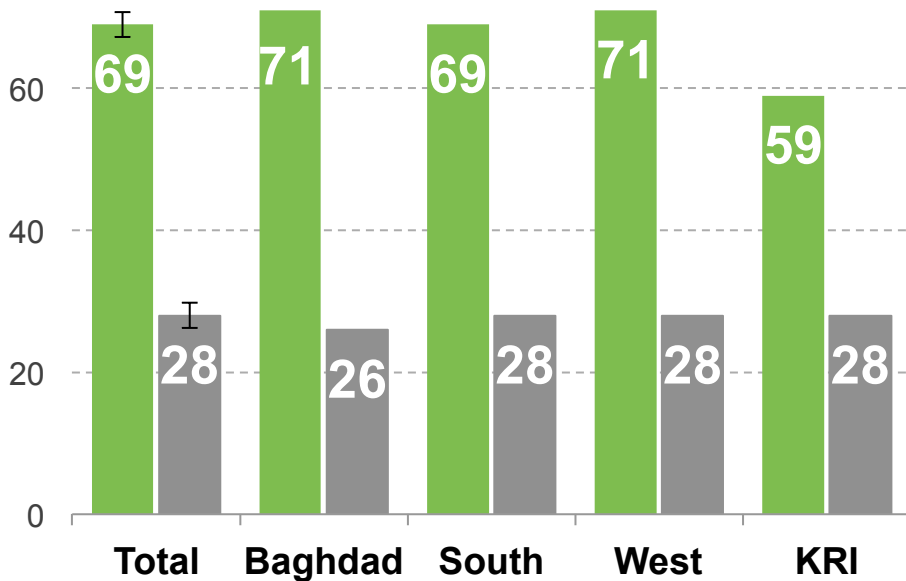
I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.

To get a government job you need to pay a bribe.

To get a government job you usually do not need to pay a bribe.

To get a government job you need to have connections.

To get a government job you usually need to have a strong resume.

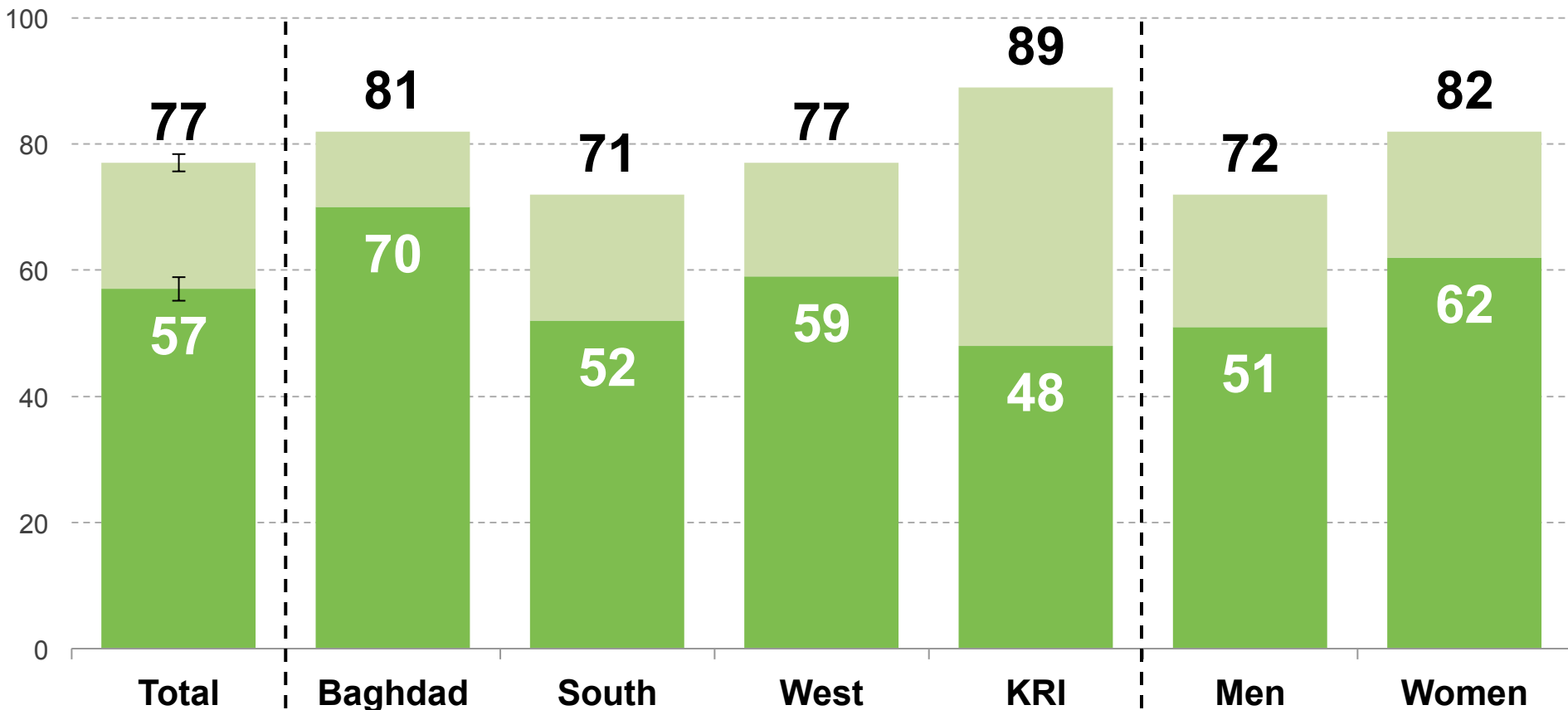


# **Some openness to women rights, but with limits**

# Strong support for “equal rights” for women as a concept

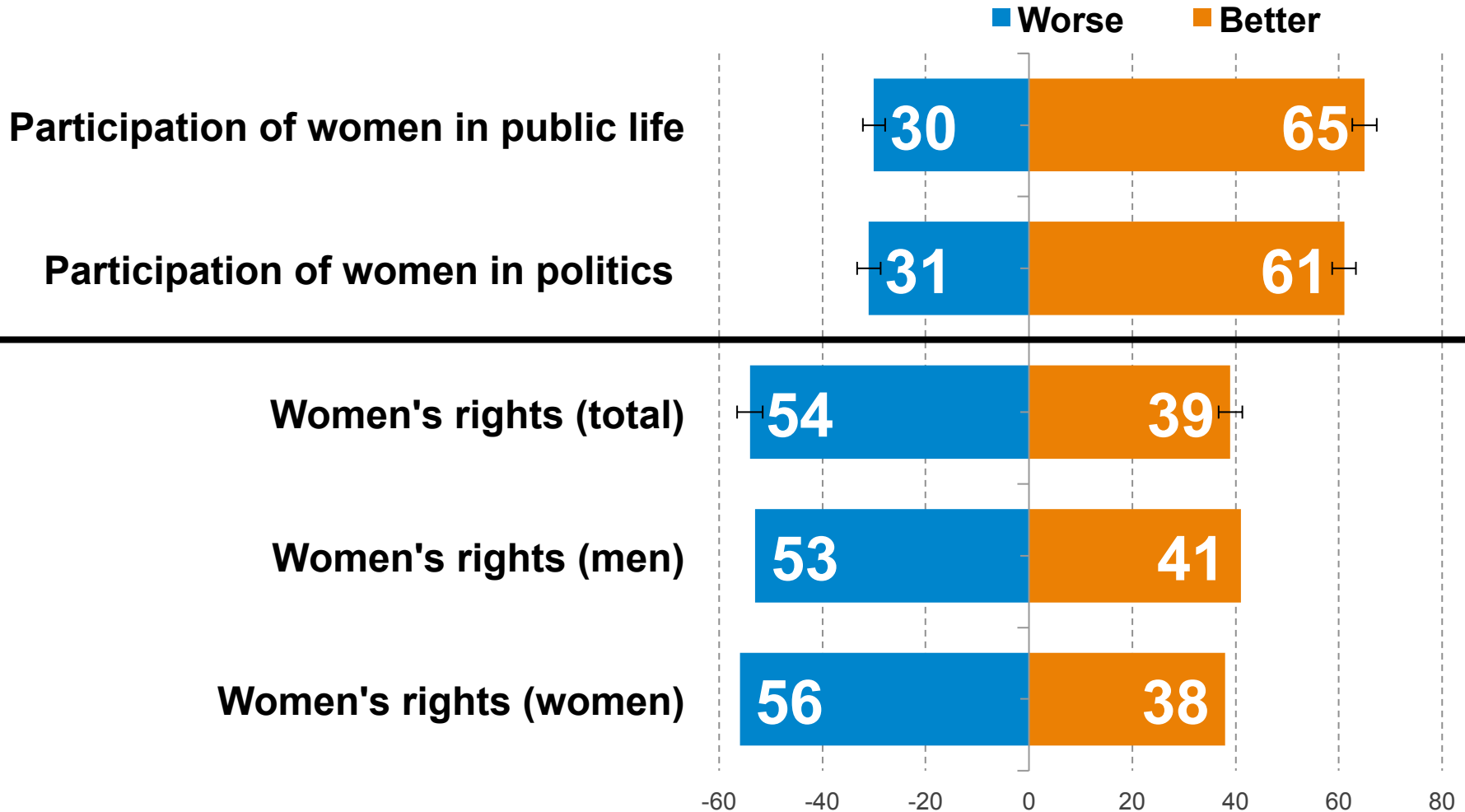
*Generally speaking, do you think that men and women should have equal rights in Iraq?  
Yes or no?*

■ Yes, strongly    ■ Yes, somewhat



# Majority perceive women's rights as getting worse

Now, I will read you a list of issues. Please tell me if you think this issue is getting better or worse in Iraq.

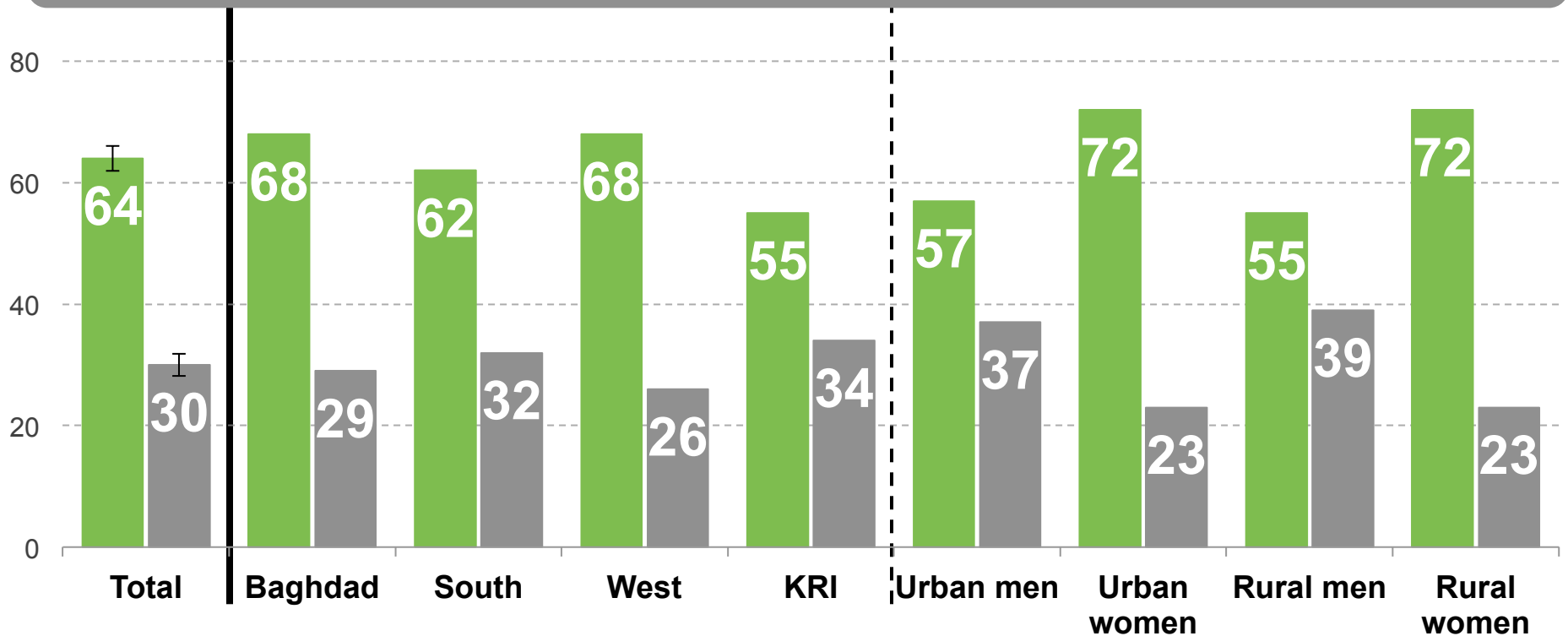


# Majority think Iraq stronger with women in workforce

Now for something different. I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.

Iraq would be stronger if more women entered the workforce.

It is not culturally appropriate for women to pursue jobs outside the house.



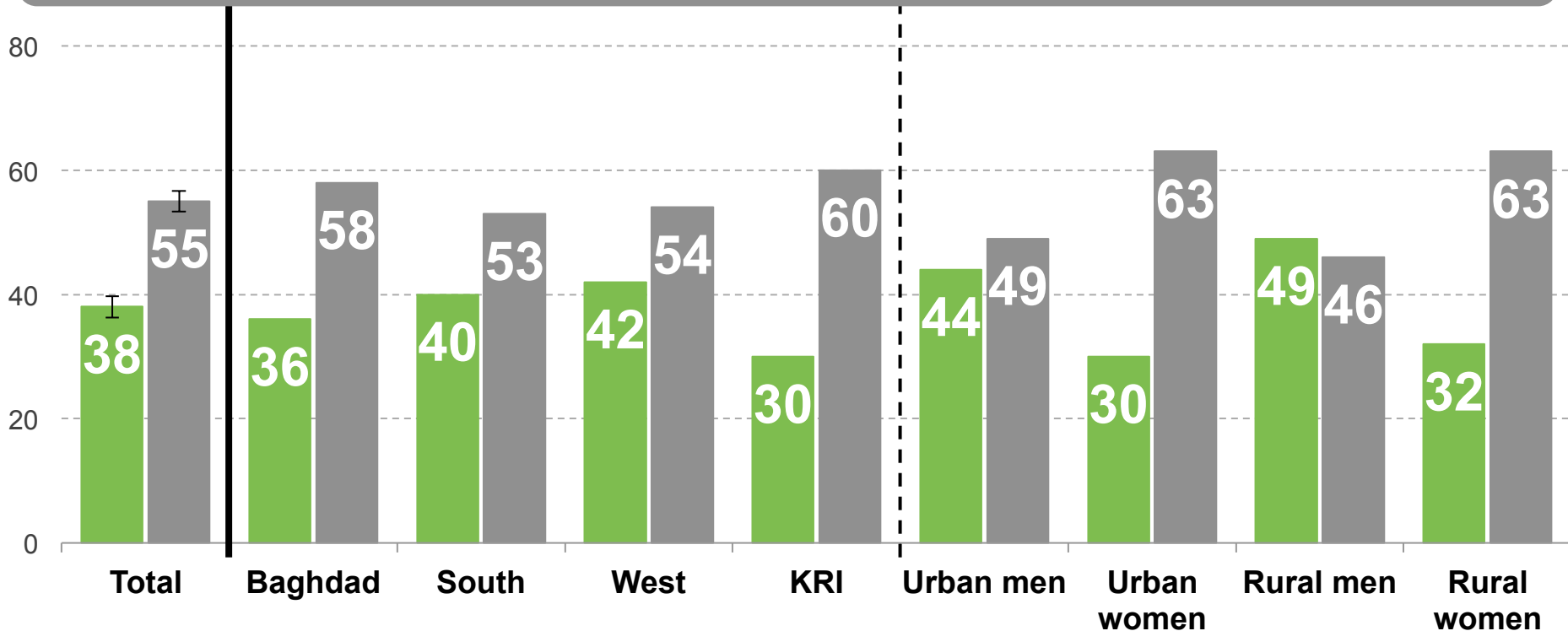


# Men more resistant to women working when jobs limited

*Now for something different. I'm going to read you some pairs of statements and for each one, I want you to tell me which statement comes closer to your point of view.*

If jobs are limited, men should have more of a right to a job.

Both men and women should have an equal opportunity to get most jobs.

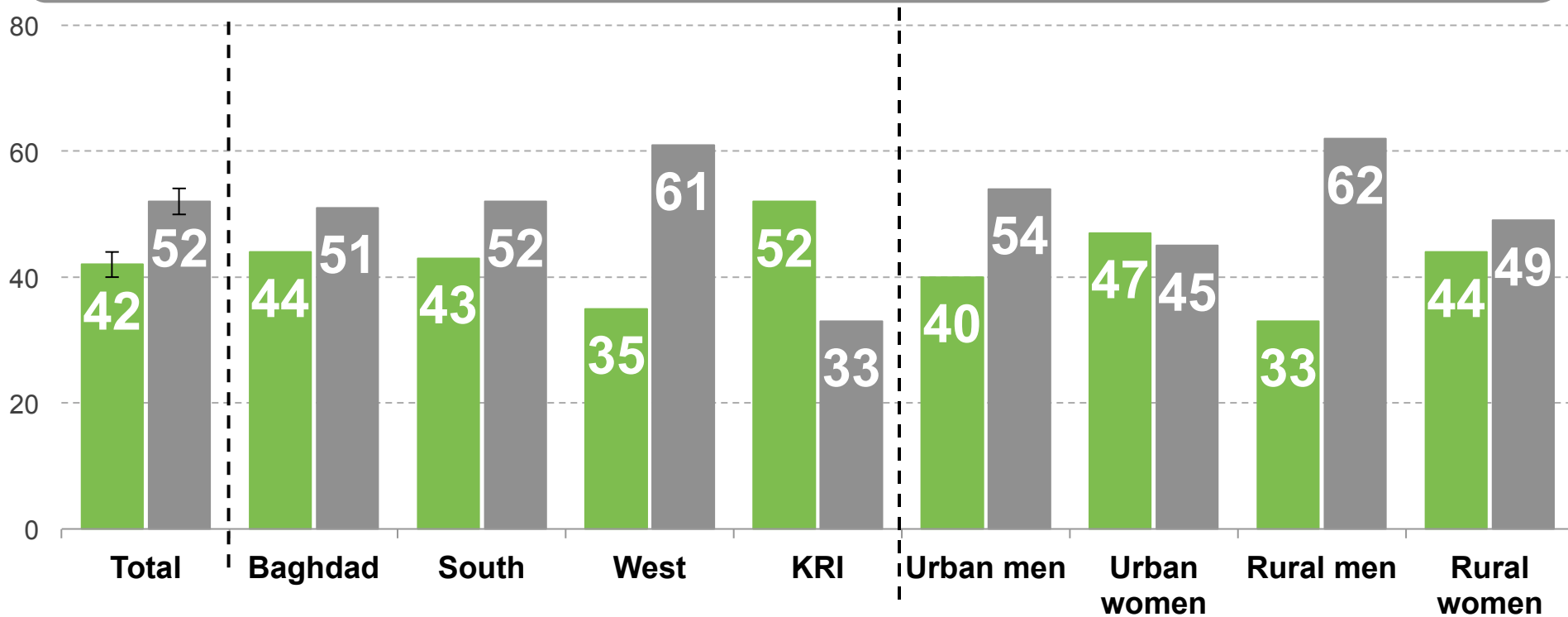


# Majority prefer a lesser role for women in government, business

*I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

Women and men should have equal roles in running the government/ businesses and industry.

Men should have a greater role in running the government/business and industry.

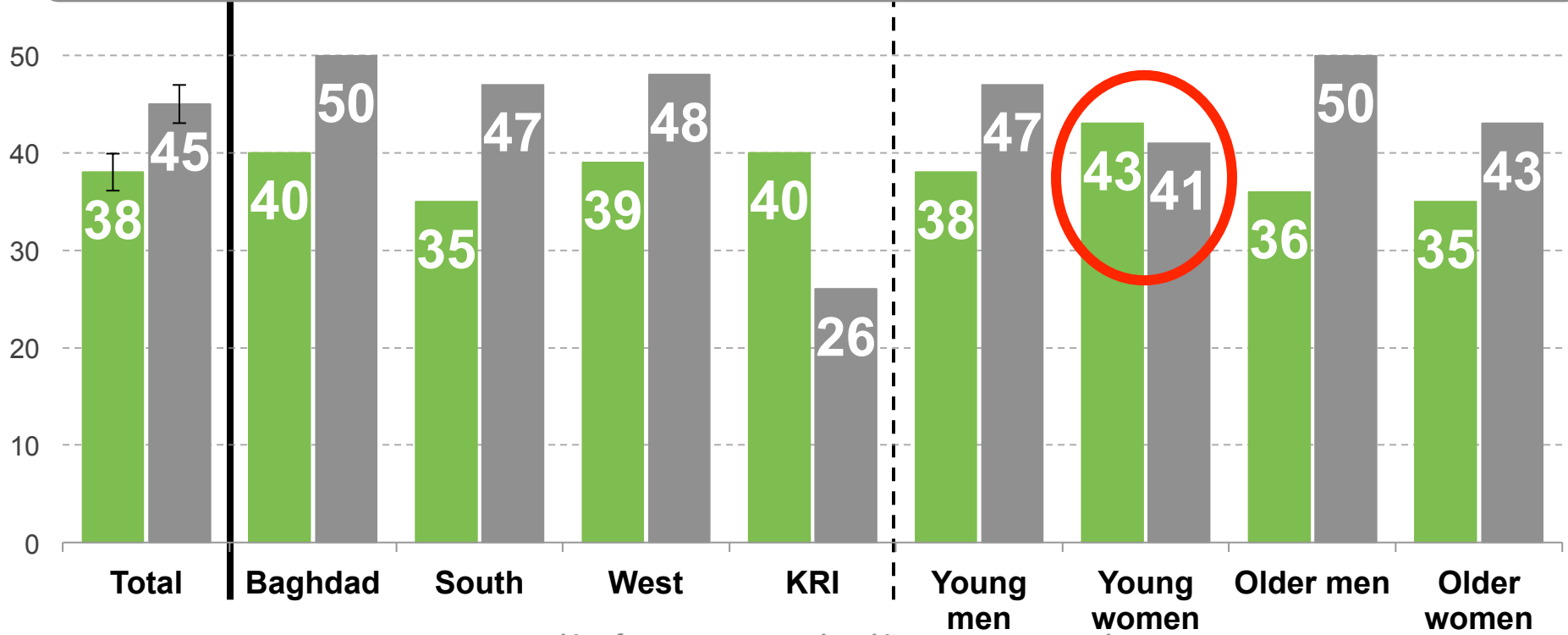


# Only young women more likely to say they can represent themselves

*Now for something different. I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

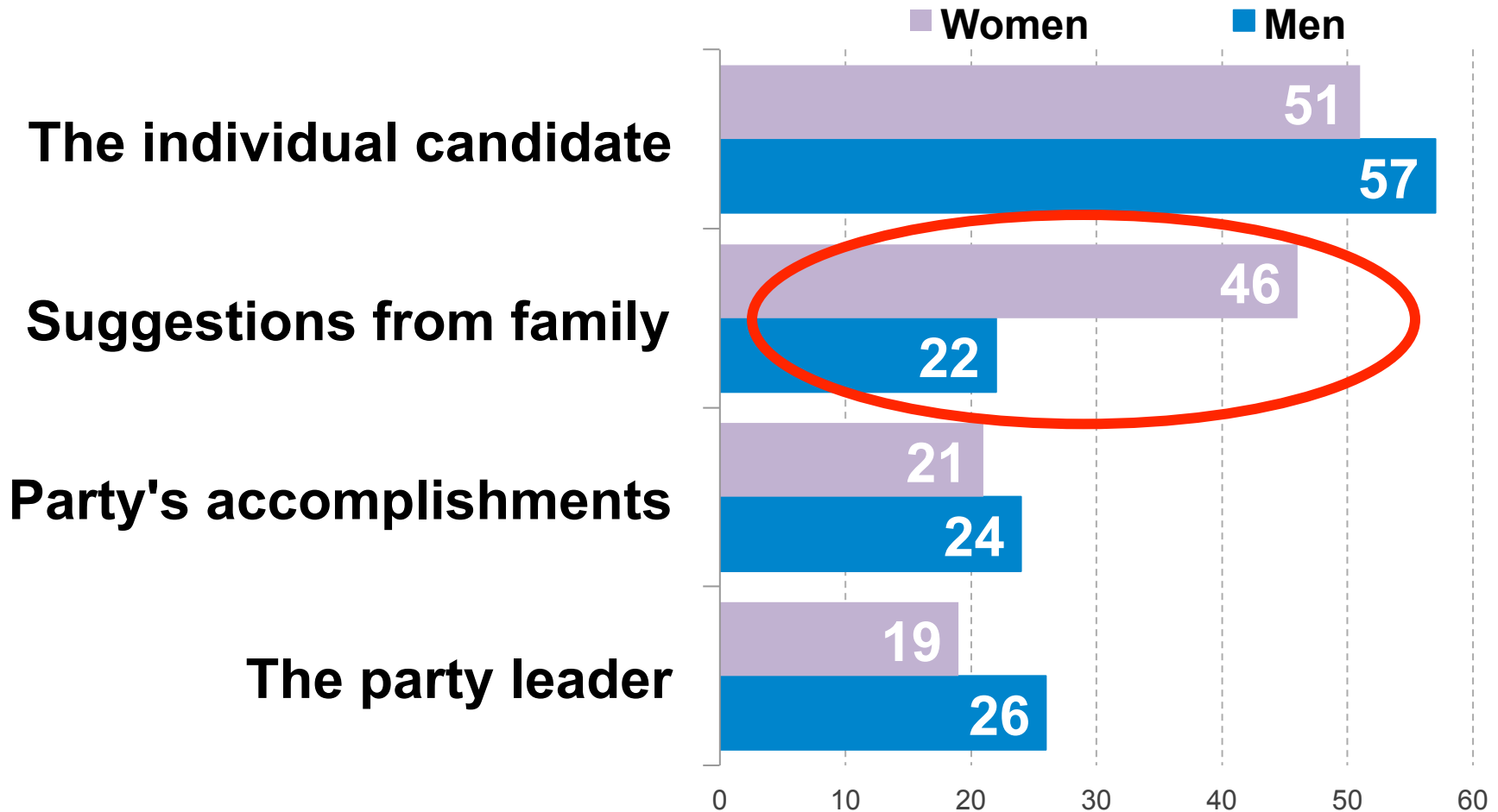
**Only women can sufficiently represent the interests of women in politics.**

**Men can sufficiently represent the interests of women in politics.**



## Women twice as likely to vote based on family suggestions

*When it came time to vote in the May 2018 election, which of the following were the TWO main factors that determined how you voted?*



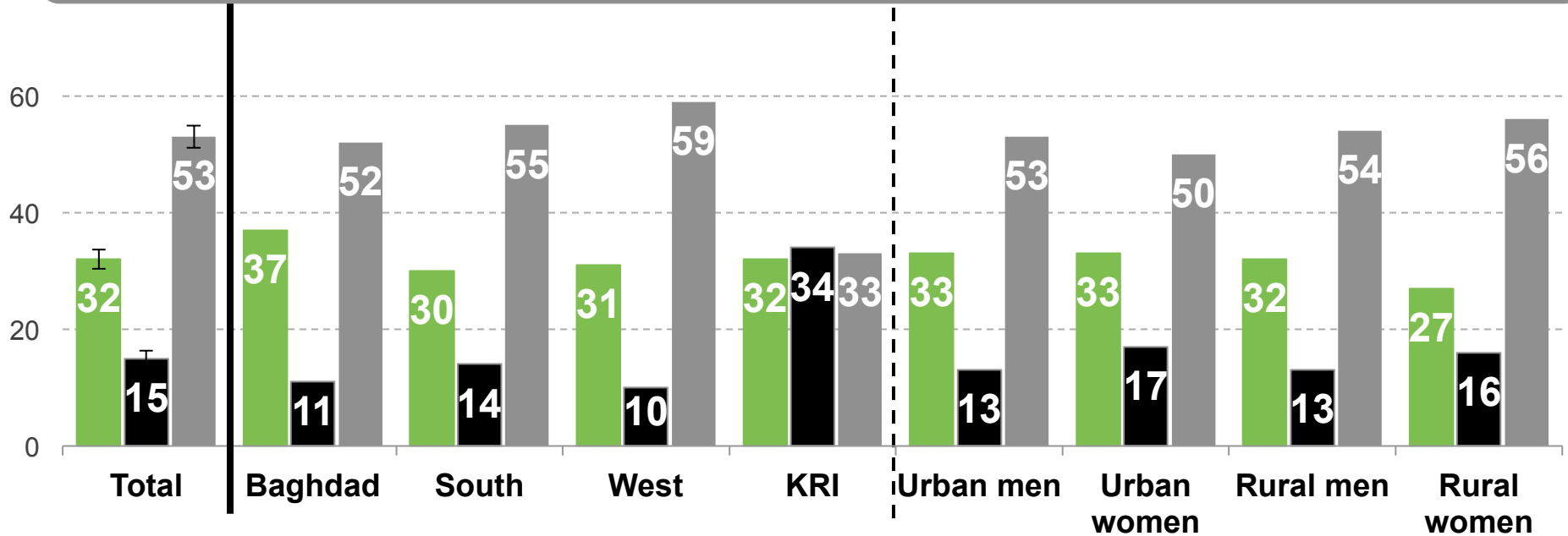
# More blame families than society for holding women back

*Now for something different. I'm going to read you some pairs of statements and, for each one, I want you to tell me which statement comes closer to your point of view.*

**Society as a whole does more to prevent women from achieving more.**

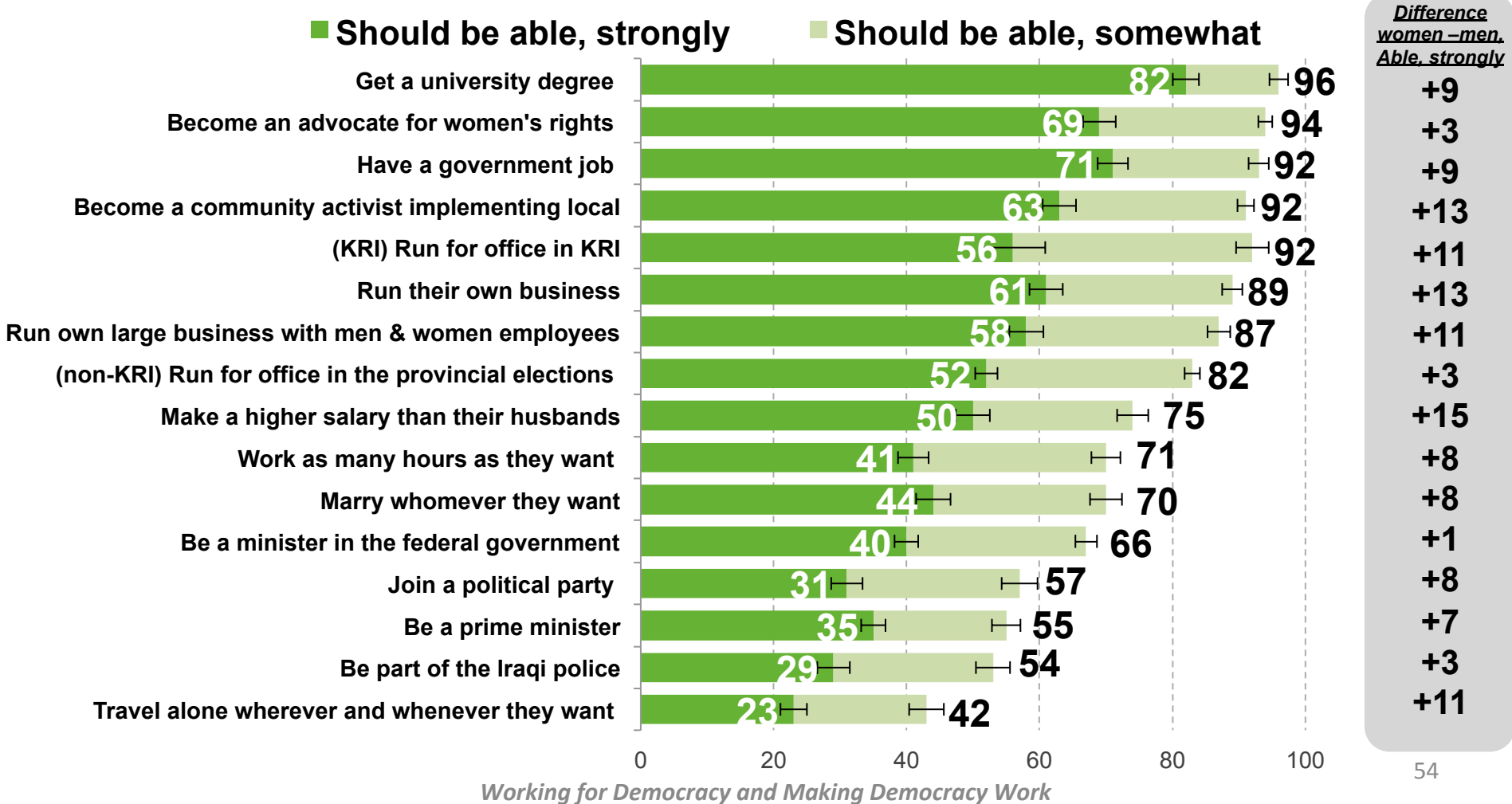
**Both/Neither**

**Individual families do more to prevent women from achieving more.**



# Most resistance to women traveling, in police, as PM

Now I am going to ask you about various things that women in Iraq could do in society and politics. For each one, please tell me if think a woman should be able to do that activity or should a woman not be able to do that activity?

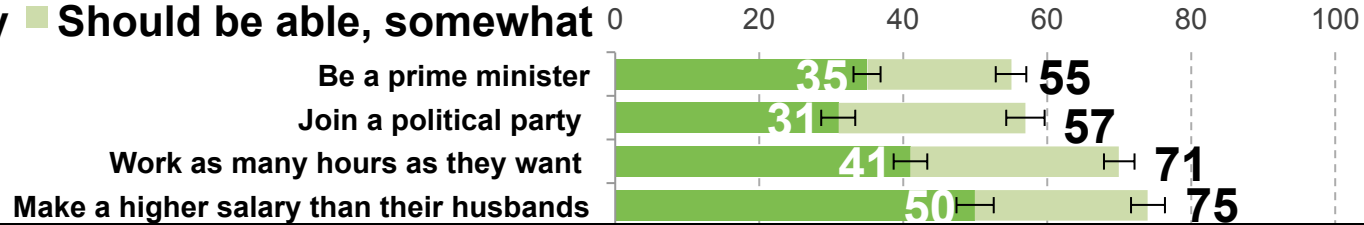


# Gender divides on salary, work hours, political activities

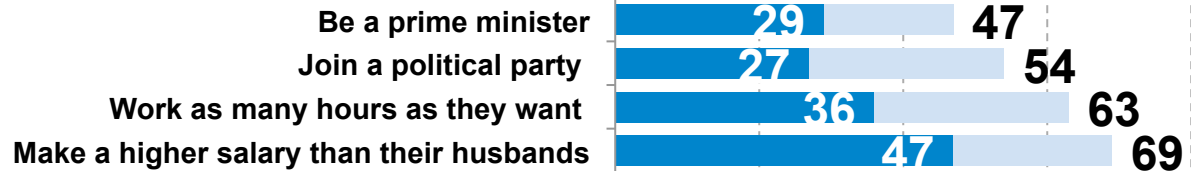
Now I am going to ask you about various things that women in Iraq could do in society and politics. For each one, please tell me if think a woman should be able to do that activity or should a woman not be able to do that activity?

■ Should be able, strongly ■ Should be able, somewhat

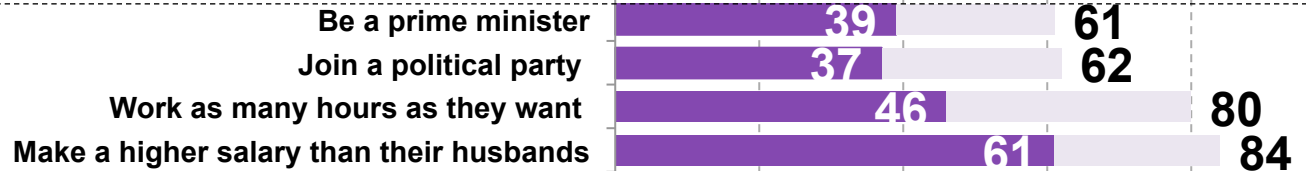
## Total



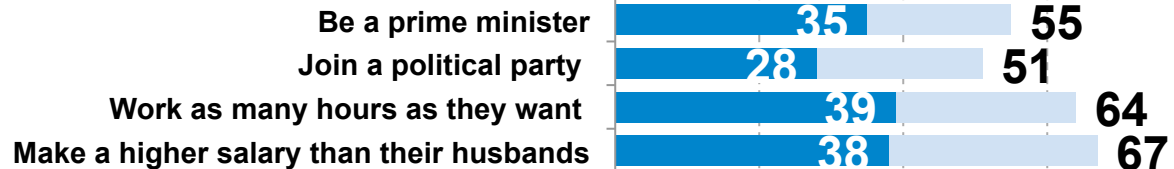
## Young men



## Young women



## Older men



## Older women



# Kurds more liberal on women travel, marriage, PM

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